

Hello Willows Owners,

I hope this email finds you well. I am writing to provide a reminder that our Comcast TV service will be discontinued as of June 1, 2026. Only high-speed internet will be available to our residents through the HOA.

To ensure a seamless transition, please follow the instructions below to return your current Comcast equipment and upgrade your modem. The new modem will be provided free of charge.

Instructions:

1. Return all current Comcast equipment to Comcast at the ABC in Aspen.
2. Obtain the upgraded modem to accommodate the new high-speed internet service. A free exchange will be provided.
3. If you wish to continue receiving Comcast TV, you will need to set up a private account and pay directly for the service.

Additional Support:

For assistance with the above process, please contact the following individuals:

- Neighbor/Friend
- Mark Erickson: 970-948-6993 (Please pay Mark directly for his services.)
- Comcast Representative: Sherry Jones
 - Phone: 970-948-8553
 - Email: sherry_jones2@comcast.com

Smart TV Upgrade:

Residents without a smart TVs for streaming can add various streaming devices to their existing TVs or you may consider replacing your TV to a smart TV.

Thank you for your cooperation in this matter.

Sincerely,
Rochelle Schoppert
On behalf of the Willows Board