From: Eric Coomer

Sent: Thursday, January 23, 2020 12:10 AM

To: Sheree R. Noell

**Subject:** Re: AK - ICP modems failing acceptance testing

We suck

ERIC D. COOMER | DIRECTOR, PRODUCT STRATEGY AND SECURITY

DOMINION VOTING 1201 18th Street, Suite 210, DENVER, CO 80202 1.866.654.8683 | DOMINIONVOTING.COM

720.201.1728MOBILE

From: Sheree R. Noell <sheree.noell@dominionvoting.com>

**Sent:** Wednesday, January 22, 2020 5:07:53 PM **To:** Eric Coomer <eric.coomer@dominionvoting.com> **Subject:** RE: AK - ICP modems failing acceptance testing

OMG! I just read this.

Sheree Noell

Office: 559.592.6601 Mobile: 510.610.6634

From: Eric Coomer <eric.coomer@dominionvoting.com>

Sent: Wednesday, January 22, 2020 3:24 PM

**To:** Sheree R. Noell <sheree.noell@dominionvoting.com> **Subject:** FW: AK - ICP modems failing acceptance testing

What...

The...

Fuh...

ERIC D. COOMER | DIRECTOR, PRODUCT STRATEGY AND SECURITY

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720.201.1728 MOBILE

From: Dana LaTour <dana.latour@dominionvoting.com>

Sent: Wednesday, January 22, 2020 4:22 PM

To: Sheree R. Noell <sheree.noell@dominionvoting.com>; Waldeep Singh <waldeep.singh@dominionvoting.com>

Confidential DOM\_DC00037442

**Cc:** David Moreno < <a href="mailto:david.moreno@dominionvoting.com">dominionvoting.com</a> ; Eric Coomer < <a href="mailto:eric.coomer@dominionvoting.com">eric.coomer@dominionvoting.com</a> > Subject: AK - ICP modems failing acceptance testing

## Sheree and Waldeep

Just heard from Bill Mast. It appears that only 34 of the ICP model 321C units shipped to Alaska were manufactured with the modem. The team calls those "natural" ICP 321 C. Twenty of the "natural" ICP 321C units were shipped to Region 1 – Juneau and all 20 have passed the modem test. The remaining 14 units are located in other Regional offices and acceptance testing has not begun in those locations

The remaining 304 in Alaska were retrofitted with dial up modems and received in all five regional offices. As of today, none of the retrofitted ICPs in Region1 have passed acceptance testing. Acceptance testing is to continue in Anchorage, and the other regions next week.

Jeff Hintz reported yesterday that McKinney had not done any modem testing prior to shipping the units to Alaska.

We need to find out why the modems aren't working, make arrangements to get techs to Alaska to fix the problem ASAP. The statewide mock election is scheduled the week of February 10<sup>th</sup> and includes dial up modem transmissions from the regional offices and random rural locations.

Bill has created JIRA BSR tickets this afternoon, once we received the spreadsheets identifying the units that had been retrofit.

DANA LaTOUR | Regional Sales Manager

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