

2023 SUMMER
LANGUAGE AND CULTURE PROGRAM

PROGRAM HANDBOOK



Hello from the ELI CAMPS

ELI has been offering unique and excellent summer camps since 2015 in the city of Toronto. We take pride in offering a true multicultural, educational and fun program for young students.

In 2023, ELI will offer the Language and Culture program for international students at the University of Toronto, Victoria Campus:

1. Designed for children and teenagers ages from 7 to 17 years of age (subdivided into programs for 7-13 for children; 14-17 years old for teenagers)

Both programs are offered in three styles:

1. Residential all-inclusive.

This is an all-inclusive 24/7 program that offers accommodation to students at our campus and it is from Monday to Sunday. 7 days a week

2. Self-arranged

This option is for those who arrange accommodation on their own and it is offered from Monday to Friday from 09:00 to 18:00. It is ideal for those coming with a family or those who have family members living in Toronto and still want to enjoy what our program offers

3. Homestay.

This is offered only for teenagers from 14-17 and is very limited in space. It is Monday through Sunday from 09:00 – 18:00. Details and prices are on a request basis and not public

The programs in 2023 run from June 24(first day) to August 13 (last day).

Students (for the residential program) are strongly encouraged to check in Saturday or Sunday so that they are ready for the first day of school on Monday.

Intake dates:

June 24 and 25

July 1, 2, 8, 9, 15, 16, 22, 23, 29, 30

August 5 and 6

Students (for the self-arranged) always start on a Monday.

Intake dates:

June 26

July 3, 10, 17, 24

July 31, and August 7

Program inclusions and highlights

	Residence	Homestay	Self-arranged
Airport pick up and drop off	✓	✓	
Emergency Health Insurance	✓	✓	✓
Residential Accommodation	✓	Homestay	
Three meals per day	✓	✓	Lunches only
English lessons	✓	✓	✓
Afternoon activities	✓	✓	✓
Evening activities	✓		
Weekend trips	✓	✓	Optional. Extra
Certificate and Report Card	✓	✓	✓
Internet on campus	✓	✓	✓
Staff supervision and guidance	✓	✓	✓

We look forward to having you with us and making this the best summer camp yet for you!

Sincerely

Elvis Mrizi
Director
elvis@elicamps.com
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PRE-ARRIVAL AND ARRIVAL AT THE PROGRAM

Preparing properly for your trip to Canada is important, particularly for summer camp! Everything we think you need to have an exciting and unforgettable time with us is listed below

These documents should be travelling with you, to provide Canadian Customs when you arrive:

PASSPORT

LETTER OF ACCEPTANCE

CUSTODIANSHIP DECLARATION (*if requested by agency or parents*)

TIPS: If you are traveling with a tablet or smartphone, take a picture of these documents in the event they are lost or misplaced

Parents are always concerned about safekeeping these important documents. We are happy to offer students the option to lock up their passports and important documents in our safe. If they need access to them, all they have to do is ask us!

IMPORTANT: You must tell us in advance at least 14-calendar days prior the exact arrival information (time, date, airline, landing airport). We will be at the airport waiting for you.

THINGS TO BRING

Summer clothes (t-shirts, long-sleeve shirt, shorts, swimming suit, hat)

Warmer clothes (sweatshirt, jeans, summer jacket, socks, sweater)

Rain gear (umbrella, rain jacket)

Different pair of shoes (sandals, sport shoes, walking shoes, nice shoes!)

Pajamas, bathrobe and shower shoes (flip-flops)

Toiletries (sunscreen, mosquito spray, soap, shampoo and other personal items)

School supplies (pens, pencils, erasers)

Camera, clock

Electrical convertor/adaptor (the voltage in Canada is 110/220 V)

Any necessary medications, in their original bottles with clear instructions on usage

Pocket money (recommended around \$100 weekly) but personal expenses vary

Things you don't need to bring

Bed sheets, towels (provided at the residence)

Computer (you are allowed to bring a laptop/tablet)

MONDAY TO FRIDAY DAILY SAMPLE SCHEDULE (residence program)

