

Parent and Carer Code of Conduct

Middle Street Primary School, Brighton

Our school is a caring, inclusive and respectful community. We work closely with all families to provide a safe and welcoming environment that is supportive and positive for everyone.

The Parent and Carer Code of Conduct has been created to ensure our school remains a place where all children, staff and families feel respected, valued, have a strong sense of belonging and are able to thrive.

Our Shared Values

We expect all members of our school community to demonstrate:

- Kindness and respect for all
- Understanding and empathy, recognising that some children may have additional needs which affect their behaviour and communication.
- Partnership and positivity, working together in the best interests of children.

Expectations of Parents and Carers

We ask all parents and carers to:

1. communicate appropriately:

Speak politely and calmly to all staff, pupils and other parents, both in person and online.

Attend meetings, read and respond to communications to support your child's learning and wellbeing.

Raise concerns using the school's communication protocol.

Follow the school's complaints procedure: [Complaints Procedure | Middle Street Primary School](#)

Ensure any shared communication, including online and in-group messaging, is constructive, inclusive and respectful.

2. Behave on School Grounds:

Be respectful and considerate when on school premises.

Follow school policies and procedures, including safeguarding rules and access arrangements.

Supervise younger children at drop-off and pick-up times to ensure safety.

3. Support our SEND community:

Be understanding of the diverse needs within our school and appreciate that behaviour you may observe could be linked to a child's specific needs.

Refrain from making negative comments or assumptions about any child, family or member of staff whether in person or online.

Support our inclusive ethos, celebrating differences and **protected characteristics/identities** such as ethnicity/religion/LGBTQ2+ etc.

4. Refrain from unacceptable behaviour:

This includes:

Shouting at or using aggressive language towards staff, pupils or other parents.

Discriminatory, offensive or derogatory remarks.

Physical or verbal intimidation or threats to any member of the school community.

Spreading misinformation or negativity about the school within the school community or online.

Persistent disruption of school events or refusal to follow school procedures.

Working together

We believe strong partnerships with families are key to the success and happiness of all our pupils. By following this Code of Conduct, you are helping us to maintain a safe, respectful and inclusive school where every child – whatever their needs – can thrive.

Communication between the school and the community has been challenging and we all need to work together to improve it moving forwards. The school is committed to ensuring communication improves.

If parents and carers do not follow this code of conduct, the school leadership and governors will take appropriate action. This will always be proportionate and follow Local Authority guidance.

Thank you for your cooperation and continued support.