

Setting Up Your Client Portal Account - For Clients

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Depending on how your health care provider has set up their account, there are two options for signing up for the Client Portal:

- You can sign up directly on your health care provider's website as a new client (New Client Signup), or
- Your health care provider may send you an invitation directly via email and/or text (skip to Client Portal Account Creation)

New Client Signup:

With New Client signup, you have gone to your healthcare provider's website and/or accessed their Jituzu website.

Jituzu Demo
With you every step of the way!

8508 W Gage Blvd
Suite B 101
Kennewick, WA 99338

LOGIN

Dawn Warren
Customer Support

Here is a good place to describe yourself and any important information you want your clients to see. It's easy to change so don't worry, you can update it later.

[I'm a New Client](#) [I'm an Existing Client](#)

Directions and Location

Office hours

	Open	Close
Mon	8 a.m.	10 p.m.
Tue	7 a.m.	5 p.m.
Wed	7 a.m.	9 p.m.
Thu	7 a.m.	9 p.m.
Fri	8 a.m.	5 p.m.
Sat	None	None
Sun	1 a.m.	11 p.m.

Provider

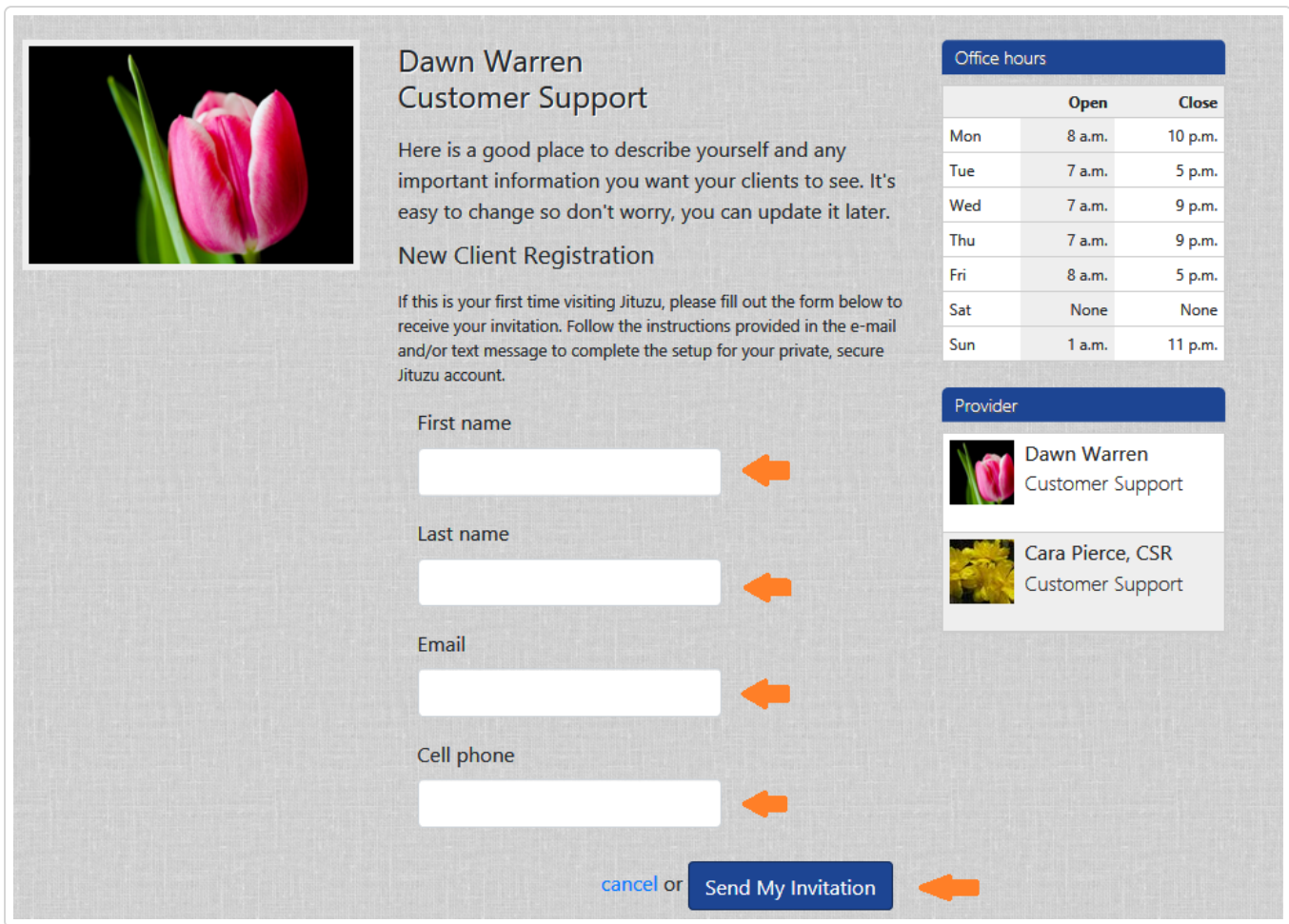
Dawn Warren
Customer Support

Cara Pierce, CBR
Customer Support

Main
9825 Sandifur Parkway
Suite D
Pasco, WA 99301

Downtown Office
3586 Broadway Street
Suite A
Pasco, WA 99903

For NEW clients, click on "I'm a New Client". Enter your First name, Last name, Cell phone, and Email.



Dawn Warren
Customer Support

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New Client Registration

If this is your first time visiting Jituzu, please fill out the form below to receive your invitation. Follow the instructions provided in the e-mail and/or text message to complete the setup for your private, secure Jituzu account.

First name

Last name

Email



Cell phone

[cancel](#) or [Send My Invitation](#)

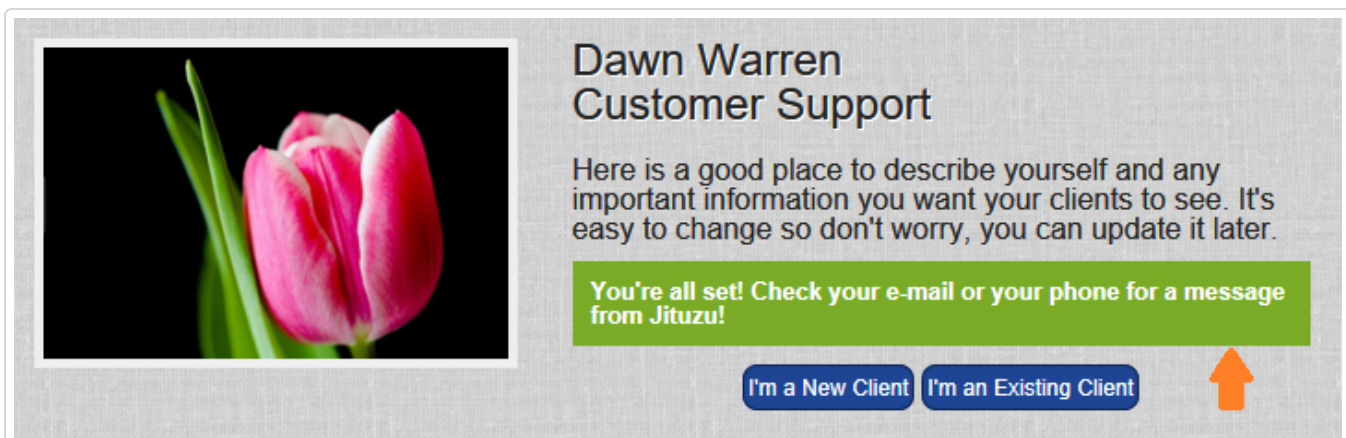
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Provider

-  Dawn Warren
Customer Support
-  Cara Pierce, CSR
Customer Support

Once you submit your request by clicking on "Send My Invitation", a response will be sent to both your mobile device via text and your email shortly. The website will update with a message letting you know you are all set.



