

DELIVERY DATE

Friday

Estimated between
11:50 AM - 3:50 PM

DELIVERY STATUS

On the way 

ADD YOUR EMAIL TO STAY UPDATED ON THIS SHIPMENT

GET UPDATES

MORE OPTIONS

TRACKING ID

883536762478  

FROM

Ledgewood, NJ US

Label Created

8/13/25 9:09 AM

WE HAVE YOUR PACKAGE



Sumer Hendricks
Overdose Prevention Specialist
Office of Substance Abuse and Mental Health
Florida Department of Children and Families
386-624-0135
Sumer.Hendricks@myflfamilies.com

*Reverse an overdose with Naloxone.
To find Naloxone providers in Florida by county,
visit: isavefl.com*

From: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Sent: Friday, August 15, 2025 7:52 AM
To: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: Update - Kit Request

CAUTION: This email originated from outside of the Department of Children and Families. Whether you know the sender or not, do not click links or open attachments you were not expecting.

Hi Sumer,

That's wonderful!

I believe the Tri-Fold Brochures shipped out as I received the (FedEx) Tracking Info:
883536762478

I just tracked the number above, but I unfortunately received this error message (attached).

Despite the need to check back and look up the shipment again later, the brochures should still be on track to arrive by the deadline this Monday, August 18th.

Thanks!
Catey

Catey Galatola Tetro
Director of Sales & Marketing
Harm Reduction Therapeutics, Inc.
A 501(c)(3) non-profit pharmaceutical company
ctetro@harmreductiontherapeutics.org
(646) 667-9916
<https://www.harmreductiontherapeutics.org/>

From: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Sent: Monday, August 11, 2025 8:57 AM
To: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: RE: Update - Kit Request

Fantastic, 200 brochures would be great!

Thank you so much for the support.



Sumer Hendricks
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From: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Sent: Friday, August 8, 2025 6:52 PM
To: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>

Subject: Update - Kit Request

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Hi Sumer,

Update that we've figured out what we can do internally.

While as a 501(c)(3) non-profit we're unfortunately unable to fund printing and delivering by Aug. 18th the 350 Tri-Fold Brochures you requested, we'll be able to print and ship 200 brochures for use at the August Florida Behavioral Health Conference.

I'll give the go ahead to get the printing process started.

And I'll see if Tracking Info can be provided at the time the brochures ship out for delivery to your attention.

Thanks!

Catey

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(646) 667-9916
<https://www.harmreductiontherapeutics.org/>

From: Catey Tetro
Sent: Friday, August 8, 2025 5:20 PM
To: Hendricks, Sumer <Sumer.Hendricks@mylifefamilies.com>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYLIFEFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@mylifefamilies.com>; Campbell, Latasha <latasha.campbell@mylifefamilies.com>
Subject: RE: Update - Kit Request

Thanks for confirming you received the files!

Another update that I've now been in receipt of the third Cost Estimate.

We're currently discussing all of the options, feasibility, etc. internally.

Thanks for your patience!

Catey

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A 501(c)(3) non-profit pharmaceutical company
ctetro@harmreductiontherapeutics.org
(646) 667-9916
<https://www.harmreductiontherapeutics.org/>

From: Hendricks, Sumer <Sumer.Hendricks@mylifefamilies.com>
Sent: Friday, August 8, 2025 4:53 PM
To: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYLIFEFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@mylifefamilies.com>; Campbell, Latasha <latasha.campbell@mylifefamilies.com>
Subject: RE: Update - Kit Request

Thank you for the update and the printable version!

one dcf



Sumer Hendricks
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*Reverse an overdose with Naloxone.
To find Naloxone providers in Florida by county,
visit: sayeff.com*

From: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Sent: Friday, August 8, 2025 4:19 PM
To: Hendricks, Sumer <Sumer.Hendricks@mylifefamilies.com>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYLIFEFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@mylifefamilies.com>; Campbell, Latasha <latasha.campbell@mylifefamilies.com>
Subject: Update - Kit Request

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Hi Sumer,

I'm still awaiting information on whether brochures can be printed to arrive in time or not. I'm supposed to be told around the end of the day today.

Sure, here's a hi-res printable version (attached).

- And here's a link to additional formats:

https://wettransfer.com/downloads/a4bed1b32adfcad793c7d85908aad80e20250808201537/r452eb33b72ad389f5c749730c5f96ad020250808201537/ch9Pa7n_exp=17549433378t_lcid=2ead040a-1d66-4ac3-9a78-63cc684cd04d&t_rid=YXV0aDR8NjFmMzEINDNjNTEODIwMDY4QWFrQTM5&t_s=1754684137

1 item, 137 MB in total • **Expires on 11 August, 2025**

Just in case, what's the address for the hotel where you're staying in Orlando in the event there's an option that would require delivery after Aug. 18th, but before the conference ends on the 22nd?

