

## Mutual Aid & Evacuation Readiness - Crestline Support Overview

Crestline Coach Tours ALF, Inc. maintains a Mutual Aid support database as a free public service to the Assisted Living Facility (ALF) community across Florida.

Our role is not to manage or replace your facility's primary Mutual Aid Agreements (MAAs). Rather, we provide backup coordination and support when existing plans fall through-whether due to unexpected storm impacts, regional evacuations, or unavailable partners.

Each facility remains responsible for arranging and maintaining their own primary MAAs with sister properties or friendly local communities. Crestline does not offer formal matchmaking or pre-storm partnership arrangements.

Instead, our database exists to:

- Identify real-time opportunities to support or receive residents during an active emergency
- Help fill the gap if your designated partner is unable to help when it matters most
- Provide clarity on statewide readiness, bed availability, and transportation logistics during a crisis

Participation is optional and free of charge-but it can make a critical difference when plans change unexpectedly.

Now is the time to get your current census information recorded-because if a storm hits tomorrow, this data will help us assist you faster and smarter.

This effort is designed to collect up-to-date census information from ALFs across Florida, compare it to licensed bed capacity, and create a real-time snapshot of facilities with open beds. That means if a facility needs to evacuate but their MAA partner becomes unavailable, we can quickly identify a

backup location with available space.

By filling out the form, your facility becomes part of a larger, cooperative network of readiness that can be activated when unexpected challenges arise.

Mutual Aid Agreements, paired with Crestline's guaranteed transportation contracts, are what make emergency evacuation plans workable. One without the other can leave gaps. Together, they provide real-world strength to your preparedness strategy.

To participate, simply complete this short form so we can include your facility in our internal Mutual Aid database:

<https://docs.google.com/forms/d/e/1FAIpQLSefq8vder6Ilc1bpTZasB4gAX988hKhiyixZCqCFzgdOyWGeA/viewform?usp=header>

Your participation helps ensure no resident is ever left behind when it matters most.

- The Crestline Team