

Terms and Conditions – First Aid Training

I Am Happy, Healthy, Wealthy, and Wise Academy

In Partnership with Life Savers Canada – Canadian Red Cross Certified

By registering for First Aid Training through the **I Am Happy, Healthy, Wealthy, and Wise Academy**, a wellness education division of **MoSunLi Corporation**, you agree to the following terms and conditions. Our training is conducted in partnership with **Life Savers Canada**, an official training partner of the **Canadian Red Cross**.

1. Program Overview

This First Aid and CPR training is:

- Certified by the Canadian Red Cross
- Delivered by Licensed or Certified Canadian Red Cross Instructors
- Intended for **workplace safety certification**, school, caregiving, and community health roles

Courses follow the **national standards** set by the Canadian Red Cross.

2. Course Attendance & Completion

All classes will run **as scheduled**, regardless of the number of participants.

To receive certification, you must:

- Attend the **entire course duration**
- Participate in all hands-on and theory sessions
- Pass assessments given by the instructor

Late arrivals or early departures may result in disqualification from receiving certification.

3. Digital Certification

- Certificates are issued **digitally** by the **Canadian Red Cross** and will be emailed directly to the participants right after the successful course completion.
- Participants are strongly encouraged to **create and access their Red Cross account** at: **<https://myrc.redcross.ca>** to view, download, and reprint their certificate at any time.

- Replacement certificates can also be accessed directly through the participant's Red Cross portal.
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4. Refund Policy

I-HHWWA do not offer refund after 24 hours of registration. When asking for a refund, discuss it with respect. You can send your refund request within 24 hours from the time you registered at info@ihhwwa.ca and you can also call us. You have 24 hours to confirm the course that is right for you and other necessary things you need to proceed or not. After that I-HHWWA do not offer refund unless:

- MoSunLi Corporation or Life Savers Canada cancelled the class. In such cases, you will be offered:
 1. A rescheduled class at no additional cost, or
 2. A full refund minus \$10 admin fee if rescheduling is not possible for you.
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5. Rescheduling Policy

- You may **reschedule** your course only if you notify us **at least 72 hours in advance**, subject to availability.
 - Emergencies (medical, family) with proof may also be considered for rescheduling.
 - **No-shows or same-day cancellations** are not eligible for rescheduling or refunds.
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6. Eligibility

Participants must:

- Be **14 years or older**, or accompanied by a parent/guardian if underage
 - Be physically able to participate in CPR and first aid demonstrations
 - Follow all health and safety protocols during class
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7. Health & Safety

- If you are feeling unwell or have symptoms of a contagious illness, please contact us to reschedule
- Sanitized equipment will be provided
- Health guidelines may be adjusted based on provincial or Red Cross regulations

8. Participant Conduct

To maintain a positive learning environment, participants must:

- Be respectful to instructors and classmates
- Follow all directions during the training
- Avoid disruptive behavior

Failure to comply may result in removal from the class without certification or refund.

9. Liability Waiver

By participating in our training, you acknowledge and accept that:

- You participate at your own risk
 - MoSunLi Corporation, Life Savers Canada, and instructors are not liable for injuries sustained during the course or for misuse of learned skills outside of the training setting
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10. Privacy Policy

Your personal information is collected solely for:

- Course registration and communication
- Issuance of certification
- Compliance with Canadian Red Cross training records

Your data is kept confidential and will not be shared outside of the course providers.