



CLR Pre-Appointment Information - Greentree

ADDRESS & DIRECTIONS:

Our physical address is: 993 Greentree Road, Suite 200, Pittsburgh, PA, 15220.

We are located right off the Greentree exit of the Parkway West, about one block away from the Olive Garden/Starbucks on the same side of the street - the Highfield Imaging/Urgent Care is the building to the right of us. Our cross street is Leon Road. The front of our building says 'Greentree Chiropractic & Rehab', but we are located in the back of the building.

PARKING:

Please park in the parking lot in the rear of our building, OR, on Leon Road (if our parking lot is full). Please come in the first glass door nearest to the parking lot, it will discreetly say 'CLR' on the glass door – please come up to the 2nd floor.

HAIR PREPARATION:

We ask that everyone's hair is Clean, Dry and *Unknotted* prior to each visit, that makes our Head-Checks and/or Treatments go best and quickest for you and your family. In turn, it's best to take a hair brush and comb down to the scalp and out to the ends of the hair to remove ANY knots or tangles prior to coming in – this will surely maximize your lice combing time with us.

Especially, No Rid, Nix, Olive Oil or Treatment Products of Any Kind.

HOME PREPARATIONS:

On your appointment day, please give attention to two things prior to coming in – your **BEDDING & HAIR BRUSHES**. Please feel free to strip your families bedding – wash, and then dry in the High Heat setting of your dryer for at least 30 minutes. It's the heat from the dryer that would kill any bugs. Also, any hair brushes or hair items that your family may have used in the past two days, please just bag or isolate for the next two days to avoid any future re-infestations. All other information lice information will be given to you at your lice appointment.

CANCELLATIONS:

Please give us the courtesy of at least **ONE FULL HOUR** prior notice if you decide to cancel OR not to come in for your scheduled appointment - For Any Reason. If no cancellation is given, you may be held to a \$75 cancellation fee for abandoning your appointment without notice. Respectfully, we schedule our technicians according to your set appointment time(s), so if you are not able to make your appointment or plan to run more than 15 minutes late, we may impose a charge for idle time. So, please be sure to just contact us by phone immediately if any issues may arise!

Have a Lice Free Day!