

Transportation Readiness Assessment

A Smarter Way to Prepare Your Facility for Real-World Emergencies

Crestline specializes in ALF evacuation readiness across Florida. Our **Transportation Readiness Assessment** is a structured, data-driven process designed to help Assisted Living Facilities validate their CEMP transportation section and strengthen every aspect of their emergency plan.

This process gives Executive Directors and Administrators the clearest view possible of their current transportation capabilities—identifying strengths, gaps, and opportunities for improvement before a crisis occurs.

Step 1: Preliminary Transportation Readiness Assessment Proposal

Every facility begins with our **Preliminary Transportation Readiness Assessment Proposal**—a Crestline-developed tool that provides an initial snapshot of your current readiness and vehicle needs.

It's a complimentary, no-obligation step that:

- Explains our approach and how it aligns with Florida's CEMP transportation standards.
- Includes your facility's secure readiness form, linked directly to your specific ALF location.
- Allows you to easily update census and classification data so our team can provide accurate, data-backed insights.

This first step provides an immediate overview of where your plan stands and what types of vehicles—such as standard ALF Response Coaches or ADA Wheelchair Lift Coaches—may best fit your unique resident profile.

👉 **[Complete your Readiness Form using the link in your email. If you don't have it, email sales@crestlinecoachtours.com with your Facility Name and ALF ID Number (or phone number if easier), and we'll promptly resend your permanent form link—it never changes.]**

Step 2: Personalized Review and Consultation

Resident classification data alone cannot determine the most effective transportation plan. Each facility has unique factors such as layout, staffing patterns, operational routines, and available mobility resources, including in-house or locally contracted wheelchair vans. Our planning process accounts for these variables, since some facilities may require a combination of standard coaches, ADA lift coaches, or in certain cases, limited use of wheelchair vans, ambulances, or stretcher transport, while others may achieve full readiness with standard coaches alone. While Crestline provides the coaches outlined in the plan, we also evaluate and identify any additional transportation needs or gaps to ensure every aspect of the facility's evacuation strategy is complete and effective.

That's why, once your preliminary form is received, our team reviews the details personally and schedules a **brief Zoom consultation** to go over your results. Together, we refine the data and explore:

- Our free Transportation Readiness Assessment helps your facility explore which vehicle configurations and boarding strategies best fit your needs. Every facility can achieve readiness in several ways, but not all approaches provide the same level of protection or efficiency, even when they meet current CEMP standards.
- Through this process, we can illustrate a few planning scenarios, including multi-layered strategies designed for optimal results. These examples demonstrate how a well-coordinated plan can establish higher standards of safety, reliability, and year-round preparedness.
- This framework supports both the facility and the transportation provider, creating consistent communication and accountability throughout the year. For Crestline clients, this process is updated every three months to maintain readiness; however, it is also available **free to the broader ALF community** as a valuable reference tool to strengthen your own planning. We're always honored to assist with insights that help protect your residents and support your team's efforts.
- How to balance efficiency, comfort, and safety during evacuation.
- Simple coordination improvements that reduce staff stress under pressure.

This collaborative approach ensures your plan isn't generic—it's practical, facility-specific, and based on real-world considerations.

Step 3: Comprehensive Assessment and Proposal

After your review call, Crestline prepares a tailored **Transportation Readiness Assessment** that translates your facility's data into a clear, actionable plan.

Depending on your needs, you'll receive either:

- A **complete assessment and proposal** outlining vehicle allocations, boarding procedures, and staffing coordination, or
- If you're ready to move forward, an **annual evacuation contract** and quarterly transportation readiness assessments that update your current planning snapshot, for the 2026 season.

Our deliverables are built around one goal: to make your future decisions and responses faster, easier, and more confident when an evacuation is required.

Why It Matters

A strong transportation plan doesn't just meet compliance—it protects lives and reduces chaos when time is limited. Crestline's system helps ensure:

- **Clarity** in leadership decision-making during real emergencies.
- **Comfort and safety** for residents who might otherwise face relocation to crowded public shelters.
- **Continuity of care** through partnerships that keep residents within licensed facilities whenever possible.

While we're proud of our track record and the reliability of our services, our larger mission is to **protect Florida's senior residents** and the **facilities that care for them** from the impacts of hurricanes, floods, power outages, and any unforeseen emergencies requiring evacuation.

Get Started

You can begin anytime by completing your facility's secure readiness form, which automatically connects you to our statewide assessment system.

Once received, our team will follow up personally to review your results and ensure your plan is optimized for the real world.

👉 **[Access Your Facility's Readiness Form for updating resident census for accurate assessment and proposal in the email we sent you containing it]**