

# VENUS BODY SCULPTING TERMS OF SERVICE

## CANCELLATION POLICY

Venus Body Sculpting has a 24-hour cancellation policy. Should you need to cancel or reschedule an appointment please give us 24 hours notice so we can make the time available to other clients. Failure to show up for a scheduled appointment will result in forfeiture of prepaid services booked.

## RETURN POLICY

No refunds are made available on products or services including packages and sessions pre-paid treatments once they are purchased. If for some reason you are not able to complete your sessions or use an un-rendered, pre-paid service, within 31 days the credit will be used for the pro-rated share of unused treatments at the current package price which may be extended, this credit may be used to purchase other treatments or products offered by Venus Body Sculpting. Unopened products may be exchanged for alternative products within 7 days of purchase.

## TREATMENT OUTCOMES

Venus Body Sculpting is committed to serving you in the best way that we can. We will be honest in all our dealings with you. Body Sculpting is not an exact science and how you may respond to a given treatment will vary from person to person. It is virtually impossible to predict results and therefore payments made for services are for treatments to be performed – not for a specific result. However, we always strive to achieve the absolute best result that we can for you. Thank you for allowing us to serve you!

## REVISION TREATMENT OR TREATMENT OF COMPLICATIONS

The practice of body sculpting is not an exact science, our treatments are not to be considered as the practice of medicine. Although good results are anticipated, there can be no guarantee or warranty, expressed or implied, by anyone as to the actual results you may get. Occasionally additional treatments may be required.

## TIPPING AND GRATUITY

Venus Body Sculpting Technicians accepts tipping at our facility, although the best tip we can receive is your repeat business and referrals.

## RIGHTS RESERVED

Venus Body Sculpting will try to communicate policy changes with you in advance wherever possible. However, we do reserve the right to change our policies without notice.

## PRACTICE GUEST RELATIONSHIP

We love having you as a guest, but we do reserve the right to refuse service at any time, to anyone, for any reason.