



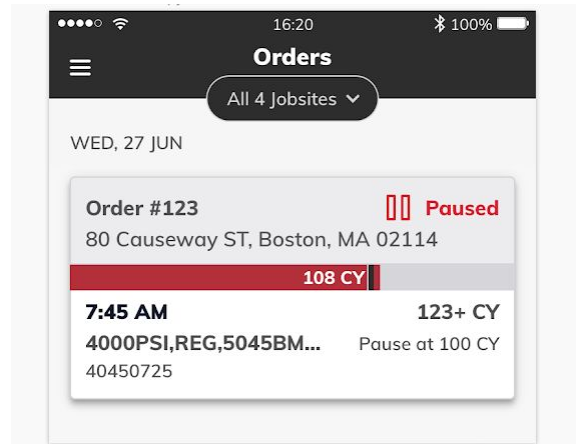
# ConcreteDirect Release Notes

March 30, 2020 version 1.58

## Customer App

### New Features:

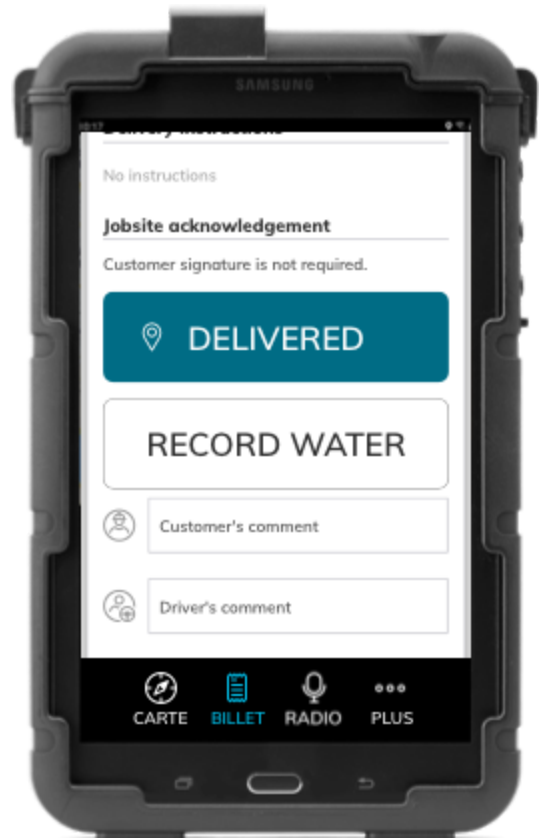
- **On Hold Quantity** is now visible to customers in the mobile app.
- **Touchless Delivery:** Customer signatures are no longer needed. Drivers will record the location of delivery and a map record will accompany each ticket.



## Driver App

### New Features:

- **Touchless Delivery:** Drivers no longer collect signatures from customers and are only required to acknowledge the delivery event by pressing the "Delivered" button.





# Dispatcher App

## New Features:

- **Touchless Delivery:** The customer signature on tickets has been replaced by a map showing where and when a driver marked his load as “Delivered”.
- **Support Request:** The dispatch app now features the ability to report bugs and request help from the ConcreteDirect development team. When a dispatcher submits a message via the red “?” icon at the bottom of the screen, a service task will be generated and they will be aided by CD developers.

The screenshot displays the Dispatcher App interface. At the top, there are navigation tabs for 'Orders', 'Customer chats' (with 24 notifications), 'Requested orders' (with 2 notifications), and 'Activity'. The main content area is divided into several sections:

- Order Summary:** Shows 'Boston Garden Exp/ Hotel/Retail/Gar' at '180 CAUSEWAY ST BOSTON, MA, 02114 US'. The customer is 'Joost Kiltzie' from 'GWH CONCRETE CONSTRUCTION INC.' with phone '(30) 420 5349'. The date is 'Tue, March 31, 2020'.
- Mix Details:** A table with columns: Start (07:00), Spacing or unload time (25 mins), Volume (25 CY (40)), Loads (6), and Delivering plant (Everett). The mix is 'TK8877' with a slump of 8 (default) and a pouring mode of 'pump'.
- Schedule Table:**

CY	Load	Truck	Mix	Plant	Departure time
5	1/6	1819	TK8877	Waltham	09:31
9	2/6	1819	TK8877	Waltham	09:34
8	3/6	1819	TK8877	Waltham	09:40
7	4/6	1819	TK8877	Waltham	09:44
6	5/6	1819	TK8877	Waltham	09:47
5	6/6	1819	TK8877	Waltham	09:49
- Ticket Details:** Shows 'Washing', 'Total time On Site', 'Water added', 'Driver's comment', and 'Customer's comment'. A photo of the jobsite is shown with a timestamp of '03/31/2020 09:36'. The status is 'Delivery received on jobsite.'.
- Order details:** Shows 'Order no. #---', 'Delivering plant: 537 South Street Waltham, MA', and 'Jobsite: Boston Garden Exp/ Hotel/Retail/Gar 180 CAUSEWAY ST BOSTON, MA, 02114 US'. The customer is 'Joost Kiltzie' from 'GWH CONCRETE CONSTRUCTION INC.'.
- Map:** A map of the Northeastern United States showing the delivery route. A red question mark icon is visible at the bottom of the map area.
- Order Status Timeline:** Shows 'Order requested by Joost Kiltzie' at 09:30, 'Order Confirmed' at 09:31, and 'Delivering Order' at 09:31.