Thanks!

Catey

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Harm Reduction Therapeutics, Inc.
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From: Hendricks, Sumer <Sumer.Hendricks@mylifefamilies.com>
Sent: Friday, August 8, 2025 2:56 PM
To: Catey Tetro <ctetro@harmreductiontherapeutics.org>

Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: RE: Update - Kit Request

Hello Catey,

If the brochures can be printed and will arrive in time, that would be great!

Just in case they don't, would you mind sending us a printable version of regular flyers for a regular printer as a backup?

We would like to be prepared to print some type of information on RiVive ourselves if needed.

Thanks so much!

one dcf



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*Reverse an overdose with Naloxone.
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From: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Sent: Thursday, August 7, 2025 2:10 PM
To: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: RE: Update - Kit Request

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Hi Sumer,

I appreciate you letting us know the RiVive product arrived in enough time for the conference!

Yes, I'm still hoping we'll be able to deliver product literature in some form by the August 18th deadline. I still haven't received the third Cost Estimate yet. But I will follow up. And hopefully I'll know tomorrow if we're able to print and ship literature or not.

Thanks!
Catey

Catey Galatola Tetro
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From: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Sent: Thursday, August 7, 2025 9:04 AM
To: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: RE: Update - Kit Request

I also received the 240 RiVive kits for the conference, thank you so much for getting those to us!

Could you please let me know by tomorrow if you are able to print and ship the literature?

Our conference is quickly approaching, and the last day we can accept packages is August 18, as we head to Orlando early on August 19.

Thanks again!

one dcf



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From: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Sent: Wednesday, August 6, 2025 10:12 PM
To: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: RE: Update - Kit Request

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Oh good, I'm glad to read the pins and stickers are in-hand now!

I appreciate this update.

We're still working on trying to figure out if we can print and ship product literature for the table you're hosting at the August Florida Behavioral Health Conference.

Thanks for your patience!
Catey

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From: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Sent: Tuesday, August 5, 2025 12:53 PM
To: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: RE: Update - Kit Request

I just received the shipment!

Thank you so much for the pins and stickers we are excited to offer them at our table.

one dcf



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From: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Sent: Tuesday, August 5, 2025 11:01 AM
To: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: RE: Update - Kit Request

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Hi Sumer,

Thanks for getting back to me to let me know the shipment isn't quite in your hands yet.

That all sounds good to me!

Catey

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From: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Sent: Tuesday, August 5, 2025 10:22 AM
To: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: RE: Update - Kit Request

Our office manager usually checks the mail around noon each day.

It looks like the package came in after 1:00pm yesterday, right after she visited the mailbox.

I just spoke with her, she is checking again at noon today, and I'll let you know as soon as I have the package in hand.

Thanks so much!

one dcf



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From: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Sent: Tuesday, August 5, 2025 10:15 AM
To: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: RE: Update - Kit Request

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Hi Sumer,

Thank you for your understanding on the situation with the brochures. We're still awaiting the third estimate. I'll keep you posted.

Did the shipment with the RiVive pins and RiVive stickers arrive yesterday as estimated?

Thanks!

Catey

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Director of Sales & Marketing
Harm Reduction Therapeutics, Inc.
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ctetro@harmreductiontherapeutics.org
(646) 667-9916
<https://www.harmreductiontherapeutics.org/>

From: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>
Sent: Monday, August 4, 2025 8:27 AM
To: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>
Subject: RE: Update - Kit Request

Hi Catey,

The pins and stickers would be great.

Thank you for the update and for coordinating with the team to make this happen!

Thanks for including the tracking info.

I will keep an eye out for the shipment today.

I understand the situation with the brochures, and I appreciate you looking into additional printing options.

I look forward to hearing what is possible once you have received the third estimate.

Thanks again for your support!

one dcf



Sumer Hendricks

Overdose Prevention Specialist

Office of Substance Abuse and Mental Health
Florida Department of Children and Families
386-624-0135
Sumer.Hendricks@myflfamilies.com

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From: Catey Tetro <ctetro@harmreductiontherapeutics.org>

Sent: Friday, August 1, 2025 7:31 PM

To: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>

Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>

Subject: Update - Kit Request

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Hi Sumer,

Update that I met with the team regarding the feasibility for shipping printed brochures and other material for use at the August Florida Behavioral Health Conference table.

Good news, we're able to send pins and stickers.

- Given the month of August timing for your conference, the pins will be RiVive purple ribbon pins that support Aug. 31st International Opioid Awareness Day (IOAD).
 - We're able to send 100 of these.
- The stickers say "Stay Alive with RiVive™".
 - They're individual stickers, so you won't need to cut them from a roll, or rip them apart from a perforated strip.
 - We're able to send 50 of these.
- Our Harm Reduction Consultant, Van Asher, shipped them from the Post Office, and they're estimated to arrive this Monday, Aug. 4th.
 - Here's the Tracking Info (below).

