



CHURCHFIELD

F U N E R A L C A R E

The Direct and Direct Quartz Cremation & The Simple Funeral

Our direct cremation options provide a simple and respectful unattended cremation that takes place either with or without a ceremony whilst our simple funeral offers additional services



Our service to you during the Coronavirus (Covid-19) Pandemic

We understand this is a concerning time for everyone. At all times we will continue to provide the highest levels of care to families and arrange funerals in the same way that we always do. However, over a short period of time we have seen restrictions placed on the numbers who may attend gatherings such as funerals and unfortunately anticipate further restrictions and changes. We have, along with many of the partners we work in conjunction with implemented significant contingency plans over the past weeks to ensure we are able to continue caring for families and the deceased in the coming months – albeit with restrictions and reduced service options.

We are working closely with our trade associations, the government and the wider funeral sector to ensure that we deliver the services that are needed, whilst providing the highest levels of protection for both you and our staff. The situation continues to change on an almost daily basis and we will adapt accordingly.

Over the past few weeks we have been reviewing the range of services and options we have been offering and, in view of the restrictions which are currently in place and possibly more to follow, have taken the decision to scale back the options we provide for the forthcoming period.

We feel these changes and funeral options will cover most requirements; we will do our utmost to provide you with the funeral service that you want. However, there will be some areas where restrictions may be in place following government guidelines. For example, most crematoria and cemeteries are limiting the number able to attend a funeral to 10 mourners. We believe we have taken these measures into account when compiling this list of funeral options and will continue to provide you with clear advice guidance on what is possible during any arrangement discussions.

We are experienced and prepared to care for people who have died under all circumstances, including those with COVID-19 and can assure you that will look after you and your loved one in a caring and dignified and professional manner at all times.

Duncan Satterly MSBP (Hons)
Funeral Director
Churchfield Funeralcare

Continuing to support you every step of the way

Direct Cremation

What is it?

Our Direct Cremation is a current alternative to a full service funeral. The cremation takes place separately from your personal farewell which you may wish to organise at a later date, in a more relaxed setting, using the ashes urn and photographs as a centre piece or focal point. Direct Cremation is a suitable option for families that don't require a formal funeral as well as for those that wish to keep funeral expenses low.

What's included?

For the charge of **£1,245.00** we will:

- Collect your loved one from a hospital or coroners' mortuary during working hours.
- Gently wrap your loved one in white shroud and carefully place them in a plain coffin.
- Transfer your loved one to a crematorium in our private ambulance.
- Pay the crematorium charge.
- Provide access to dedicated aftercare service offering bereavement support and advice.

It is important that you understand that we choose the crematorium and the day and time of the cremation and that you cannot attend. We will tell you which day the cremation is to take place but not the time or location. We will take your loved one into the crematorium chapel and will sit quietly and respectfully whilst a piece of soft music is played; we will then leave, and the crematorium staff will continue with the arrangements.

The ashes can either be scattered in the crematorium grounds by their own team, without you present, or we can collect the ashes for you to collect from us.

Other Charges

- Not everyone passes away in a hospital. If we need to come to a private house, a nursing home or a hospice we will do so in a private ambulance with trained staff who will transfer your loved one with great care and professionalism from the place of death to our premises **£200.00**
- Some people need a larger coffin which requires more staff at every stage to ensure the deceased is handled in a safe and dignified manner. All of this incurs a little more expense **£195.00**

- If a pacemaker or other implant needs to be removed **£45.00**
- If you chose to retain the ashes, they will be in a very plain plastic or cardboard container as standard. If you wish, we can transfer them into an oak casket with an engraved name plate **£85.00**
- If you chose to scatter the ashes, they will be in a very plain plastic or cardboard container as standard. If you wish, we can transfer them into a ScatterPod to make for easier and more dignified scattering **£35.00**
- If we need to make a journey of more than 20 miles (round trip) to bring your loved one into our care, then we need to charge a little extra **£2.00/mile**
- Sometimes medical paperwork is legally required, we will arrange this on your behalf as part of our service, but the doctors make a charge **£82.00#**



Direct Quartz Cremation Charges

What is it?