Time	Activity/Event
07:00	Wake up call
07:00 – 08:00	Getting ready for the day
08:00 – 09:00	Breakfast
09:00 – 12:20	Activity/Event of the day
13:00 – 13:45	Lunch
14:00 – 17:30	Classes (4 x 45 minutes)
18:00 – 19:00	Dinner
19:30 – 21:30	Evening Activity/Event
22:00	Quiet hours
22:00 – 07:00	Have a good night sleep

MONDAY TO FRIDAY DAILY SAMPLE SCHEDULE (self-arranged program and homestay)

Time	Activity/Event
08:45	Arrival on campus
09:00 – 13:00	Activity/Event of the day
13:00 – 13:45	Lunch
14:00 – 17:30	Classes (4 x 45 minutes)
18:00	Leave for home. See you next day

**In the self-arranged option unless agreed in advance students must be dropped off and picked up by their parent/guardian*

SATURDAY AND SUNDAY DAILY SAMPLE SCHEDULE (residence and homestay program)

Time	Activity/Event
07:00	Wake up call
07:00 – 08:00	Getting ready for the day
08:00 – 09:00	Breakfast
09:30 – 17:30	Trip of the day (Including Lunch)*
18:00 – 19:00	Dinner

19:30 – 21:30	Evening Activity/Event
22:00	Quiet hours
22:30 – 07:00	Have a good night sleep

**The daily trip from 09:30 to 17:30 can be purchased separately from self-arranged students*

THE RESIDENCE AND CAMPUS

Both programs are hosted at the University of Toronto, (Victoria Residences).

Margaret Addison Residence

Address: University of Toronto 140 Charles Street West M5S 1K9, Toronto Ontario

Phone number: +1 416 585 4524

Intersection: Queens Park/Bloor

Subways stops near: Museum Subway station

Neighborhood: Steps away from the array of cultural and entertainment attractions available in downtown Toronto. Right across from ROM

How to get here: Using public transportation is a very good way. The easiest is to get off to Museum subway station (North EAST side) and walk on Charles to your right. 1 minute walk

Security on campus: There is 24 hours campus front desk and security for our students. No one except residence inhabitants can get into the residence. There is also 24/7 ELI staff who lives with the students

The residence: The residential space we are going to use has 6 floors. Each floor is populated with a specific gender. Washrooms and showers are shared on the hallways for each floor. The residence is cleaned on a weekly basis as well as linen is provided fresh every week. There are also laundry facilities on site. The residence is air-conditioned

Bedrooms: Bedrooms are single or double. Rooms are also cleaned weekly. Each room offers; bed, desk, chair, lamp, internet access, dresser, bookcase

Cafeteria: Cafeteria is located across the street in a 1 minute walk away. A wide variety of food available such as vegetarian, halal and much more

Classrooms: Classrooms are located at UofT campus, a 2-3 minutes walk away from the residence

Common areas: The building is equipped with common rooms where students can relax and enjoy time together.

Indoor facilities: Library, Common rooms, TV

Outdoor facilities: Soccer, basketball and outdoor green space

Because of the limited room availability, we cannot guarantee room pairings and requests. And always remember that making friends is part of this experience.

MEALS

The cafeteria offers a wide variety of meal options for students. Students who choose the residence option are entitled to all the breakfasts, lunches, and dinners that the program offers. Students in the self-arranged program are entitled to lunches only from Monday to Friday. Other meals for them can be purchased separately

Students can choose from a variety of cold and hot meals made fresh for them. Students also have the option of all-you-can-eat.

