

Levi Hansen

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Career Summary

Dynamic Chief Operations Officer with over 15 years of leadership experience in driving operational efficiency and achieving business goals. Expertise in team building, process optimization, financial analysis, budgeting, revenue growth, cost control, employee development, and strategic staffing. Proven ability to foster relationships with diverse professionals and lead cross-functional teams to deliver organizational success.

Professional Experience

Chief Operations Officer

Alpine Dermatology Clinic – Rexburg, ID, Idaho Falls, ID, Driggs, ID, Arco, ID - 5/2020 – Current

- Orchestrate the strategic planning, development, and successful launch of new clinic locations
- Manage end-to-end operational activities, including business development, budgeting, cost optimization, revenue cycle management, P&L oversight, and negotiating procurement and lease agreements
- Cultivated a culture of success and collaboration by empowering a team of healthcare providers to effectively manage their practice locations and oversee support staff

Group Administrator

Alpine Dermatology Clinic – Rexburg, ID, Idaho Falls, ID, Driggs, ID, Arco, ID - 11/2016 – 05/2020

- Developed and implemented business development strategy, resulting in a 36% increase in patient retention
- Led revenue growth initiatives, achieving a 48% increase in overall revenue for the organization
- Recruited and developed new healthcare providers to support the expansion of additional clinic locations

Clinic Administrator

Community Care Pocatello - Pocatello, ID - 09/2012 – 11/2016

- Developed and executed strategies that drove a 44% increase in annual revenue over four years, leading to the successful sale of the clinic to a local hospital group
- Oversaw the revenue cycle for the clinic, reducing average Accounts Receivable days by 25% through process improvements and strategic management

Medical Practices Intern

Portneuf Medical Center - Pocatello, ID - 05/2012 – 08/2012

- Created and formalized standard operating procedures and best practices for the Billing Department to ensure consistency and efficiency
- Authored a comprehensive 100+ page manual, documenting and streamlining all roles and processes within the Billing Department for improved clarity and efficiency

Investment Professional

The Vanguard Group – Valley Forge, PA – 06/2010 – 07/2011

- Provided Investment guidance to multimillion-dollar accounts
- Led team in purchasing process for equipment to streamline procedures

Education

Masters of Business Administration - Emphasis in Healthcare Administration

Idaho State University - 09/2011 – 08/2012

BS of Business Management - Emphases in Finance and H.R.

Brigham Young University – Idaho - 01/2007 – 12/2009

Accomplishments

ACHE Member - Eagle Scout – Little League Baseball Coach