We're still working on the feasibility for shipping printed brochures. When we did an inventory check, it was confirmed we only got enough printed for the conferences we're exhibiting at for the remainder of this year (with one coming up in a little over a week from Aug. 10th – 13th). We've looked at two Cost Estimates for printing what you requested, and we're awaiting a third. So I'll circle back with you on this portion.

Thank you!

Catey



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<https://www.harmreductiontherapeutics.org/>

From: Catey Tetro

Sent: Thursday, July 24, 2025 2:02 PM

To: Hendricks, Sumer <Sumer.Hendricks@myflfamilies.com>

Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYFLFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@myflfamilies.com>; Campbell, Latasha <latasha.campbell@myflfamilies.com>

Subject: RE: Kit Request

Hi Sumer,

That sounds great regarding the Order Form.

Will do – I'll meet with the team regarding the feasibility for shipping printed brochures and other material for use at the Florida Behavioral Health Conference table.

Thanks!

Catey

Catey Galatola Tetro
Director of Sales & Marketing

Harm Reduction Therapeutics, Inc.
A 501(c)(3) non-profit pharmaceutical company
ctetro@harmreductiontherapeutics.org
(646) 667-9916
<https://www.harmreductiontherapeutics.org/>

From: Hendricks, Sumer <Sumer.Hendricks@mylifefamilies.com>
Sent: Thursday, July 24, 2025 11:39 AM
To: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYLIFEFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@mylifefamilies.com>; Campbell, Latasha <latasha.campbell@mylifefamilies.com>
Subject: RE: Kit Request

Thank you, Catey.

We will be sending the order request form shortly.

Please keep me updated on the brochures and any other available materials we can use at our table.

one dcf



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Overdose Prevention Specialist
Office of Substance Abuse and Mental Health
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386-624-0135
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From: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Sent: Wednesday, July 23, 2025 3:06 PM
To: Hendricks, Sumer <Sumer.Hendricks@mylifefamilies.com>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYLIFEFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@mylifefamilies.com>; Campbell, Latasha <latasha.campbell@mylifefamilies.com>
Subject: RE: Kit Request

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Hi Sumer,

This is helpful to have your "Wish List" quantity! I'll need to look into it with the team after they return from traveling to the packaging facility and warehouse this week because as a non-profit 501(c)(3) pharmaceutical company, the only printed brochures we have are ones we ordered recently to bring with us to conferences we're exhibiting at this year.

I also let the team know we need to discuss any other outreach materials available that we could potentially include in the shipment to your office by Aug. 18th. Similar to our Revised Tri-Fold Brochure, we only ordered enough to bring with us to conferences we're exhibiting at this year.

So I'll circle back on both.

I appreciate you confirming the fuller shipping address I suggested.

Yes, you can go ahead and send the Order Form to me for processing as good news, I heard back from Alpen Khatri from the road, and he said we can deliver 10 additional cases for this conference by the Monday, August 18th date (in addition to the 18 orders Latasha Campbell sent recently to be delivered in July, August, and September). Just be sure to include that deadline on the Order Form (in the attached, it's under the new "Requested Delivery Date or Delivery Window" section of the new template form).

Thanks!
Catey

Catey Galatola Tetro
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From: Hendricks, Sumer <Sumer.Hendricks@mylifefamilies.com>
Sent: Wednesday, July 23, 2025 12:37 PM
To: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYLIFEFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@mylifefamilies.com>; Campbell, Latasha <latasha.campbell@mylifefamilies.com>
Subject: RE: Kit Request

We're unsure of the exact "attendee" count at this time, but we'd like to request 350 R/Vive brochures in preparation for the event.

Additionally, if you have other outreach materials available, such as pins, stickers, pens, lanyards, or similar items we'd greatly appreciate including those in the shipment as well.

Please send all R/Vive items and brochures to:

Florida Department of Children & Families
230 N. Woodland Blvd. Floor 3
Deland, FL 32720
ATTN: Sumer Hendricks, Overdose Prevention

The order form for 240 R/Vive kits is ready, can we go ahead and submit it for processing?

one dcf



Sumer Hendricks
Overdose Prevention Specialist
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386-624-0135
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From: Catey Tetro <ctetro@harmreductiontherapeutics.org>
Sent: Wednesday, July 23, 2025 12:08 PM
To: Hendricks, Sumer <Sumer.Hendricks@mylifefamilies.com>
Cc: Williams, Jennifer <JENNIFER.WILLIAMS1@MYLIFEFAMILIES.COM>; Callison, Kathleen <Kathleen.Callison@mylifefamilies.com>; Campbell, Latasha <latasha.campbell@mylifefamilies.com>