Packed meals. When leaving for day long trips, students will receive their meals in bags

Sample weekly menu:

	Monday	Tuesday	Wed.	Thursday	Friday	Saturday	Sunday
Breakfast	Hot and cold	Hot and cold	Hot and cold	Hot and cold	Hot and cold	Hot and cold	Hot and cold
Lunch and Dinner	Made-to-order stir fry, grill, pasta, sandwiches, pizza, burgers	Made-to-order stir fry, grill, pasta, sandwiches, pizza, burgers	Made-to-order stir fry, grill, pasta, sandwiches, pizza, burgers	Made-to-order stir fry, grill, pasta, sandwiches, pizza, burgers	Made-to-order stir fry, grill, pasta, sandwiches, pizza, burgers	Made-to-order stir fry, grill, pasta, sandwiches, pizza, burgers	Made-to-order stir fry, grill, pasta, sandwiches, pizza, burgers

Breakfasts are usually served from 08:00 – 09:00

Lunches times are usually from 12:30 – 13:30

Dinner times are usually from 18:00 – 19:00

All meals are all-you-can-eat

**Details of these times will be sent closer to the program*

ACADEMICS

During the time at our summer camp, the students will be learning not just English but as well as many other things on Canadian culture, education system, history and a lot more.

Students will receive 20 lessons per week. Each lesson is 45 minutes long. The school week is Monday to Friday. There is no school on July 1 and August 1 (official holidays). Activities and events will be offered instead of classes.

Sample academic schedule:

	Monday	Tuesday	Wednesday	Thursday	Friday
09:00 – 09:45 14:00 – 14:45	Class	Class	Class	Class	Class
	<i>Break</i>	<i>Break</i>	<i>Break</i>	<i>Break</i>	<i>Break</i>
09:55 – 10:40 14:55 – 15:40	Class	Class	Class	Class	Class
	<i>Break</i>	<i>Break</i>	<i>Break</i>	<i>Break</i>	<i>Break</i>
10:50 – 11:35 15:50 – 16:35	Class	Class	Class	Class	Class
	<i>Break</i>	<i>Break</i>	<i>Break</i>	<i>Break</i>	<i>Break</i>
11:45 – 12:30 16:45 – 17:30	Class	Class	Class	Class	Class

**in red the teen schedule. In blue the children's.*

First day of school:

The first day of school/academics is dedicated to testing and orientation for the new students. There are no classes the first day. For students who have chosen the self-arranged program or homestay (do not live in the residence), must come to the meeting place (150 Charles Street Toronto, Ontario) at 08:30 sharp. They will meet ELI staff member at this meeting place

Levels:

There are many levels at our program. Levels are from 1 (lowest) to 5 (highest). Students are tested and placed in the appropriate level.

Each classroom has a maximum of 15 students of same or similar language level (based on the testing on first day)

They are also divided into the age groups stated at the beginning. 7-13 for the children program; 14-17 for teenagers

Certificate and Report Card

Students at the end of their stay are given the Course Certificate as well as a Report Card with the details of their academic experience and results

ACTIVITIES AND EVENTS

Our program is a fun, engaging and all-inclusive one, thus the students will be able to experience a lot of activities, events, excursions and visits to different cultural and renowned attractions in the city of Toronto and more.

Types of activities (samples only):

Full day trips such as Niagara Falls, Centre Island, Canada’s Wonderland

	Niagara Falls	Wonderland	Centre Island
Sat or Sunday 09:30 – 17:30	Yes	Yes	Yes

Half day activities such as; CN Tower, Casa Loma, Blue Jays baseball, Royal Ontario Museum, Bowling, Movie day, cultural festivals, shopping trips, theme parties and much more

	CN Tower	ROM	Blue Jays Baseball
Mon – Fri 14:00 – 18:00	Yes	Yes	
Mon – Fri 19:00 – 22:00			Yes

On campus we also organize a lot of fun and engaging activities for our students. These activities and events are organized having in mind their ages. Specific thoughts are put for activities for kids and other ones for those for teens.

Arts; Under the guidance of trained staff instructors students express the creative side though various art and craft projects such as face painting, dream catchers, face making design

Drama; Learn to express yourself in different ways as you discover different types of drama style

Science; Test the laws of physics by launching plastic bottle rockets and use scientific ways to actually make apple pie and ice cream. Science can be so much fun

Sports; Soccer, basketball, table-tennis, American football and a lot more organized through Olympic games and made fun for all

Dance; Expose yourself to different dance styles including hip-hop, jazz and contemporary

Cooking; learn how to make delicious food like pizza, pancakes

Projects; students will be encouraged and guided to take part in different projects. In multicultural groups that are assigned a theme and given the tools to make it happen. For example they are asked to raise money for a chosen charity and together they have to come up with a plan and execute it.

