



# ConcreteDirect

Version 1.73 Expected October 20, 2020

## New Features: All Apps

**Custom Material Description:** In all applications, the “Custom material description” that is originally entered in Salesforce will be visible to customers, drivers, dispatchers etc.

**What you need to know:** Customers have difficulty knowing what mix to choose from their jobsite contracts. Now, LH businesses can personalize and customize the “Custom material description” in Salesforce to help customer confidently pick their right mix. These custom names will be visible everywhere in the CD apps, but most importantly, they will be seen in the order process.

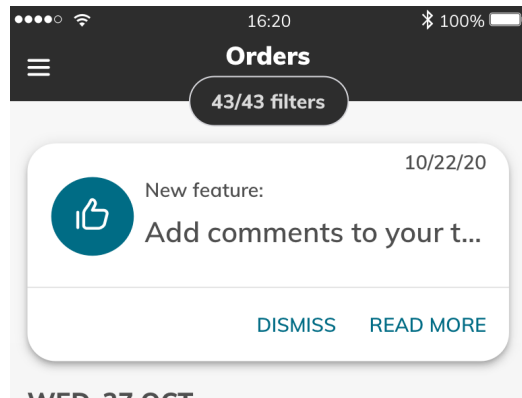
## New Features: Customer App

**Comments on tickets** can now be added by customer. These comments will show up in the dispatcher’s view of the tickets, on the PDF export, and in the XLSX export as well.

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**Spotlight cards** will now be used for important announcements by the CD team within the app. These will arrive at the top of the “Orders” screen when they have been initiated by the CD team. ex:



**Unregistered phone numbers** will be sent to the CD team. If an unregistered customer, current or potential, downloads the app, we will reach out to the LH business in their area and facilitate a connection with that lead.

## New Features: Dispatcher App

**Adding users**, which was plagued by slow loading, now has improved back end architecture and will see quicker load times.

**Plant lists are now sorted alphabetically** throughout the dispatch app for easier navigation.

**Orders will now be visible up to 30 days in the future.** Previously, orders were only visible within the dispatcher app if they were scheduled within 20 days from the current date. This has been increased to include orders up to 30 days out.

