

Privacy Policy

Cozy Bear Cleaning and Repair LLC

Last Updated: May 4, 2025

Cozy Bear Cleaning and Repair LLC ("we," "our," "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or contact us for services.

1. Information We Collect

Personal Information You Provide

We may collect the following when you contact us or submit a form:

- Name
- Email address
- Phone number
- Property address
- Service details or inquiries
- Any information submitted through our contact or quote request forms

Automatically Collected Information

When you visit our website, basic technical data may be collected such as:

- IP address
- Browser type
- Device information
- Pages visited
- Referring website link

This helps us improve website performance and user experience.

2. How We Use Your Information

We may use your information to:

- Provide and schedule cleaning or repair services
- Respond to inquiries or quote requests
- Communicate about appointments or service updates
- Improve the website and customer experience
- Maintain internal records
- Send optional service-related messages (never spam)

We do not sell or rent your personal information to third parties.

3. Sharing of Information

We may share your information only in the following situations:

- **Service Providers:** Vendors who assist with website hosting, scheduling tools, or communication services.
- **Legal Requirements:** If required by law, court order, or government request.

We do not share your information with marketers or unrelated businesses.

4. Cookies & Tracking

Our website may use cookies or similar technologies to enhance your browsing experience.

You can disable cookies in your browser settings if preferred.

5. Data Security

We take reasonable steps to protect your information from unauthorized access, misuse, loss, or disclosure.

However, no internet transmission is 100% secure, and you submit information at your own risk.

6. Links to Other Websites

Our website may contain links to external sites (such as scheduling tools or social media). We are not responsible for the privacy practices or content of those third-party websites.

7. Children's Privacy

We do not knowingly collect personal information from individuals under the age of 13.

8. Your Rights

You may contact us to:

- Review the personal information we have about you
- Request corrections
- Request deletion of your information (unless needed for legal or service purposes)

9. Updates to This Policy

We may update this Privacy Policy periodically. The "Last Updated" date at the top of this page will reflect the most recent revision.

10. Contact Us

For questions about this Privacy Policy or your personal data, please contact us:

Cozy Bear Cleaning and Repair LLC

- Sevier County, TN
- 423-921-4702
- contact@cozybearcleaningttn.com