Workshops; For our teen students career or university preparation workshops are organized. They are not boring! Fun and engaging!

University campus tours or high school tours; For our kids and teens we also organize University of College tours to expose them to the Canadian education system and learn more about opportunities here

All entrance tickets to all program organized activities are included and students are only welcomed to enjoy them

TEENAGER'S SIGN OUT TIME

Teenagers only participating at our Cultural Camp are given the option of exploring neighborhoods near the campus on their own. This will happen under a few conditions

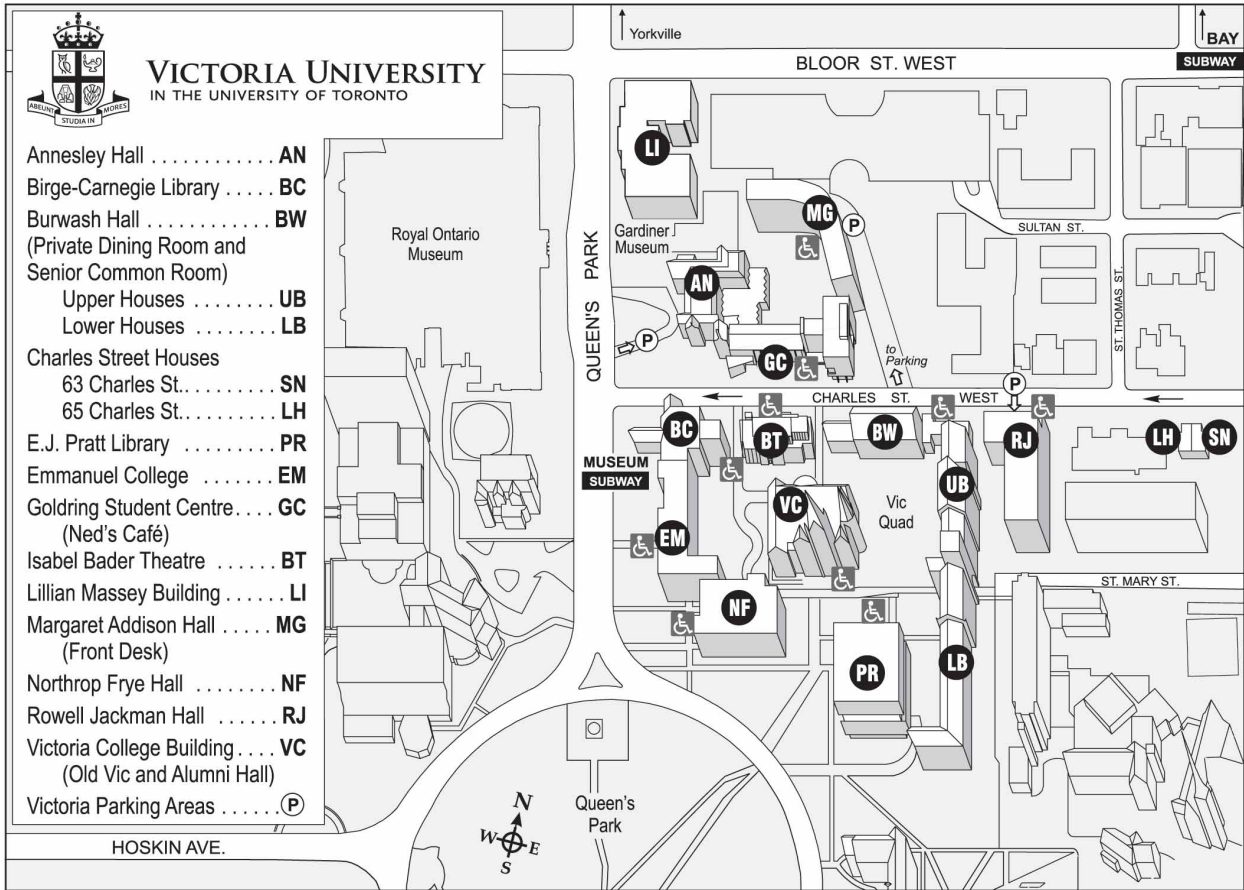
1. Parents must sign a document (and intermediary agencies must confirm in writing) prior to arrival and allow their child to do this. This can only be done in advance and NOT during the program.
2. Teens can do this only when there are no other planned events in the program
3. Teens must be back on campus always by the time agreed with staff that day
4. ELI reserves the right to say no should it feel it is in the best interest of the program or safety of the student

