



ConcreteDirect

Version 1.66 Expected July 15, 2020

New Features

Dispatch App:

- Dispatch to truck messaging
- Dispatchers can export and share tickets as XLS and PDF via text and email
- Order requests are now accompanied by a chime
- Driver admin table now includes the current installed app version

Customer App:

- Improved overnight pouring logic

Driver App:

- Reading and responding to dispatcher messages

Exporting and Sharing Tickets

The screenshot shows a mobile application interface. On the left, there's a 'Pouring mode crane and bucket' section with a bar chart showing driving costs per load (USD 21, USD 34, USD 48). Below that is a table with columns 'Mix', 'Plant', 'Departure time', and 'Reviewed (0/0)'. A red arrow points to an 'EXPORT' icon in the top right of the table. On the right, there's a 'Job times' section with a list of activities: Start load, En route, On Site, Begin pouring, Washing, Total time On Site, Water added, Driver's comment, Customer's comment, and Customer's signature. A red arrow points to the 'EXPORT' button in the 'Export tickets' dialog box. The dialog box has a close button (X) in the top right. It has two sections: 'Export' with radio buttons for 'Current ticket', 'All tickets in order', and 'Tickets For Review (on this order only)'; and 'Export as' with radio buttons for 'PDF tickets' and 'XLS spreadsheet'. At the bottom of the dialog are three buttons: 'CANCEL', 'DOWNLOAD', and 'SHARE'. A red arrow points to the 'DOWNLOAD' button.

The export feature is available in three locations: the **Orders Overview** screen, the **order schedule table**, and **individual tickets**. Dispatchers have a several options when selecting which tickets to export: all tickets requiring review, individual tickets , and all tickets that are currently displayed.



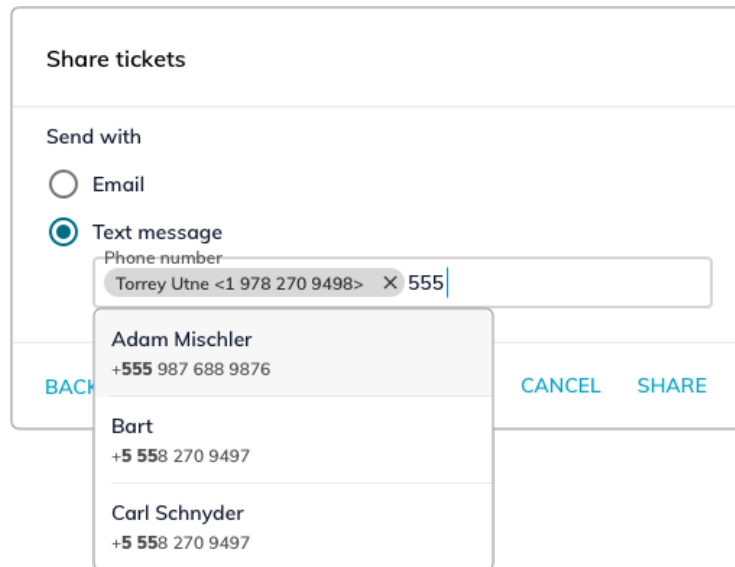
Exporting different formats

After selecting which tickets will be exported, users have the option of selecting whether they prefer PDF ticket format or XLS table. For internal use, XLS tables may be preferable and if the tickets are being sent to customers, PDF may be ideal. The new XLS tables will also display customer comments, driver comments, and wait time in minutes (begin pouring time - On site time).

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R |
|----|------------|-------------------|-----------------|---|-----------|-------------|------|----------|-------------|--------------------------------------|-------------|-----------|------------|-----------|---------------|-------------------|------------------|---|
| 1 | COMPANY | JOBSITE | PURCHASE C DATE | | ORDER NUM | TICKET CODE | LOAD | MIX CODE | MIX DESCRIP | ADDITIVE CO | ADDITIVE DE | LOAD VOLU | TOTAL ORDE | WAIT TIME | DRIVER COM | CUSTOMER COMMENTS | | |
| 2 | GWH Concre | 2020 FARGO ANNUAL | 7/19/20 | | 637 | NCR5941523 | | 1 | DIRT-FT | 4.5 SACK FOOTING NO AIR, W/FLY ASH | | 7.75 | 15.5 | 35 | | | | |
| 3 | GWH Concre | 2020 FARGO ANNUAL | 7/19/20 | | 637 | NCR5941523 | | 2 | DIRT-FT | 4.5 SACK FOOTING NO AIR, W/FLY ASH | | 7.75 | 15.5 | 44 | | | | |
| 4 | | | | | | | | | | | | | | 120 | Replaced pump | | | |
| 5 | GWH Concre | 2020 FARGO ANNUAL | 7/19/20 | | 615 | NCR5941522 | | 1 | DIRT-FT | 4.5 SACK FOOTING NO AIR, W/FLY ASH | | 7 | 14 | 50 | | | | |
| 6 | GWH Concre | 2020 FARGO ANNUAL | 7/19/20 | | 615 | NCR5941522 | | 2 | DIRT-FT | 4.5 SACK FOOTING NO AIR, W/FLY ASH | | 7 | 14 | 4 | | | | |
| 7 | | | | | | | | | | | | | | 14 | | | | |
| 8 | GWH Concre | 2020 FARGO ANNUAL | 7/19/20 | | 642 | NCR5941521 | | 1 | AE3 | B6.0 ,AE3,2065BLEF | | 5 | 5 | 33 | | | | |
| 9 | | | | | | | | | | | | | | 25 | | | | |
| 10 | GWH Concre | 2020 FARGO ANNUAL | 7/19/20 | | 613 | NCR5941516 | | 1 | DIRT-DW | 4,000 PSI DRIVEWAY (AIR)- W/ FLY ASH | | 8 | 16 | 64 | | | Crushed pump arm | |

Downloading Exports vs Sharing

When a dispatch app user has chose which tickets to send and in what format, the decision can be made to either download directly or to “Share”. Sharing can be done by either email or text message.



