



# MaineCal Inc. Customer Satisfaction Survey

Customer: \_\_\_\_\_

Date: \_\_\_\_\_

*Please take a moment to complete our brief customer review form. We appreciate your business and value your opinions. Upon completing this brief review form, please mail or email us back a copy of your response. We hope to take them into account in order to better improve our company.*

**Please rate the following:**

1. Our level of communication.

- Excellent
- Good
- Satisfactory
- Needs Improvement

2. Technician's punctuality and respectfulness.

- Excellent
- Good
- Satisfactory
- Needs Improvement

3. Technician's knowledge, professionalism, and efficiency.

- Excellent
- Good
- Satisfactory
- Needs Improvement

4. Performance of desired tasks and services.

- Excellent
- Good
- Satisfactory
- Needs Improvement

5. How likely are you to continue using our services in the future?

- Very likely
- Likely
- Undecided
- Unlikely

6. How likely are you to recommend MaineCal Inc. to another company?

- Very likely
- Likely
- Undecided
- Unlikely

Please indicate what published standards that you require compliency to:

- ISO/IEC 17025 W/Measurement Uncertainties
- ISO/IEC 17025 No Uncertainties
- ISO 1348 (Medical Devices)
- CFR
- ANSI Z540-1-1994 (Obsolete)
- AS9100 (Aerospace)
- N/A
- Other \_\_\_\_\_

Comments: \_\_\_\_\_  
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