



CLR Pre-Appointment Information - McCandless

ADDRESS & DIRECTIONS:

Our physical address is: 9066 Perry Highway, Unit 5, Pittsburgh, PA 15237.

We are located within the Perry Medical Center Building that is on the corner of Perry Highway & Cumberland Rd. Directly across from the Sunoco gas station, on the same side of the street.

Our Entrance faces the Perry Highway Side of the Building - On The Lower Level - next to Living Stones Counseling Services. So, you will need to drive around to the far end the building to get to our entrance.

PARKING:

There is ample parking within our parking lot outside of our entrance/building.

HAIR PREPARATION:

We ask that everyone's hair is Clean, Dry and *Unknotted* prior to each visit, that makes our Head-Checks and/or Treatments go best and quickest for you and your family. In turn, it's best to take a hair brush and comb down to the scalp and out to the ends of the hair to remove ANY knots or tangles prior to coming in – this will surely maximize your lice combing time with us.

Especially, No Rid, Nix, Olive Oil or Treatment Products of Any Kind.

HOME PREPARATIONS:

On your appointment day, please give attention to two things prior to coming in – your **BEDDING & HAIR BRUSHES**. Please feel free to strip your families bedding – wash, and then dry in the High Heat setting of your dryer for at least 30 minutes. It's the heat from the dryer that would kill any bugs. Also, any hair brushes or hair items that your family may have used in the past two days, please just bag or isolate for the next two days to avoid any future re-infestations. All other information lice information will be given to you at your lice appointment.

CANCELLATIONS:

Please give us the courtesy of at least **ONE FULL HOUR** prior notice if you decide to cancel OR not to come in for your scheduled appointment - For Any Reason. If no cancellation is given, you may be held to a \$75 cancellation fee for abandoning your appointment without notice. Respectfully, we schedule our technicians according to your set appointment time(s), so if you are not able to make your appointment or plan to run more than 15 minutes late, we may impose a charge for idle time. So, please be sure to just contact us by phone immediately if any issues may arise!

Have a Lice Free Day!