

# Shoshone County EMS Corporation

## 2016 Annual Report



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## Executive Summary

2016 was a busy year for Shoshone County EMS Corporation as we continued to grow and improve the services being provided to the Silver Valley. With our partners, we responded to 1,880 ambulance calls. Responders spent numerous hours training to maintain medical skills or learn new skills to continue to provide the highest quality patient care possible with the dollars available. Eight new EMTs and four new Advanced EMTs were trained in 2016

Completion of specialized Critical Care training for four nurses and three paramedics allowed Shoshone County EMS to upgrade from an Advanced Life Support inter-hospital transport license to a Critical Care Transport license. This upgrade reduces the wait time from one and a half hours or more for Critical Care ambulance to come from Kootenai County or Spokane to SMC during days the helicopter cannot fly or there is no helicopter available to less than 30 minutes.

Shoshone County EMS Corporation's financial status has continued to improve each of the four years we have been providing service in the Silver Valley.



## Contents

Executive Summary .....	1
Contents .....	2
Goals .....	3
Equipment .....	3
Personnel .....	3
Services .....	4
Training .....	4
Statistics .....	5
Financials .....	6



## Goals

1. To provide the citizens of Shoshone County with quality EMS services in a professional manner.
2. To not increase taxes to the citizens of Shoshone County.
3. To have a service that was based in Shoshone County and provided by people who lived in Shoshone County.
4. A single service covering the areas identified in our Service Agreement with Shoshone County.

## Equipment

### Ambulances

Shoshone County EMS Corp has worked very hard to improve our fleet. In the last five years, we have applied to the State of Idaho for grant funds from the Title III EMS Grant to replace aging vehicles. We were successful four out of the five years. In 2016 we placed our fourth grant ambulance in service in Kellogg, replacing a 1991 ambulance with a 2016 ambulance. Our current fleet is comprised of one 2006 ambulance, two 2012 ambulances, one 2013 ambulance and one 2016 ambulance. This provides us with two 911 ambulances in Kellogg, one in Osburn, one in Wallace and a Critical Care Transfer Ambulance in Kellogg. The 911 ambulances in Kellogg and Osburn are staffed 24 hours a day.



Ambulances from Osburn and Kellogg 2<sup>nd</sup> out



Critical Care ambulance and 1<sup>st</sup> out ambulance from Kellogg

### Stretchers

Also with the State EMS Title III grant Shoshone County EMS received two Stryker Power Pro stretchers, which were placed in the Osburn and Kellogg 1<sup>st</sup> out ambulances.



## Personnel

### Administration

The corporation's administration team is made up of six board members and a chief officer. Each board member was appointed by the agency or entity they represent. John Specht is the Chairman of the board, he represents Shoshone County Fire District #1, Bruce VanBroeke is the Vice Chairman, he represents Shoshone County Fire District #3, Mike Dexter is the Secretary/ Treasurer, he represents Industry in the County, Jay Huber represents the citizens of Shoshone County, Dale Costa represents Shoshone County Fire District #2 and Jerry Brantz represents Shoshone Medical

Center. The Board has met almost every month since October 2011 to bring the best ambulance service possible to the Silver Valley while staying fiscally responsible. The Chief Officer is William (Bill) Holstein. Bill is an Idaho licensed Paramedic and national certified as a Flight / Critical Care Paramedic. He has been in Public Safety for 22 years.

### Responders

The Board of Directors decided early on to partner with Fire District #1 and Fire District #2 to insure 24 hour per day, seven day a week staffing for two ambulances. The fire districts and the corporation work together in recruiting and training the personnel that staff the ambulances. It was the goal of the corporation to fairly reimburse the fire districts for the personnel costs to staff the ambulances. The board also wanted two ambulances staffed per day with the capabilities of additional ambulances as needed during busy times. It was determined the best way to accomplish that in Shoshone County was to hire three new firefighter EMTs for each fire department and recruit and hire part time on call personnel that will be available to fill open shifts and additional ambulance calls as needed. Most of the on-call responders came from Community Ambulance Service. All the EMTs and Advanced EMTs that worked on the 911 ambulances in 2016 were employed by either Fire District #1 or Fire District #2. The EMS Corporation employs paramedics, nurses, EMTs, Advanced EMTs and drivers for the Critical Care transfer ambulance.

## Services

### Critical Care Transport

Is being provided by specially trained Nurses, Paramedics, Advanced EMTs, and EMTs, with specialized equipment and medications to manage very sick patients that require transportation from Shoshone Medical Center for a higher level of specialty care than can be provided there. The ambulance is garaged at the main office in Kellogg and the crew is on call and ready to go 24 hours a day.

