To: Nicole Nollette[nicole.nollette@dominionvoting.com]
From: Eric Coomer
Sent: Wed 4/1/2020 12:37:57 AM
Subject: Re: VPN access with City

Sounds good.

ERIC D. COOMER | DIRECTOR, PRODUCT STRATEGY AND SECURITY

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720.201.1728MOBILE

From: Nicole Nollette <nicole.nollette@dominionvoting.com>
Sent: Tuesday, March 31, 2020 6:36:59 PM
To: Eric Coomer <eric.coomer@dominionvoting.com>
Subject: RE: VPN access with City

Thank you for letting me know. Moreno, Tallant, and Prohaska will be around as well….but 4 people in 10K sq ft I think is still plenty of social distancing.

Nicole Nollette | EVP Operations

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From: Eric Coomer <eric.coomer@dominionvoting.com>
Sent: Tuesday, March 31, 2020 6:32 PM
To: Nicole Nollette <nicole.nollette@dominionvoting.com>
Subject: RE: VPN access with City

Unfortunately, with the load on internet services, my normal connection is almost unusable. Current download speeds will not complete this download for 24 hours. And my fear is that it will be unusable over my connection to remote in to the city anyway.

I may have to head in to Denver early tomorrow morning (cleared with JP) depending on how rest of night plays out trying to walk Tien and Al through this.

ERIC D. COOMER | DIRECTOR, PRODUCT STRATEGY AND SECURITY

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From: Ronald Morales <ronald.morales@dominionvoting.com>
Sent: Tuesday, March 31, 2020 4:57 PM
To: Eric Coomer <eric.coomer@dominionvoting.com>; Nicole Nollette <nicole.nollette@dominionvoting.com>
Subject: RE: VPN access with City

The VM is located in the FTP _employee public folders/rmorales/CITY_RTM (Remote88!)

The process to connect is as follow:
- Click the VPN App (NCP Exclusive Entry Client), icon in the desktop and taskbar.
- In the app, click the red rectangle in the connection area (right top), the "connection established" message should appear in few seconds.
- Open the Remote Desktop icon in the taskbar, then, click connect... the connection settings are already pre populated.
    - The connection is going to be established with the listener monitor station, and from there you can remote into the servers that you need to connect.

In the desktop of the VM, there is a file called users_city, in it, you will find the credentials of the remote computer, along with server credentials.

Tomorrow, I will work with the CITY IT in order to get access to the ICC stations, although, seems like they are still scanning ballots, so, we are going to do it in best way without interrupting too much their work.

The VM was uploaded couple hours ago, however, the filezilla still shows 100% with second left....

Best,

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From: Eric Coomer <eric.coomer@dominionvoting.com>
Sent: Tuesday, March 31, 2020 2:05 PM
To: Ronald Morales <ronald.morales@dominionvoting.com>; Nicole Nollette <nicole.nollette@dominionvoting.com>
Subject: RE: VPN access with City

Ronald- did you change the password of the main workstation you were using to monitor the listener??? I need access via phone with Tien and old pwd doesn't work.

ERIC D. COOMER | DIRECTOR, PRODUCT STRATEGY AND SECURITY

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From: Ronald Morales <ronald.morales@dominionvoting.com>
Sent: Tuesday, March 31, 2020 1:59 PM
To: Nicole Nollette <nicole.nollette@dominionvoting.com>; Eric Coomer
<eric.coomer@dominionvoting.com>
Subject: Re: VPN access with City

The VM image will take about an hour to complete the upload...

I'm going to be writing an email with the instructions and send it when the image is
completed

From: Eric Coomer <eric.coomer@dominionvoting.com>
Sent: Tuesday, March 31, 2020 9:34:22 AM
To: Ronald Morales <ronald.morales@dominionvoting.com>; Nicole Nollette
<nicole.nollette@dominionvoting.com>
Subject: RE: VPN access with City

Great, thanks

ERIC D. COOMER | DIRECTOR, PRODUCT STRATEGY AND SECURITY

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From: Ronald Morales <ronald.morales@dominionvoting.com>
Sent: Tuesday, March 31, 2020 9:09 AM
To: Eric Coomer <eric.coomer@dominionvoting.com>; Nicole Nollette
<nicole.nollette@dominionvoting.com>
Subject: RE: VPN access with City

I'm working on that right now, as soon as everything is validated I will upload the VM... I think that
everything could be completed around noon

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From: Eric Coomer <eric.coomer@dominionvoting.com>
Sent: Tuesday, March 31, 2020 9:03 AM
To: Ronald Morales <ronald.morales@dominionvoting.com>; Nicole Nollette
<nicole.nollette@dominionvoting.com>
Subject: RE: VPN access with City

Do we have an updated ETA on completion? Do we have a final VM I can at least download?

Thanks,

ERIC D. COOMER | DIRECTOR, PRODUCT STRATEGY AND SECURITY

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720.201.1728 MOBILE

From: Ronald Morales <ronald.morales@dominionvoting.com>
Sent: Monday, March 30, 2020 3:22 PM
To: Nicole Nollette <nicole.nollette@dominionvoting.com>
Cc: Eric Coomer <eric.coomer@dominionvoting.com>
Subject: RE: VPN access with City

Hi Nicole,

We were able to establish VPN connection from the new virtual machine created today, so, tomorrow morning we are going to work towards making the necessary changes that can allow us reach the EMS servers from the VPN connection.

I will keep you posted.

Best,

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From: Ronald Morales
Sent: Monday, March 30, 2020 9:44 AM
To: Nicole Nollette <nicole.nollette@dominionvoting.com>
Cc: Eric Coomer <eric.coomer@dominionvoting.com>
Subject: RE: VPN access with City

I already contacted Matt and he was in a conference, he will contact me when is available....

At this time, I have a preliminary VM that will be used to connect to the VPN (but I need assistance from city to complete it due the VPN trial software they have), once we have all that ready and the IT people is in the other side, the process of configuring the VPN could take couple hours.

I will keep you posted.

Best,

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From: Nicole Nollette <nicole.nollette@dominionvoting.com>
Sent: Monday, March 30, 2020 9:02 AM
To: Ronald Morales <ronald.morales@dominionvoting.com>
Cc: Eric Coomer <eric.coomer@dominionvoting.com>
Subject: VPN access with City

Ronald,

The team has run into issues on the city with some of the reporting.

Can you let me know where we stand getting the VPN up and running? Did anyone from the customer side respond to your email?

Thank you,
Nicole

Nicole Nollette | EVP Operations

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