

# Deal Breaker Buzzword Buffet Diagnostic Tool

#### **Purpose:**

Quickly audit your notes, decks, and buyer reactions to see if you're serving buzzwords (deal breakers) or reflection (deal makers).

#### **Step 1: Language Audit**

Question	Buffet (Deal Breaker)	Michelin (Deal Maker)	Your Score
CRM Notes		Buyer quotes ("nurse said crawling under beds wastes 10 minutes")	
Deck Content	Abstract arrows, "future state"	Lived examples, buyer stories	
Call Language Features and hype		Outcomes and urgency	

## **Step 2: Buyer Reaction Audit**

Question	Buffet (Deal Breaker)	Michelin (Deal Maker)	Your Score
Buyer Response	Polite nods, silence	Emotional resonance, urgency	
Follow-Up	(thosting stalled cycles	Momentum, next steps confirmed	
Decision Path	Default to incumbent	Trial conversion → adoption	

## **Step 3: Deal Momentum Audit**

Indicator	<b>Buffet (Deal Breaker)</b>	Michelin (Deal Maker)	Your Score
Pipeline Status	Stalled, delayed	Advancing, expanding	
Stakeholder Alignment	Confusion, risk aversion	Clarity, confidence	
Conversion Odds	30–40%	70%+	



#### **Scoring**

- 0–4 Michelin scores: You're stuck in the Buzzword Buffet → Deal Breaker risk.
- 5–7 Michelin scores: Mixed plate → momentum fragile.
- 8+ Michelin scores: Michelin star reflection → Deal Maker advantage.

If you want the WIITT<sup>TM</sup> Swap Sheet Template—the practical conversion framework Cordflex reps used to lift trial  $\rightarrow$  sale conversions to 70%—DM me directly. I'll send it so you can tailor it to your team.