Our Direct Quartz Cremation is an enhanced alternative to the Direct Cremation option. As with the Direct Cremation, the cremation takes place separately from your personal farewell which you may wish to organise at a later date, in a more relaxed setting, using the ashes urn and photographs as a centre piece or focal point. Direct Quartz Cremation provides a simple ceremony along with the option of watching the ceremony either live or on demand for up to 28 days following via webcast⁽¹⁾⁽²⁾. Direct Quartz Cremation is a suitable option for families that don't wish for a cremation without ceremony as well as for those that wish to keep funeral expenses lower.

What's included?

For the charge of **£1,745.00** we will:

- Collect your loved one from a hospital or coroners' mortuary during working hours.
- Gently wrap your loved one in white shroud and carefully place them in a plain coffin.
- Transfer your loved one to a crematorium in our private ambulance.
- Pay the crematorium charge.
- Provide our Funeral Director to lead a simple ceremony.
- Arrange a Live Webcast of service – enabling families to watch the ceremony.
- Provide access to dedicated aftercare service offering bereavement support and advice.

It is important that you understand that we will choose the crematorium and the day and time of the cremation and that you cannot attend. We will advise you of the day and time the cremation is to take place but not the location. We will take your loved one into the crematorium chapel where a simple ceremony will be carried out. The ceremony may comprise of Music, Readings and Poems, all of which can be chosen by the family. A simple tribute or eulogy can be written and delivered during the ceremony. Following the ceremony, we will leave the chapel, and the crematorium staff will continue with the arrangements.

The ashes can either be scattered in the crematorium grounds by their own team, without you present, or we can collect the ashes for you to collect from us.

Other Charges

- Not everyone passes away in a hospital. If we need to come to a private house, a nursing home or a hospice we will do so in a private ambulance with trained staff who will transfer your loved one with great care and professionalism from the place of death to our premises **£200.00**
- Some people need a larger coffin which requires more staff at every stage to ensure the deceased is handled in a safe and dignified manner. All of this incurs a little more expense **£195.00**
- If a pacemaker or other implant needs to be removed **£45.00**
- If you chose to retain the ashes, they will be in a very plain plastic or cardboard container as standard. If you wish, we can transfer them into an oak casket with an engraved name plate **£85.00**
- If you chose to scatter the ashes, they will be in a very plain plastic or cardboard container as standard. If you wish, we can transfer them into a ScatterPod to make for easier and more dignified scattering **£35.00**
- If we need to make a journey of more than 20 miles (round trip) to bring your loved one into our care, then we need to charge a little extra **£2.00/mile**
- Sometimes medical paperwork is legally required, we will arrange this on your behalf as part of our service, but the doctors make a charge **£82.00#**
- Provision of on demand Webcast⁽²⁾ facility available for 28 days **£50.00**

(1) Charge includes Live Webcast only – 28 Day afterwards On Demand facility charged as above

(2) Provision of Live & On Demand Webcast are subject to availability from the service provider



Simple Funeral

What is it?

Our Simple Funeral is a dignified but limited service that meets the requirements of a basic funeral option as specified by the Office of Fair Trading. This option allows for cremation or burial and will take place at a date and time to be specified by us and in line with government guidelines in place at the time the funeral is arranged to take place. The Simple Funeral is a suitable option for families who require minimal attendance at the service - subject to restrictions in place at the time.

What's included?

For the charge of **£1,645.00 plus third party charges** we will:

- Collect your loved one from a hospital or coroners' mortuary during working hours.
- Gently wrap your loved one in a white shroud and carefully place them in a simple wood effect coffin of our choosing.
- Transfer your loved one to a committal venue for a simple service (whilst permitted), be that a Crematorium, Cemetery or Churchyard in our private ambulance or estate.
- Access to a dedicated aftercare service offering bereavement support and advice.

It is important that you understand that we choose the day and time of the cremation and that attendance will be limited in line with government restrictions. We will arrange for the service to take place at your chosen location. We will transport your loved one directly to the venue using suitable transport or you may wish for a hearse conveying your loved one to travel from a particular location or along a particular route to allow family and friends to pay respects to them. Our Funeral Director will be in attendance to assist where permitted and to offer advice and guidance throughout.