Dawn Warren
Customer Support

Here is a good place to describe yourself and any important information you want your clients to see. It's easy to change so don't worry, you can update it later.

You're all set! Check your e-mail or your phone for a message from Jituzu!

[I'm a New Client](#) [I'm an Existing Client](#)


When you receive the email or text invitation, simply click on the link in the invitation and complete your username, password and security questions.

Client Portal Account Creation:

This is an example of what a Client Portal invitation will look like whether you sign up as a New Client on your health care provider's website or your health care provider sends you an invitation. Simply click on the link or copy and paste the link into your browser and follow instructions in the signup screen.

Dear Tom,

You have received an invitation to connect online from Dawn Warren at Jituzu Demo. This gives you the ability to connect with your service provider electronically.

Once you create your secure account by clicking on the link below, you can get started. Please go to [https://www.jituzu.com/pub/client/signup/\[REDACTED\]](https://www.jituzu.com/pub/client/signup/[REDACTED]) If asked for your invite code, just copy & paste the invite code in this email. 

Your invite code is: [REDACTED]

After registering your account on your browser, you can also use mobile versions of the app from your phone or tablet.

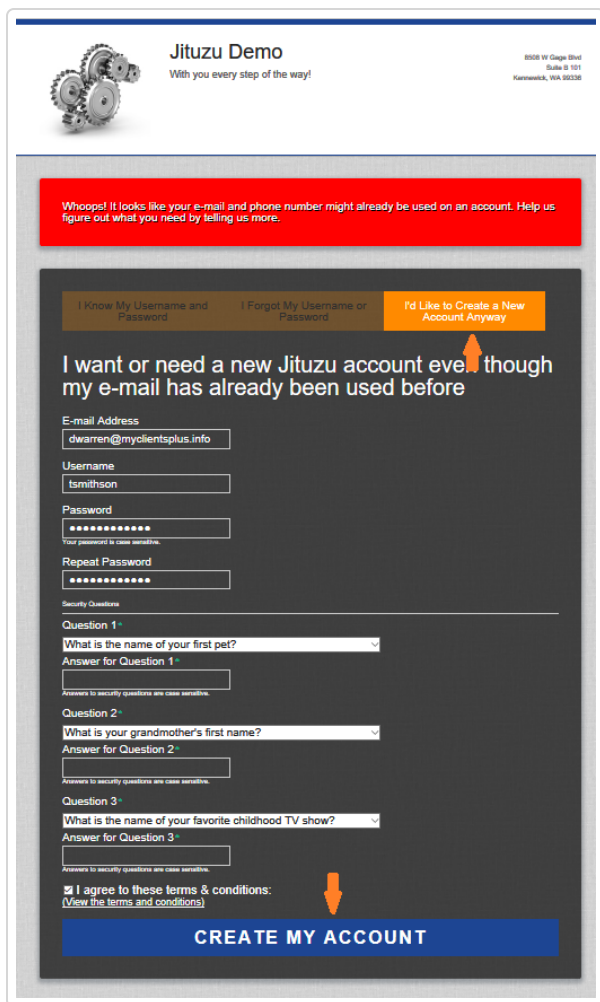
Download the iPhone and iPad app here: [Download iOS version](#)

Download the Android app here [Download Android version](#)

Once you click on the link or paste it into your browser, you will be able to access the screen to create your account.

If you are new to Jituzu, click on "***I'd Like to Create New Account Anyway***". Enter or select the following information:

- Email Address
- Username
- Password
- Security Questions
- Agree to the terms & conditions
- Click on Create My Account



You are all set to begin using your Jituzu Client Portal.

You may access your Jituzu Client Portal in one of three ways:

- Your health care provider website by clicking on "I'm an Existing Client"
- <https://www.jituzu.com> (<https://www.jituzu.com>)
- The Jituzu mobile app for either iOS or Android.

✉ [Still need help? Contact Us \(/contact\)](/contact)

Last updated on September 7, 2018

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