

Willows Condominium Association, LLC

Cable and internet information - Comcast/ Xfinity

Included in each unit HOA Dues:

Services provided: Upgrade to X1 HD and Fast 300/10 Internet

\$43.42 Popular TV Service

\$6.76 Broadcast TV Fee

\$5.00 HBO Max Premium Channels

\$0 X1 HD TV Box to primary outlet ¹

\$0 HD Digital Adapter for up to two additional outlets

\$25.25 Fast 300/10 Internet Service, includes Gateway rental

\$5.00 upgraded internet speed, super fast tier -

600Mbps download/**20Mbps** upload, includes XB6/XB7 xFi Gateway

**Total: \$85.63 Per Unit, Per Month, 5 year contract started May, 2022.
All equipment was upgraded at this time.**

Bulk Account is under the address of: Willows, 35 Campground Ln, Snowmass Village, CO 81615

Comcast building is located at the ABC in Aspen, CO. (Owners can exchange equipment in person if needed)

TECHNICAL SUPPORT:

- Comcast / Xfinity Customer Service and Technical Support: ○ A local team of customer and technical support along with regional assistance on call 24/7, 365 days a year
 - Guaranteed Bulk (Amenity) Customer Service Support for residents at **855-307-4896**
 - Platinum Support for property management and maintenance staff at **855-307-8483**
 - A local Account Executive and Community Account Representative to facilitate questions on bulk accounts and services

Extra: If an owner wants to add any extras they can set up a private account with Comcast and pay separately: EXAMPLE:. More HD receivers, faster internet, more channels, Home phone.