Our additional Charges

- Not everyone passes away in a hospital. If we need to come to a private house, a nursing home or a hospice we will do so in a private ambulance with trained staff who will transfer your loved one with great care and professionalism from the place of death to our premises **£200.00**
- Some people need a larger coffin which requires more staff at every stage to ensure the deceased is handled in a safe and dignified manner. All of this incurs a little more expense **£245.00**

- If a pacemaker or other implant needs to be removed **£45.00**
- If you choose a cremation and wish to retain the ashes, they will be in a very plain plastic or cardboard container as standard. If you wish, we can transfer them into an oak casket with an engraved name plate **£85.00**
- If you choose a cremation and wish to scatter the ashes, they will be in a very plain plastic or cardboard container as standard. If you wish, we can transfer them into a ScatterPod to make for easier and more dignified scattering **£35.00**
- If we need to make a journey of more than 20 miles (round trip) to bring your loved one into our care or to carry out the funeral, then we need to charge a little extra to facilitate this requirement **£2.00/mile**
- Should you require a hearse to convey your loved one on their final journey rather than our choice of suitable vehicle **£250.00**
- Most crematoria have systems available for playing music during a service; should the selected crematoria not provide such facilities, or you require music at a cemetery or churchyard, we can download music and play this at the service **£45.00**

Processes and procedures are changing on a regular basis – it may from time to time be required to vary the way in which we carry out certain tasks or we may be required to respond to changes in restrictions or requirements. Should this be the case we will consult with you regarding such changes and offer advice and guidance at all stages.



Third Party Charges (*Disbursements*)

In addition to our own charges the funeral account will also include any third party disbursements, or payments due to other parties. These charges may include doctors, ministers & celebrants and any other charges required for the funeral to take place. We will advise you of their likely nature and cost when making the arrangements for the funeral, will pay these third party fees on your behalf and will include these charges on your invoice. We have listed some of the more common charges for your reference.

- If you have chosen the funeral to be cremation; sometimes medical paperwork is legally required, we will arrange this on your behalf as part of our service, but the doctors make a charge **£82.00#**
- Cremation Charges
 - Aylesbury Vale Crematorium **£645.00**
 - Birtton Crematorium **£650.00**
 - Chilterns Crematorium, Amersham **£650.00**
 - Crownhill Crematorium, Milton Keynes **£960.00**
 - Headington Crematorium, Oxford **£1070.00**
 - West Herts Crematorium, Garston **£650.00**

Crematoria charges are normally set from 1st April each year. At the time of going to print, not all crematoria had announced charges which are applicable from that date and therefore some charges listed above are subject to increase.

- Minister / Priest / Civil Celebrant / Humanist *from* **£230.00**
- Burial Charges vary greatly dependent upon whether the burial is to take place in a churchyard, local authority cemetery, natural burial ground, whether the grave is purchased and whether the deceased lives in or out of the area. We will be pleased to provide you with a complete breakdown of burial charges depending upon your requirements.



Payment

- You can pay by credit or debit card, by bank transfer or with cash and we can accept payments from multiple family members so that you can share and spread the cost.
- We will ask for full payment to be made within two working days from making the arrangements.
- We will make our booking with a crematorium and plan a date and time once all the necessary paperwork has been completed and your full payment has been received.

Further Information

- It is very important that you tell us from the outset if you think that Direct Cremation might be what you require, so that we don't incur other charges and costs for you.
- All the arrangements will be made via telephone and email. Some forms need to be signed by you; this will be done by post.
- Your loved one will be treated with care and dignity and you with courtesy.
- We are aware that many of you are being denied the possibility of giving your loved one the send off you or they would have wished for and are already working behind the scenes with current and potential service partners to offer a range of venues and options to enable you to properly say good bye to your loved one. We will keep track of all our families affected by these current restrictions and, once we have passed through this situation, we shall contact you to offer further help and assistance should you so wish.

Notes

- Temporary change. This charge is usually £164.00 for two doctors to complete this paperwork, however, following Ministry of Justice direction, this is temporarily changed to a single doctor and the charge is reduced.





CHURCHFIELD
FUNERALCARE