Dispatcher-to-Truck Messaging: Dispatcher

The screenshot displays the 'Driver Messages' interface. On the left, a table lists messages with columns for Date, Sent by, Message content, Sent to, and Responses. On the right, a 'New Message' modal is open, showing a question: 'Who wants to come in on Saturday? There are three jobs that will take 400 yards and we could use the help.' Below the question are three options: 'Option 1 OK', 'Option 2 No', and 'Add option 3'. The 'Send to' section shows a list of trucks selected for the message, including truck 287, 2003, 0123456789, 4664, 8010, and 9004, all from Genesee St. RMX Plant. A 'Send message' button is visible at the bottom right of the modal.

| Date | Sent by | Message content | Sent to | Responses |
|---------------------|----------------|---------------------------------------|--------------|--------------------|
| 04/04/2020 08:00 AM | Jaime Durning | Does anyone want to work this Sunday? | 23 trucks | multiple responses |
| 04/03/2020 2:30 PM | James Cox | Do you want to work on Sunday? | Truck 458 | Yes |
| 04/03/2020 12:00 PM | Beth Imperial | Please return | Truck 848 | TRUCK OFFLINE |
| 04/03/2020 11:59 AM | Beth Imperial | Please return | Truck 98987 | OK |
| 04/03/2020 11:45 AM | Ryan McCormack | Please return | Truck 400005 | expired |
| 04/03/2020 11:40 AM | Jaime Durning | Does anyone want to work this Sunday? | 15 trucks | multiple responses |
| 04/03/2020 11:30 AM | James Cox | Do you want to work on Sunday? | Truck 3633 | Yes |
| 04/03/2020 11:25 AM | Beth Imperial | Please return | Truck 76004 | OK |
| 04/03/2020 11:20 AM | Beth Imperial | Please return | 4 trucks | multiple responses |
| 04/03/2020 6:45 AM | Ryan McCormack | Please return | Truck 287 | OK |
| 04/03/2020 6:44 AM | Ryan McCormack | Please return | Truck 765 | OK |

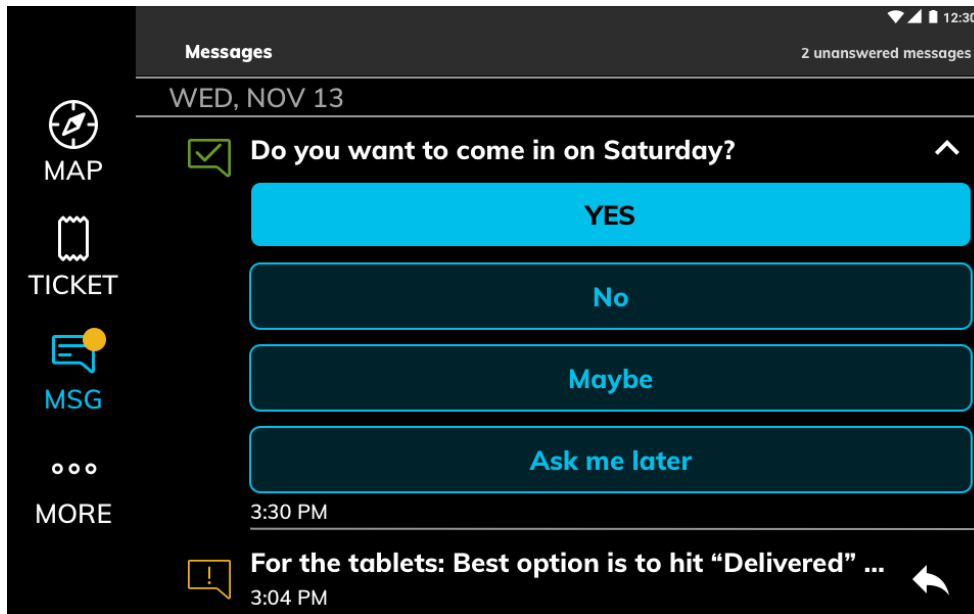
In the “Truck messages” feature dispatch app users can now create multiple choice messages to send to one or multiple drivers.

After entering a custom message, dispatchers can specify 1-4 custom responses for drivers to choose from. The default value of option 1 will always be “OK” for instances when no response is necessary, and all that is needed is a record of the driver’s acknowledgement.

Driver’s responses will populate the “Truck messages” table for drivers to answer and will stay active for 12 hours.



Dispatcher-to-Truck Messaging: Driver



Drivers will now have a “Messages” icon and screen where they can access the messages sent by dispatch users.

Incoming message will trigger a repeating chime to play until the driver has read the message.

The tablet will not receive any messages or play the chime if the truck starts moving over 5 mph, and will only resume after the truck has dropped below 5 mph for 60 seconds.

