

## Terms and Conditions of Use: VeryPatient Chatbot Application

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### 1. **Introduction**

Welcome to the VeryPatient Chatbot Application ("App") offered by Clinique de la Brisée ("Clinique"). These terms and conditions ("Terms") govern your use of the App. Please read them carefully. By accessing and using the App, you agree to be bound by these Terms.

### 2. **Target Audience and Service**

The App is specifically designed for the expatriate population residing in Belgium with private medical insurance. Its aim is to assist in understanding medical conditions, treatments, and local medical protocols.

### 3. **Registration and Data Protection**

Users must register to access the App. All personal and medical data provided will be kept confidential and used in accordance with Belgian privacy laws and regulations.

### 4. **Medical Disclaimer**

The App provides general medical information and is not a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of a qualified healthcare provider with any questions regarding a medical condition. If you have a medical emergency, please call emergency services immediately.

### 5. **Insurance Verification**

While the App may provide general information about certain medical insurance policies, it remains the user's responsibility to verify their insurance coverage with their respective insurance providers.

### 6. **Limitation of Liability**

Clinique de la Brisée and its affiliates will not be liable for any direct, indirect, consequential, or other damages arising from or in connection with the use or inability to use the App.

### 7. **Updates and Modifications**

The Clinique reserves the right to update, modify, or discontinue the App or any feature thereof at any time without notice. Users are encouraged to review the Terms periodically.

### 8. **Governing Law and Jurisdiction**

These Terms are governed by and construed in accordance with the laws of Belgium. Any disputes arising from these Terms or the use of the App will be subject to the exclusive jurisdiction of the courts of Belgium.

9. **\*\*Termination\*\***

Clinique de la Brisée reserves the right to terminate or suspend a user's access to the App at its discretion, without notice, for conduct that the Clinique believes violates these Terms or is harmful to other users of the App, the Clinique, or third parties, or for any other reason.

10. **\*\*Contact Information\*\***

For any queries regarding these Terms or the App, you can contact us at:

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By using the VeryPatient Chatbot Application, you confirm that you understand and agree to these Terms and Conditions.