

# MERCURY SHIELD

## Protect Your Investment

Thank you for purchasing the KM3KM Extended Protection Plan. This program has been designed to provide peace of mind and ensure the optimal performance of your amplifier by offering additional repair coverage, even after the manufacturer's warranty has expired. This Plan is independent of the factory warranty and may be applied to any amplifier manufactured by KM3KM Electronics LLC, regardless of the year of manufacture or whether the original warranty is active or expired.

- **Coverage Period:** Two (2) years from the date of purchase of the Protection Plan. Coverage becomes effective upon confirmation of registration by KM3KM Electronics LLC.
- **Individual Coverage:** Each Protection Card covers one (1) amplifier only.
- **Unique Identification:** The customer will receive a physical card with a unique identification number required for registration and any service request.
- **Independent of Factory Warranty:** Applicable to any amplifier manufactured by KM3KM, regardless of its age or warranty status.
- **Non-Transferable:** The Plan may not be transferred, assigned, or resold to any third party without the express written authorization of KM3KM Electronics LLC.
- **Non-Refundable:** Once purchased, the Plan cannot be canceled or refunded.
- **Repair-Only Coverage:** This Plan covers repairs exclusively and does not provide for replacement of the amplifier.
- **Service Procedure:** To utilize the plan, the card must be sent together with the amplifier for repair and will be returned to the customer once the service is completed.

## Registration Procedure Required

To activate the Extended Protection Plan, the customer must complete the registration process within thirty (30) days of receiving the Protection Card.

Send an email to [km3kmcontact@gmail.com](mailto:km3kmcontact@gmail.com), Include:

1. Unique identification number of the Protection Card.
2. Full name and contact information of the owner.
3. Amplifier model and serial number.

*If the amplifier does not have a serial number*, the customer must provide a photograph of the startup screen showing the manufacturing date. If the manufacturing date is not visible, the customer must submit a copy of the amplifier purchase invoice clearly indicating the date of purchase.

KM3KM Electronics LLC will confirm registration via email within twenty-four (24) to forty-eight (48) hours. Failure to complete registration within the specified period will result in the automatic nullification of the Protection Plan.

## Plan Coverage

Subject to the terms and conditions set forth herein, the Extended Protection Plan covers the repair of the amplifier in the following circumstances:

- Damage caused by high reflected power (elevated SWR).
- Damage caused by excessive drive levels (overdrive).
- Failure of any internal component, including LDMOS transistors.
- Damage caused by overvoltage conditions.
- Damage resulting from electrical or static discharges entering through the antenna system.
- Internal damage resulting from improper operation of the equipment.
- All covered repairs include labor and replacement of defective components, in accordance with the technical evaluation of KM3KM Electronics LLC.

## Exclusions

The Extended Protection Plan does not cover:

- Physical or cosmetic damage, including dents, scratches, cracks, or aesthetic deterioration.
- Unauthorized modifications or alterations to the equipment.
- Diagnostic or bench testing costs when the equipment is found to be fully functional and no fault is detected.

## Shipping Costs

All shipping and insurance costs associated with transporting the amplifier to and from KM3KM Electronics LLC facilities are the sole responsibility of the customer. Customers are strongly advised to use appropriate packaging and obtain shipping insurance to prevent damage during transit.

### ***Legal Clauses and Limitation of Liability***

**Legal Clauses and Limitation of Liability Coverage under this Extended Protection Plan shall not apply to damages resulting from intentional acts, gross negligence, or operation of the equipment outside the manufacturer's specified technical parameters. The maximum liability of KM3KM Electronics LLC under this Plan shall not exceed the original purchase price of the covered amplifier. Furthermore, KM3KM Electronics LLC reserves the right to limit coverage to repairs whose cumulative cost does not exceed the original value of the equipment. Diagnostic and repair turnaround times are estimates and may vary depending on component availability and service workload. The customer is responsible for properly packaging and ensuring the equipment during shipment, and KM3KM Electronics LLC shall not be liable for any damage or loss occurring prior to receipt of the equipment. If a specific component is no longer available, KM3KM Electronics LLC reserves the right to use equivalent or refurbished components of equal or superior performance. The company further reserves the right to cancel Plan coverage in cases of fraud, misuse, or the provision of false information by the customer. KM3KM Electronics LLC shall not be held liable for any failure to perform its obligations under this Plan when such failure results from events of force majeure beyond its reasonable control. The final determination regarding the eligibility of any repair under this Plan shall be made exclusively by authorized technicians of KM3KM Electronics LLC.**

*Please register your product.*

*Thank you for your trust in KM3KM*