



MARMON
Foodservice
Technologies

A BERKSHIRE HATHAWAY COMPANY

Marmon Foodservice Technologies and Covid-19

We hope that you, your family and colleagues are keeping well in these challenging times and wanted to take this opportunity to reassure you that we are in this together.

As a global company, we are closely monitoring the situation with respect to the coronavirus (COVID-19). We are following the guidance of the World Health Organization (WHO), U.S. Centers for Disease Control and Prevention (CDC), U.S. Department of State and other similar organizations in countries where we operate, to ensure the best plans are in place to protect our employees, our customers, and our community.

Please find below the steps we are taking to safeguard our employees while ensuring business continuity. We hope you find reassurance that we are prepared, focused, and remain agile as things evolve.

OUR EMPLOYEES

The health and wellness of our employees are top priorities and our decisions are guided by expert local and national health authorities. Additionally, we are complying with all local and state restrictions.

- We are providing frequent and consistent updates to all employees.
- We have implemented preventative restrictions designed to limit interaction between employees, while supporting business continuity. Equally important, these measures also help minimize the spread of the coronavirus in our communities.
- Our manufacturing facilities are open and running. We have decreased the number of employees working at those sites to roles that are essential to our operations and production facilities. All other employees are working remotely.
- Like many companies, all business travel has been stopped except for normal and customary commutes for our essential roles.

Rest assured, you will continue to have access to your Marmon Foodservice Technologies' points of contact. In fact, we have increased capacity for remote usage through secure VPN and remote desktop applications. Employees have successfully transitioned to working remotely with no disruptions.

OUR CUSTOMERS

Proactive communication and planning are two key components in partnering through turbulent times and our team appreciates each one of you for your support. You can assist our dedicated production teams' capacities by placing purchase orders as far out as you know and can support. Further, our planners appreciate forecasts further than the known open orders you may already have.

OUR OPERATIONS

Our manufacturing facilities are open, and we want to assure you that we are currently in a strong inventory position. We are in constant communication with our suppliers to ensure little impact to production. Our detailed business resiliency plans across core operations have been put in place to better serve you.

- We are working hard to remain your trusted partner by monitoring daily between our global procurement and supply chain teams with close linkage to our customer service teams.
- The global supply chain team is proactively working with our supply base, managing any potential challenges and/or delays by providing additional demand visibility, to assist with your business needs.
- We will continue to monitor situations closely and make adjustments to plans when needed to help ensure the continued supply of products and will proactively communicate any supply chain concerns.

We Are In This Together

Your partnership, collaboration, and patience as we navigate this challenging situation is appreciated. Should you have any questions, do not hesitate to contact your Marmon Foodservice Technologies partner.

Please be safe, stay healthy, and let us know how we might be of assistance to you.