



ConcreteDirect

Dispatch App Release Notes

Version 1.60 Released on April 23, 2020

“Start Load” = Batch End Time

In all of Canada, the time stamp populating the “Start Load” field will be the “end batch time” produced by Command.

Same Day Invoicing

If a driver has added comments to a delivery ticket, then in ConcreteDirect that order will assume the “For Review” status when the order is completed in Command.

Any state ▾ 0/0

- Unconfirmed
- Confirmed
- Delivering
- On hold
- Paused
- ☒ For review
- ☒ Completed

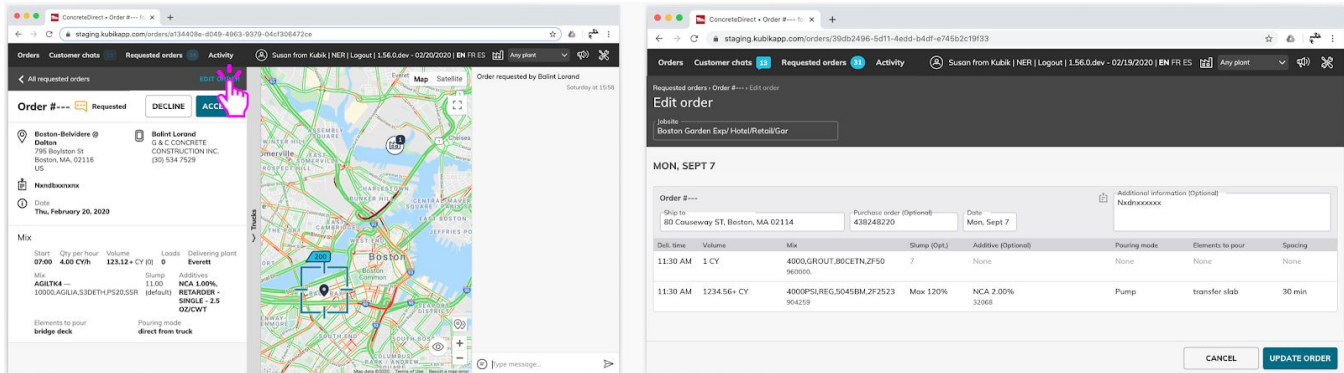
- Cancelled
- Request processed

Schedule						
	CY	Load	Truck	Mix	Plant	Departure time
	10	1/9	1914	1124R	MELISSA	06:46
	12	1/9	1914	1124R	MELISSA	06:47
	12	2/9	1912	1124R	MELISSA	06:54
	10	3/9	3014	1124R	MELISSA	07:08
	10	4/9	7064	1124R	MELISSA	07:14
	12	5/9	1914	1124R	MELISSA	07:19
	12	6/9	1912	1124R	MELISSA	07:38
	10	7/9	3014	1124R	MELISSA	07:58
Order status changed to: Completed						
			24R		MELISSA	08:02

To resolve the “For review” status of an order and progress it to “Completed”, a Dispatch App user must visit that order’s screen and check the “Reviewed” box next to each ticket with comments.

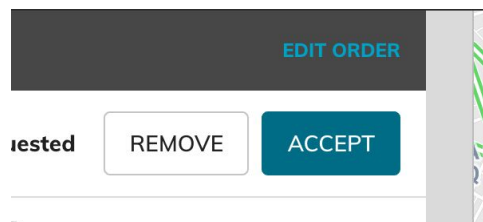
As a result, when an order in ConcreteDirect is “Completed”, the gatekeepers and dispatchers can be confident that all additional comments and charges from the tickets have been addressed. There is now no need to wait until paper tickets are available to send an invoice for an order.

Editing Order Requests

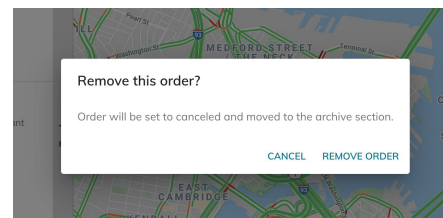
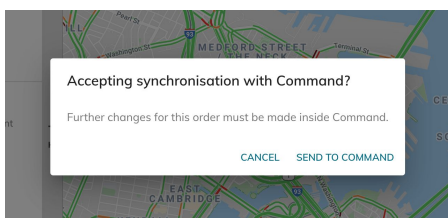


Before an order request is pushed to Command it can now be edited by a dispatcher. All order fields except “Customer” can be changed by a dispatcher and then saved by selecting the “Update Order” in the bottom right corner of the screen.

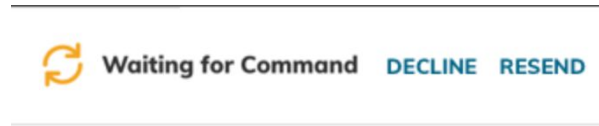
Accepting Order Requests



When a dispatcher is finished reviewing the details of an order request they can “Accept” or “Remove” the order. “Accepting” the order results in it being sent to Command and “Removing” the order results in it’s cancelation. This language has replaced the former “Send to command” button.



Canceling “Waiting for command” order requests



Now, if a dispatcher decides to cancel an order before it has been accepted on the Command side, or if an order is “stuck” due to credit hold, they can now “Decline” the order which will result in it's cancelation.