



Minds United Football Club CIC

Unit 12 Latimer Road,  
London,  
W10 6RQ

07400 100 207  
admin@mindsunitedfc.com  
www.mindsunitedfc.com

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**Club Complaints Procedures**

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If any member feels that he or she has suffered discrimination in any way, or that the Club Policies, Rules or Code of Conduct have been broken, the following procedures should be followed.

You should report the matter in writing to the Club Disciplinary Officer, Club Welfare Officer or the Adult Safeguarding Lead.

Your report should include:

- Details of what, when, and where the occurrence took place.
- Any witness statement and names.
- Names of any others who have been treated in a similar way.
- Details of any former complaints made about the incident, date, when and to who made.
- A preference for a solution to the incident.

The Club Committee will sit for any hearings that are requested. The Club Committee will have the power to:

- Warn as to future conduct
- Suspend from membership
- Remove from membership any person found to have broken the Club's Policies or Codes of Conduct