SAMPLE ACTIVITY CALENDAR

Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
The ELI Amazing Race	High Park Day Trip	Classes	Classes	Classes	Classes	Trip to Blue Mountain July 1
		Science Centre	Ontario Parliament	Royal Ontario Museum	Casa Loma	

Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
The Beaches Day Trip	The Niagara Falls Day Trip	Classes	Classes	Classes	Classes	The ELI Party
		The CN Tower	Movie Day	Art Gallery of Ontario	Toronto Zoo	

MAP OF THE ELI SUMMER LANGUAGE AND CULTURE PROGRAM Uoft CAMPUS



APPLICATION PROCESS

1. Please check our website at www.elicamps.com for details on the program
2. Review this document and ask any questions you may have to info@elicamps.com or call us at +1.416.305.3143
3. Fill in the enrolment form (we will send it or you can download from website) and send it to us fully filled
4. Upon receiving the registration we will check that the application is filled correctly and will send you a confirmation of it
5. Before the student joins the program we need the following documents filled, signed and sent to us. You are responsible for doing that.

ELI Consent/Waiver Form

6. Students are required to pay a non-refundable registration fee of \$250 (part of the program fee) together with the submission of the Application Form. The remaining amount is due 21 days prior to the start of the program
7. When we receive the Application Form together with the deposit we will issue the student the following documents
Letter of Acceptance
Invoice
Custodianship Letter (when applicable)
8. If students require visa they must present these documents to the appropriate embassy together with other required documents (please check local embassy for details)
9. You must notify us of the visa situation as soon as you have an answer with the outcome
10. At least 14-calendar days prior to arrival and much earlier preferably you must send us the arrival details of the students (airlines, time, date, airport and other info)

FREQUENTLY ASKED QUESTIONS

1. When does the program begin?

The summer program starts June 24(first day) and finishes August 13, (last day)

2. What age does my child/children have to be to participate in the program?

Our programs accept students from 7 to 17 years of age inclusive.

3. Are the students divided by age?

Yes. We have three programs. The Children Program ages 7-13 years old, the Teenage Program for 14-17 years old

4. What is the difference between residential and self-arranged and homestay programs?

Residential option is for those students who purchase the accommodation option and live with all other students. The self-arranged option is for those students who choose not to live on campus and they have made their own arrangements for accommodation. The homestay program is where students live with Torontonians families. The residential program is 7 days a week, 24 hrs service. The self-arranged is Monday to Friday from 09:00 – 18:00 and homestay program is Monday to Sunday from 09:00 – 18:00

5. If my child is registered in the self-arranged or homestay program can he/she participate in the evening activities or weekend trips?

Yes it is possible for them to participate. However there is an extra cost for that. Check website for current prices. These prices include one meal.

6. Do I need a visa to participate at the program?

To determine if you need a visa to travel to Canada, please check www.cic.gc.ca or contact your local Canadian embassy

7. When can the students arrive?

Students taking the residential program are strongly encouraged to check in in our program on Saturday or Sunday and check out Saturday or Sunday. Self-arranged program students can start their program every Monday. For students checking in during the week from Monday – Friday there is a surcharge. Check website for current prices.

8. How long can I stay in the program?

You can stay minimum 1 week and maximum 7 weeks. Each week is 7 days long. Registrations that are 6 or 7 days long will be considered a full week registration and charged at full week price. Registrations of 1-5 days will be charged on daily bases price.

