Payment is due upon receiving the invoice. Late payments may be subject to a 10% late fee, after 7 days of receiving the invoice. we will now only be accepting (ACH preferred) and credit card payments online. We will provide the services specified in the invoice in a professional and timely manner. Any confidential information provided to us by the client will be kept confidential. Our liability to the client shall be limited to the amount paid by the client for the services. By engaging us to provide services, you acknowledge that you have read, understood, and agreed to these terms. If you have any questions or concerns about these terms, please let us know. Doesn't apply to corporate contracts. Payment is due upon receiving the invoice. Late payments may be subject to a 10% late fee, after 7 days of receiving the invoice. we will now only be accepting (ACH preferred) and credit card payments online. We will provide the services specified in the invoice in a professional and timely manner. Any confidential information provided to us by the client will be kept confidential. Our liability to the client shall be limited to the amount paid by the client for the services. By engaging us to provide services, you acknowledge that you have read, understood, and agreed to these terms. If you have any questions or concerns about these terms, please let us know. Doesn't apply to corporate contracts.

These Terms of Service ("Terms") outline the agreement between Thomas Lawn and Landscape ("we," "us," or "our") and the customer ("you" or "your") for lawn care estimate services provided by us. By engaging our services, you agree to be bound by these Terms.

## Estimate and Payment Terms:

- a. We will provide you with a detailed estimate for the lawn care services requested. The estimate will include a breakdown of costs and the anticipated completion timeframe.
- b. Half of the estimated total payment is due up front ("Initial Payment"). This payment is required to secure your appointment and initiate the lawn care services.
- c. The remaining balance ("Final Payment") is due upon the completion of the service, before the technician leaves the premises.
- d. Payment can be made in the form of cash, check, or any other payment method as agreed upon by both parties.
- e. In the event that additional services are requested or if there are any unforeseen circumstances that require additional work beyond the scope of the original estimate, the cost of such additional services will be discussed and agreed upon separately.

#### Cancellation and Rescheduling:

a. If you need to cancel service completely, please provide 7 days' notice before canceling the service. We have employees and will have to change the schedule. If rescheduling the lawn care service, please provide at least 1 days' notice if we are not given at least 1 day' notice. Half of the service will be due. If rescheduled, we cannot guarantee we will be able to get back to you before your next service date, but we will try.

### Scope of Services:

- a. We will perform the lawn care services outlined in the estimate to the best of our abilities and in accordance with industry standards.
- b. It is your responsibility to ensure that the premises are accessible, free from any obstructions, and that no pets are properly restrained during the service.

## Limitations and Liability:

- a. We will not be liable for any damages, losses, or injuries that occur as a result of normal wear and tear, unforeseeable circumstances, or actions beyond our control.
- b. We do not guarantee specific results or the complete eradication of pests, weeds, or lawn-related issues.
- c. It is your responsibility to provide accurate information about any existing conditions or obstacles that may impact the provision of our services.

#### Termination:

- a. Either party may terminate this agreement with written notice if the other party fails to comply with these Terms.
- b. In the event of termination, any payments made will be subject to applicable refund policies outlined in these Terms.

# Privacy:

a. We respect your privacy and will handle any personal information provided by you in accordance with our privacy policy.

# Governing Law:

These Terms shall be governed by and construed in accordance with the laws of Oklahoma, without regard to its conflict of laws principles.

Please carefully review these Terms before engaging our lawn care estimate services. If you have any questions or concerns, please reach out to us. By proceeding with the Initial Payment, you acknowledge and agree to be bound by these Terms of Service.