THE INITIAL CLEAN

What is the initial clean?

Before commencing a regular cleaning schedule, we provide a deep clean that we call the initial clean. This does take longer than a usual clean which means more hours invoiced, but is necessary to ensure your property can be kept up to maintenance standard and for us to get a good feel for your home and its unique needs. Very rarely do we commence our cleaning service without the need of our standard initial clean practice. In some cases only a small amount of additional time is necessary but most of the time at least a few extra hours is needed so please, trust the process.

What will this cost?

Generally a deep clean it is charged at a higher rate but when commencing an ongoing service with us it is charged at the regular rate! Depending on the current condition of your property, the initial clean can at times take double the amount of hours quoted for your regular clean. You will receive a total amount of hours estimated for the initial deep clean but it is subject to change if property is unseen. Our quoting is usually accurate but in the event the property is needed even extra attention that anticipated, some more time may be added on the day or tasks will be missed and added to do list for your next clean. We always aim to complete works within the quoted time cap but please let us know if you'd rather not have additional time added on the day for any budgetary or time crunch reasons. We will happily manage our time accordingly and leave some deep clean tasks for future cleans.

What tasks will be completed?

You should expect your property to get a full **deep** internal clean <u>excluding</u> oven, windows, fridge & internal cupboards. If you wish to add windows and or oven to your initial clean please let us know. This is an additional cost.

Please see list of inclusions for the initial clean:

-ALL AREAS

DEEP CLEAN THE FOLLOWING

- Skirting boards
- Walls
- Doors & door frames
- Air vents & fans
- Vacuum & mop flooring
- Cobwebs
- Blinds
- Window seals
- Shelving
- Light switches

-KITCHEN

DEEP CLEAN & POLISH THE FOLLOWING

- Sinks, taps & plugs
- Bench tops
- Cupboard facings
- Kickboards
- Stove grates and stove knobs
- Splash back
- Range hood including grease air vents
- Appliances
- Microwave inside & out
- Face of oven & dishwasher
- Bin emptied

-BATHROOMS

DEEP CLEAN & POLISH THE FOLLOWING

- Entire shower including grout, drains, grates, seals etc.
- Toilets
- Vanity
- Mirrors
- Sinks, drains, tapware & plugs
- Baths
- Tiling
- Cupboard facings
- Kickboards
- Bins emptied

-LAUNDRY

DEEP CLEAN & POLISH THE FOLLOWING

- Sinks, taps & plugs
- Bench tops
- Cupboard facings
- Kickboards

-BEDROOMS/LIVING/DINING/STUDY/OFFICE

TIDYING, DUSTING & WIPING THE FOLLOWING

- Bed heads
- Bedside tables
- Dressers
- Shelving
- Coffee table
- Vacuum couches
- Tidy cushions & throw blankets
- TV unit / cabinets

This is a general list for the standard homes & some extra inclusions may be necessary depending on the property as all homes are unique and different.