9. *What does the program price include?*

Please refer to page 3 of this booklet, as well as our website to see what the program price includes

10. *How do I pay my fees? When?*

Upon registration students are expected to pay the non-refundable deposit fee of \$250. This fee is part of the total fee.. The remaining amounts are due in full 21 days before the program starts. You can pay in different installments if you choose to
You can pay you fees by; wire transfer, direct bank deposit, credit card, certified cheque or cash. We will send you payment details once you register

11. *Who will pick up my child/children at the airport?*

We will. As soon as you can, please inform us in writing on the date, time, airline and airport that your child will arrive and will pick them up. We must have this information at least no less than 14 days prior to the program start

12. *Is the residence, cafeteria and classroom space in the same campus?*

Yes all these facilities are in the same campus, very short walk away from each-other

13. *Is laundry service included.*

No laundry fee is not included in the program fee. It is a personal choice and students must pay for their own laundry. \$2.50 for wash and \$2.25 for dry

14. *Is medical insurance included in the program?*

Yes Emergency Medical Insurance premium is included in the program price
(<https://guard.me/index.php>)

15. *How does Emergency Medical Insurance work?*

Students are entitled to the benefits of the Emergency Medical Insurance plan that we offer them. Students in most cases (especially emergency hospital visits) must pay themselves for their visit and costs associated. The Insurance Company will reimburse the amounts as per the details provided in the Claim Form. EliCamps will help the students to properly fill in and submit all the claim forms accurately

16. *Can I communicate with my child/children during the program?*

Yes you can. Students are welcome to bring their electronic devices and can use our internet access to communicate.

17. What is the policy on electronic device usage? (Phones, tablets etc)

Students are welcome to use them, however the usage of those devices should never interfere with the school or event that is happening. If it does we will collect the device and give it to the student at the end of class or event

18. How many English classes are there per week?

The week from Monday to Friday has 20 lessons per week. There are no classes on official holidays. There will be other activities during the day though and students will still be busy.

19. How many students are there per class?

In each classroom there is an average of 15 - 17 students of same or similar levels.

20. How are students placed per level?

On their first Monday of school, students are tested both written and spoken and based on the results of that test, students are placed in the level that is appropriate

21. Can students change levels?

Yes it is possible if the level is deemed by the teacher and head teacher to be not the right, as well as they can change by progressing though their learning efforts

22. What is the education level of the ESL teachers?

All our teachers are highly experienced and qualified. They all have TESL, CELTA or TEACHER COLLEGE degrees. Also they all have ESL teaching experience with international students

23. What transportation do students use to go on events and activities outside campus?

ELI uses its own school busses to transport students to activities when needed.

24. Do students ever use public transportation? Walk?

Yes in some cases public transportation is the better and fastest way to get to some places. It is a great Torontonion cultural experience. Also walking sometimes is possible to get to some attractions. At all times students are always supervised

25. If my child/children have registered in the self-arranged or homestay program, can they attend evening or weekend activities and events?

Those registered in the self-arranged program can and are welcomed to do that.

However that is an extra price

\$50 for evening activities from 18:00 – 21:30 (dinner included)

\$90 for weekend trip Saturday or Sunday (packed lunch included). Only for self-arranged students. For homestay the weekend trips are included

26. Are students supervised?

Yes. We have staff on supervision duties at all times during the day.

27. If my child had an emergency what does he/she do?

Your child will be equipped with emergency phone numbers as well as an ID card with all the necessary information to call in that event. We will be available to the child quickly.

28. What is your policy on drugs and alcohol?

EliCamps has a zero-tolerance policy on this. Students will immediately be expelled from the program, should they be caught in possession of or consuming them.

29. What is your policy on leaving campus premises without permission?

Also on this EliCamps has a zero-tolerance policy on this. Students will immediately be expelled from the program, should they be caught leaving campus premises without our consent or supervision of staff.

30. What is the emergency contact for EliCamps?

For any emergencies please Call/WhatsApp/WeChat us at +1.416.305.3143 or email info@elicamps.com