### Intermediate and Basic Life Support

Is provided by our highly trained Advanced EMTs and EMTs. They respond for emergency and non-emergency calls from the main fire stations, of Shoshone County Fire District #2 in Kellogg, and Shoshone County Fire District #1 in Osburn. Both ambulances are staffed 24 hours a day seven days a week by an agreement with Shoshone County EMS Corporation and each fire district. Each district also provides staffing for the two second out ambulances in Kellogg and Wallace as needed. These ambulances respond to 911 calls from Lookout Pass on the East side of the Valley to Fourth of July Pass on the West End of the valley and North and South following the Shoshone County Fire District #1 and Shoshone County Fire District #2 boundaries.

### Hospital Partnership

Shoshone County EMS has an agreement with Shoshone Medical Center that provides a very close working relationship. Shoshone Medical Center helps us maintain the high level of skills and training required for the crews to be able to continue providing a high quality of medical care on the ambulances. Shoshone County EMS Corp has personnel with additional training that are available to the Hospital through a contract for service when the hospital needs additional care providers during high volume times.

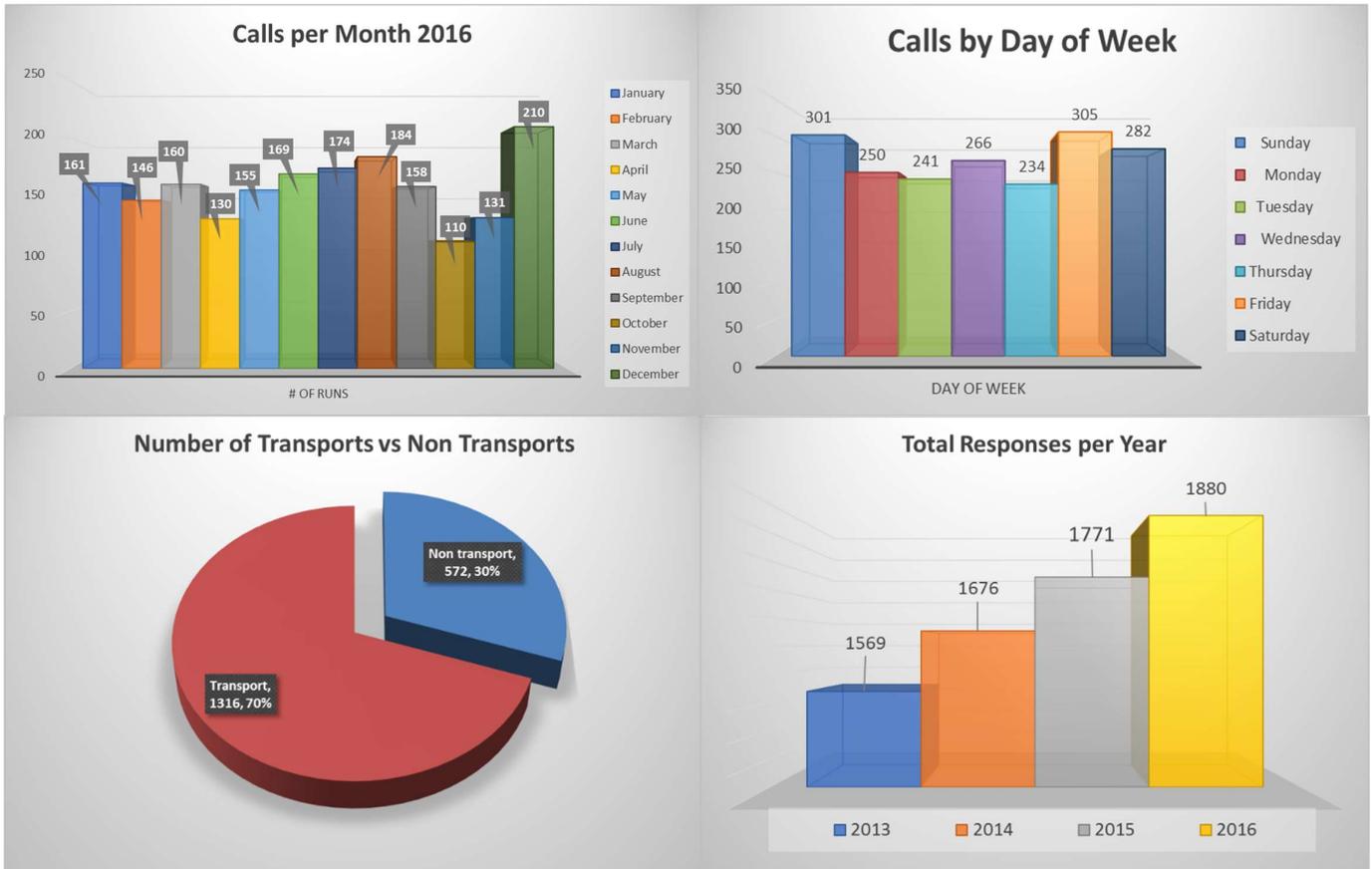
## Training

In 2016 Shoshone County EMS Corporation completed an EMT class, and an Advanced EMT class with a total of 12 new certified providers working or volunteering in Shoshone County. We held a

Critical Care Transport provider class for nurses and paramedics that allowed us to upgrade our ambulance license.

