

PRACTICE CONNECT

A Publication of the
Faculty Group Practice
September 2016

FROM THE OFFICE OF CLINICAL AFFAIRS

As you may have already heard, for the first time in our history, NYU Langone Medical Center is among the top 10 hospitals in the nation according to *U.S. News & World Report's* annual "Best Hospitals" ranking. After coming in at No. 12 last year, we came in at No. 10 on the "Best Hospitals 2016-2017 Honor Roll." Additionally, we remain ranked No. 2 in New York State and in the New York metro area, as well as nationally ranked in 12 specialties. It is a testament to the talents and dedication of our staff that during NYU's current period of growth and change, we are not only able to maintain our standards of excellence, but to expand our reputation nationwide.

Andrew T. Rubin, Vice President, Clinical Affairs and Ambulatory Care, NYU Langone Health System

City of New York – Benefit Plan Changes Effective July 1, 2016

New benefit plan configurations have gone into effect for City of New York employees and non-Medicare eligible retirees. The new plan designs apply to both the GHI PPO Plan that utilizes the Comprehensive Benefit Plan (CBP) Network, and the HIP HMO option that utilizes the HIP Prime Network.

Members of GHI CBP now receive in-network preventive services with a \$0 copayment. This includes routine physicals, immunizations, colonoscopies, and mammograms. These changes allow for GHI City of New York beneficiaries between the ages of 19 and 44 to receive annual physicals and immunization services, which previously had not been covered services.

Prior to July 1, all GHI CPB beneficiaries were sent a new identification card detailing the updated copay amounts. Staff should scan these new cards into Epic.

Please share this important information with staff by:

- Printing, disseminating and discussing these changes with front end personnel and all staff responsible for obtaining authorizations.
- Advising staff to scan into Epic the new Emblem Health ID cards to ensure the most current information is on file.
- Updating copay tables in Epic based on eligibility verification.

For more information about benefit changes, please visit the Emblem Health website.

To contact the FGP's Managed Care team, email [Allison Vogel](#).

Save the date

The next FGP administrative meeting will take place on Tuesday, Sept. 13 at 2 p.m. in the Farkas Auditorium. The Hot Topics presentation will follow at 3 p.m., also in the Farkas Auditorium.

Managed Care Update

Emblem Health (GHI/HIP) Updates Prior Authorization Policy Changes

Emblem Health has revised the list of procedures that require prior authorization. The list became effective July 1, 2016. Emblem Health also has published a list of procedures that will no longer require prior authorization (also effective July 1). The list of CPT codes for services no longer requiring prior approval can be found [here](#).

Please note that the place of service (where the procedure is rendered) is relevant to these changes, and that providers now are responsible for obtaining prior authorization. Failure to do so may result in a denial of payment. Patients are held harmless and cannot be billed for services that are denied because of a lack of authorization.

Procedures Requiring Clinical Review for Prior Approval*

Effective July 1, 2016

CPT	CODE DESCRIPTION
20527	Injection, enzyme (e.g., collagenase), palmar fascial cord (i.e., Dupuytren's contracture)
24300	Manipulation, elbow, under anesthesia
25259	Manipulation, wrist, under anesthesia
26340	Manipulation, finger joint, under anesthesia, each joint
26341	Manipulation, palmar fascial cord (i.e., Dupuytren's cord), post enzyme injection (e.g., collagenase), single cord
27096	Injection procedure for sacroiliac joint, anesthetic/steroid, with image guidance (fluoroscopy or CT) including arthrography when performed
27275	Manipulation, hip joint, requiring general anesthesia
27412	Autologous chondrocyte implantation, knee
27860	Manipulation of ankle under general anesthesia (includes application of traction or other fixation apparatus)
30520	Septoplasty or submucous resection, with or without cartilage scoring, contouring or replacement with graft
30620	Septal or other intranasal dermatoplasty (does not include obtaining graft)
31256	Nasal/sinus endoscopy, surgical, with maxillary antrostomy
31267	Nasal/sinus endoscopy, surgical, with maxillary antrostomy, with removal of tissue from maxillary sinus
31276	Nasal/sinus endoscopy, surgical with frontal sinus exploration, with or without removal of tissue from frontal sinus
31287	Nasal/sinus endoscopy, surgical, with sphenoidotomy
31288	Nasal/sinus endoscopy, surgical, with sphenoidotomy, with removal of tissue from the sphenoid sinus
33208	Insertion of new or replacement of permanent pacemaker with transvenous electrode(s), atrial and ventricular
33213	Insertion of pacemaker pulse generator only, with existing dual leads
33225	Insertion of pacing electrode, cardiac venous system, for left ventricular pacing, at time of insertion of implantable defibrillator or pacemaker pulse generator (e.g., for upgrade to dual chamber system) (List separately in addition to code for primary procedure)
33240	Insertion of implantable defibrillator pulse generator only, with existing single lead
33249	Insertion or replacement of permanent implantable defibrillator system, with transvenous lead(s), single or dual chamber
37700	Ligation and division of long saphenous vein at saphenofemoral junction, or distal interruptions
42820	Tonsillectomy and adenoidectomy, younger than age 12
54660	Insertion of testicular prosthesis (separate procedure)
56800	Plastic repair of introitus
56805	Clitoroplasty for intersex state
77435	Stereotactic body radiation therapy, treatment management, per treatment course, to 1 or more lesions, including image guidance, entire course not to exceed 5 fractions
77523	Proton treatment delivery, intermediate
95805	Multiple sleep latency or maintenance of wakefulness testing, recording, analysis and interpretation of physiological measurements of sleep during multiple trials to assess sleepiness
95810	Polysomnography, age 6 years or older, sleep staging with 4 or more additional parameters of sleep, attended by a technologist
95811	Polysomnography, age 6 years or older, sleep staging with 4 or more additional parameters of sleep, with initiation of continuous positive airway pressure therapy or bi-level ventilation, attended by a technologist
J7330	Autologous cultured chondrocytes, implant

* For a comprehensive list of procedures requiring prior approval, please refer to our [Provider Manual](#).

