Deana Pendragon

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EDUCATION

Master of Arts in Sociology
University of North Carolina at Charlotte | Expected May 2027

- **Relevant Graduate Coursework:**
  - *Advanced Quantitative & Research Methods:* Linear Regression, Basic Statistics & Probability, Issues in Social Research.
  - *Health Policy & Social Systems:* Pro-Sem: Social Problems & Social Policy, Investigating Health & Health Services, Introduction to the US Healthcare System, Maternal and Child Health Systems.
  - *Sociological Theory & Pedagogy:* Social Theory, Teaching at the University Level, Gender, Work, and Organizations.

Bachelor of Arts in Medical Sociology
Bachelor of Arts in Interdisciplinary Studies: Health and Medical Humanities
University of North Carolina at Charlotte | May 2025

- **Global Experience:**
  - Comparative Cultural Sociology Study Abroad (Netherlands, Spring 2025)
  - Comparative Health Sociology Study Abroad Loyola (Chennai, India, Spring 2024)
- **Relevant Undergraduate Coursework:**
  - *Research & Quantitative Methods:* Quantitative Analysis, Sociological Research Methods, Interdisciplinary Research Methods, Elements of Statistics.
  - *Health Policy & Society:* International Comparative Health Systems, Health Disparities, Sociology of Health and Illness, Social Problems, Healthcare Ethics, Sociology of Education.
  - *Global Engagement:* Comparative Cultural Sociology (Netherlands), Global Engagement Scholars Program Synthesis, China through Western Eyes.

Associate of Science in Pre-Medical Studies
Forsyth Technical Community College

RESEARCH INTERESTS

Comparative Healthcare Systems | Sociology of Education | Social Determinants of Health | Policy Evaluation

ACADEMIC & TEACHING EXPERIENCE

Graduate Teaching Assistant, Department of Sociology
University of North Carolina at Charlotte | Fall 2025 – Present

- Facilitate active learning environments and low-stakes formative assessments to engage undergraduate students in sociological concepts.
- Design and lead Weekly Research Workshops (The Virtual Practicum), guiding students through applied research methodologies and data evaluation.
- Integrate audience response tools like Poll Everywhere to drive participation and assess real-time comprehension.

Apparel and Design Educator
Northwest School of the Arts (Charlotte-Mecklenburg Schools)

- Developed and delivered comprehensive curriculum in apparel and design, fostering creative problem-solving and technical skill development.

STRATEGIC PROJECT MANAGEMENT EXPERIENCE

Enterprise Project Manager & Strategic Systems Consultant
Wells Fargo | *ADP* | *Goodman Networks* | *Royal Cup Inc.* | [Year] – [Year]
(Note: Spanning 15 years of progressive corporate leadership)

- **Process Improvement & Scale:** Directed large-scale enterprise initiatives and process optimizations across multiple corporate divisions, significantly increasing operational efficiency.
- **Strategic Cost Savings:** Identified system redundancies and implemented streamlined business intelligence workflows, resulting in measurable, multi-million dollar cost reductions.
- **Cross-Functional Leadership:** Managed the deployment of complex technical systems, aligning cross-functional teams with core strategic business objectives and strict project timelines.

TECHNICAL SKILLS

- **Statistical & Data Analysis:** Stata (regression analysis, quantitative modeling, data diagnostics), Microsoft Excel.
- **Research & Survey Design:** Qualtrics.
- **Business Intelligence & Visualization:** Tableau.