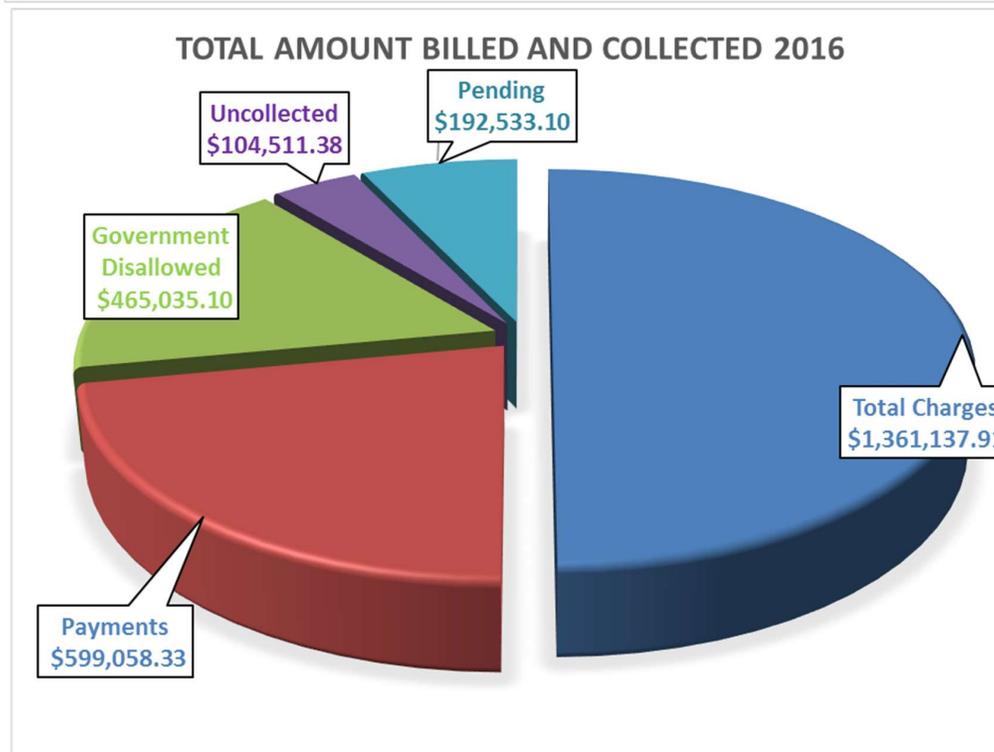
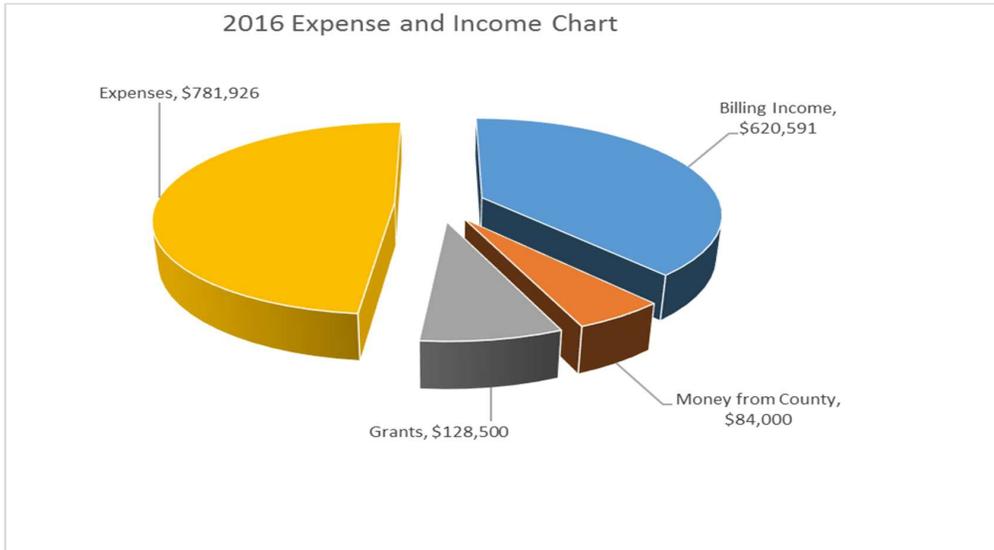
The currently licensed personal complete anywhere from 24 to 36 hours of continuing education each year to maintain their current State EMS License.

### Statistics



## Financials

The Chart below shows the breakdown of the revenue we received and our expenses for the year.



- Total charges are the amount that was charged based on the fee schedule we have established for the transports we provide.
- Payments include all the money System Design has collected from total charges.
- Government Disallowed is the amount that Medicare and Medicaid require us to right off do to their allowable amount.
- Uncollected is the amount that gets written off to the County Indigent Care, the County Jail and Charity Care.
- Pending is the amount we are still waiting on from Insurance companies and people who are making payments.