How to Obtain Prior Approval

Plan/Managing Entity	Instructions
HIP	<p>Requests may be submitted via the EmblemHealth website, emblemhealth.com, or faxed to 1-866-426-1509 for DME requests, or 1-866-215-2928 for all other requests.</p> <p>Call 1-866-447-9717 for more information or to use the IVR system.</p> <p>Hospitals and skilled nursing facilities can verify prior approval status by reviewing their concurrent review status reports.</p>
EmblemHealth EPO/PPO (GHI)	<p>Requests may be submitted via the EmblemHealth website, emblemhealth.com, faxed to 1-212-563-8391, or by calling the Coordinated Care Intake department at 1-800-223-9870.</p> <p>For more information, go to the Prior Approval Procedures section within the Care Management chapter of our online Provider Manual.</p>
Medicare PPO (GHI)	<p>Requests may be submitted via the EmblemHealth website, emblemhealth.com, or faxed to 1-877-508-2643.</p> <p>Call 1-866-557-7300 for more information or to use the IVR system.</p> <p>For questions regarding the status of a request submitted or the prior approval process, call Customer Service at 1-877-244-4466.</p> <p>For more information, go to the Prior Approval Procedures section within the Care Management chapter of our online Provider Manual.</p>
HealthCare Partners	<p>Call 1-800-877-7587, or fax your request to 1-888-746-6433.</p>
Montefiore CMO	<p>Call 1-888-666-8326.</p> <p>For behavioral health services, call 1-800-401-4822.</p>
Vytra Health Plan	<p>Call 1-888-288-9872.</p> <p>Prior approval requirements and procedures may be different for Vytra ASO accounts. Please contact the administrator listed on the Vytra member's ID card for more information.</p>
Cardiology and Radiology Services	
CareCore National Radiology Cardiology	<p>Requests may be submitted via the CareCore National website, carecorenational.com, or by calling 1-866-417-2345 (for HIP and CompreHealth EPO members), or 1-800-835-7064 (for GHI HMO and EmblemHealth EPO/PPO members).</p>

FGP Now In Network with Emblem Health Select Care Network

All FGP specialist physicians who participate in the HIP commercial provider network now participate in the Emblem Health Select Care network. This plan is sold on the New York State Health Exchange. This applies to Tisch Hospital, Hospital for Joint Disease, NYU Lutheran, Hassenfeld Children's Hospital, CMC, ACC and all Perlmutter Cancer Center locations.

The FGP contract with Emblem Health Select Care does not include primary care physicians or any provider currently credentialed with HIP as a splitter. Therefore, these providers will remain out of network.

The in-network participation status of all FGP specialist providers and NYU Langone locations will not be listed

in any printed Emblem directories, marketing materials or the company's online directory. Emblem customer service representatives may identify and acknowledge the participation status of our providers in their network. NYU Langone's online "[Find a Doctor](#)" has been updated to reflect the in-network participation of our providers.

Select Care patients who have received care at an FGP practice in the past will be informed of this change in a letter. When scheduling appointments for Select Care patients, front end staff are encouraged to reinforce the need for referrals and to ensure patient benefits are verified prior to the visit.

For more information, visit the [Emblem Health Provider Manual](#).

Practice Profile: NYU Langone Medhatten Urgent Care

NYU Langone Medhatten Urgent Care, located in lower Manhattan, provides same-day doctor appointments and walk-in services for adults and children age five and older who have a serious or urgent medical need that is not a life-threatening emergency.

Open since December 2015, the facility offers care from four board-certified, NYU Langone-affiliated physicians – three trained in emergency medicine, and one trained in family medicine. Both the practice's physicians and NYU Langone-based radiologists read all x-rays.

"We see all patients regardless of who their primary doctor is, and certainly if they do not have one," explains Leslie Miller, MD, medical director. "We're not just here for NYU Langone patients, but for the entire community."

The practice serves the neighborhood, but also sees patients from other parts of Manhattan, Brooklyn, New Jersey, and beyond. And, Dr. Miller adds, many patients who first visit for an urgent medical issue often return for what they recognize as excellent care.

Physicians at the practice handle every kind of case, from minor lacerations to kidney stones. Though many urgent care practices do not treat gynecological conditions, NYU Langone Medhatten Urgent Care does.

Providing seamless care is another goal of the practice. "If a patient sees another NYU Langone physician whose practice uses Epic, the practice staff can simply log into Epic to review the treatment the patient received here," she says. "Also, after a visit, patients may request printed records, or they can access portions of their medical record from the visit through MyChart. And if the patient

gives consent, we're always happy to call his or her physicians to review treatment."

Dr. Miller is proud of the practice having become "an additional door into NYU Langone, with easy access to its facilities and practitioners."

The practice is developing a robust referral network and works with the concierge office to get patients the appointments they need, often the same day.

Dr. Miller adds: "NYU Langone Medhatten Urgent Care focuses on providing medical and surgical access to patient through practitioners experienced across the continuum of healthcare issues. And if we can't manage the problem, we navigate the patient to the right place. Patients know when they come to our urgent care practice, they're getting NYU Langone's world-class care. We're the best urgent care access and treatment team out there."

NYU Langone Medhatten Urgent Care

106 Liberty Street
New York, NY 10006

Phone: 646.461.2544

Website

Hours: Monday – Friday 8 am – 8 pm
 Saturday 9 am – 6 pm
 Sunday 9 am – 5 pm