

# SAFE & SANITARY SPA

## COMMITMENT TO OUR GUESTS

The safety of our guests is our top priority. We are committed to providing experiences and services that meet the highest sanitation and hygiene standards in the spa industry. To enjoy your experience to the fullest, we ask that guests be aware of the following standards and requests to help us ensure your safety and comfort as well as that of other guests and spa employees.

### AS A SPA, WE ARE COMMITTED TO:

Meeting or exceeding all state, local and regulatory guidelines relating to sanitation and hygiene

Prohibiting employees who have a fever or are sick from engaging with guests or guest areas

Training employees on sanitation and hygiene standards

Washing hands for a minimum of 20 seconds at the start and end of a treatment/service

Allowing guests to forgo accessing communal spaces if requested

Provide full refunds to guests unable to make their appointment due to illness with advance notice

Fully sanitizing all treatment spaces between each service

Always providing clean sanitized linens, towels, robes, sandals, etc. for each service

### AS A SPA GUEST, YOU ARE REQUESTED TO COMMIT TO:

Refraining from visiting the spa if you have a fever or communicable illness

Refraining from visiting the spa if you are under an isolation or quarantine order/directive

Respecting the spa's sanitation and hygiene standards and processes posted within the spa

Washing hands for a minimum of 20 seconds prior to beginning each treatment/service

Sharing special sanitation or hygiene requests prior to arriving at the spa

*Thank you  
for partnering  
with us to ensure  
the health and safety  
of our guests and  
employees.*

