

**NOTICE OF LIQUIDATION TO HEALTHCARE PROVIDERS OF
FRIDAY HEALTH PLANS OF NORTH CAROLINA, INC.**

The Superior Court of Wake County issued an Order effective September 1, authorizing the North Carolina Commissioner of Insurance to liquidate Friday Health Plans of North Carolina, Inc. (“Friday Health Plans”). Under the Order, the Commissioner, as Liquidator, is directed to take possession of all assets wherever located of Friday Health Plans and administer those assets under the general supervision of the Court. A copy of the Order and Frequently Asked Questions (“FAQs”) are on the following websites <https://www.ncdoi.gov> and <https://fridayhealthplansofnorthcarolina-inreceivership.com>.

The Liquidator is authorized to deal with the property, business, and affairs of Friday Health Plans for the benefit of policyholders and creditors and to take any and all necessary actions to effectuate an orderly and timely liquidation.

This Notice is being sent to all Healthcare Providers of the insureds of Friday Health Plans. **Properly submitted claims in the ordinary course of business via currently established procedures for covered healthcare services provided to insureds of Friday Health Plans (including all claims already filed) are sufficient to establish a claim with the Liquidator of Friday Health Plans. No formal proof of claim is necessary. Claims for healthcare services provided to insureds of Friday Health Plans should be filed via provider portal in the normal course of business as before. Any change to the process will be posted to the <https://fridayhealthplansofnorthcarolina-inreceivership.com>.**

All Friday Health Plans insurance policies expired effective September 1, 2023. All claims for covered healthcare services should be filed within 90-days of the date of service. Claims will be processed as they are submitted, and Healthcare Providers are encouraged to file claims as soon as possible after the date of service to assure timely payment. **Do not submit duplicates of claims previously submitted.**

ALL ELIGIBLE CLAIMS FOR COVERED HEALTHCARE SERVICES UNDER THE PROVISIONS OF FRIDAY HEALTH PLANS INSURANCE POLICIES, INCLUDING ALL ELIGIBLE CLAIMS PREVIOUSLY FILED BUT NOT YET PAID, WILL BE COVERED BY THE NORTH CAROLINA LIFE AND HEALTH INSURANCE GUARANTY ASSOCIATION, SUBJECT TO THE STATUTORY LIMITS OF \$500,000 WITH RESPECT TO ANY ONE INDIVIDUAL), AND THE TERMS AND CONDITIONS OF COVERAGE UNDER THE GUARANTY ASSOCIATION’S STATUTE.

Policyholders are responsible for any deductible and co-pay amounts due under the policies.

HEALTHCARE PROVIDER PROOF OF CLAIM

There are circumstances where a Healthcare Provider should file a proof of claim. If you have a claim against Friday Health Plans that is 1) not a claim in the ordinary course (e.g., contracting based bonus), 2) a claim amount that exceeds the \$500,000 statutory limit per individual or 3) a claim against Friday Health Plans not otherwise described, then you should file a proof of claim. You may find a copy of the proof of claim at either of these websites: <https://www.ncdoi.gov/insurance-industry/receiverships> or <https://fridayhealthplansofnorthcarolina-inreceivership.com>. **All proofs of claims must be received by 11:59 pm EDT July 1, 2024, or forever be barred.**