



**I'm not a robot!**

## How to get proof of payment from capitec new app for online payment

How to get your proof of payment on the Capitec App? In today's digital age, many people prefer to do their banking and financial transactions through mobile apps. One such app is the Capitec app, which allows users to manage their accounts, transfer funds, and make payments conveniently and securely from their smartphones.

T 0860 10 20 43 F +27 21 941 0770 E [clientcare@capitecbank.co.za](mailto:clientcare@capitecbank.co.za)  
BSE Building, 89 Voortrekker Road, Bellville 7535 PO Box 12451, Die Boord, Bellville 7613  
[www.capitecbank.co.za](http://www.capitecbank.co.za)



Dear Sir/Madam

Please take note that Greystone Projects made a payment to your account. The

payment details are as follows:

## Payment Notification

Payment date	21/08/2016 10:41
<b>Payment details</b>	
Beneficiary name	Kare Industrial Suppliers
Account number	1284020010
Bank name	Ned Bank
Branch	128405
Account type	Current/Cheque Account
Amount	R87,959.00
Payment reference	Khoza Trading

**IMPORTANT NOTES:**  
Payments made BEFORE 02:00 PM Monday to Friday, or BEFORE 09:00 AM on a Saturday should reflect in the beneficiary account the following business (work) day.  
Payments made AFTER 02:00 PM Monday to Friday, or AFTER 09:00 AM on a Saturday, or on a Sunday, or on a public holiday should reflect in the beneficiary account within 2 business (work) days.

This is a notification that we received instruction to effect a payment and not a representation of any kind or guarantee that the amount has in fact been transferred or shall be available in the account. The processing of the payment may be delayed, which may impact on the timing of the availability of the funds.

## Internet Banking Services

A registered credit provider. NCR Reg. No.: NCRCR13 Capitec Bank Limited Reg. No.: 1980/003695/01  
Directors: MS du P le Roux (Chairman), GM Fourie (CEO), AP du Plessis (Financial Director), Ms RJ Huntley, JD McKenzie  
Ms NS Mjoli-Mncube, PJ Mouton, CA Otto, R Stassen, G Pretorius, JP Verster. Company Secretary: CG van Schalkwyk

One useful feature of the Capitec app is the ability to generate and send proof of payment for transactions made through your account. This can be particularly helpful for keeping track of your finances, verifying payments made, and providing documentation for various purposes. In this article, we'll guide you through the steps on how to get your proof of payment on the Capitec app. ALSO READ: [How to Send Money Using Capitec App in South Africa Can I Get Proof of Payment from Capitec App?](#) Yes, you can get proof of payment from the Capitec app. The app allows you to generate and send proof of payment for transactions you have made through your Capitec account. This can be useful for verifying payments made or providing documentation for various purposes. To get proof of payment on the Capitec app, follow the steps outlined in my previous response. To get your proof of payment on the Capitec app, follow these steps: Open your Capitec App > Select 'Pay Beneficiary' > Select Beneficiary > Click the 3 lines on the top right > Select Payment History > Select the payment in question > Select the Greater-than sign > Select 'Resend Payment Notification' > Send proof of payment to your email or beneficiary's email address. You should receive the proof of payment via email shortly after sending it. If you don't receive it, check your spam folder. If you still don't receive it, please contact Capitec Bank support on 0860 102 043. Hi there, please follow the below steps to download a proof of payment: > Transact > Select Beneficiary > Click on the menu (3 dots in the right-hand corner of the screen) > Select: History > Select transaction > Select: Resend Payment Notification — Capitec (@CapitecBankSA) July 7, 2022. You may be asked to send proof of payment for various reasons. Here are some common reasons why you might need to provide proof of payment: Verification: A company or individual may ask for proof of payment to verify that you have paid for goods or services as agreed. Reconciliation: A business may require proof of payment to reconcile its accounts and ensure that all payments have been received and processed correctly. Audit: In some cases, a third party may need to audit your finances, and you may be required to provide proof of payment as part of the auditing process. Tax purposes: If you are self-employed or own a business, you may need to provide proof of payment for tax purposes. Overall, sending proof of payment is an important step in ensuring that your financial records are accurate and up-to-date. It can also help you avoid disputes and conflicts with other parties over payment-related issues. FAQs: Is there a fee for getting proof of payment on the Capitec app? Yes, there is a fee for generating and sending proof of payment on the Capitec app. How long does it take to receive proof of payment from the Capitec app? The proof of payment should be sent to your email address immediately after you request it on the app.

However, it may take a few minutes for the email to arrive in your inbox. Can I send proof of payment to someone else using the Capitec app? Yes, you can choose to send the proof of payment to someone else by entering their email address when you generate it on the app. Can I generate proof of payment for transactions made before I started using the Capitec app? No, you can only generate proof of payment for transactions made through your Capitec account while using the app. What information is included in the proof of payment generated on the Capitec app? The proof of payment includes information such as the date and time of the transaction, the amount paid, the recipient's details, and your account details. Conclusion Generating proof of payment is an important aspect of keeping track of your financial transactions, verifying payments made, and providing documentation for various purposes. With the Capitec app, you can easily generate and send proof of payment for transactions made through your Capitec account. In this article, we have covered how to get your proof of payment on the Capitec app, as well as some common questions and answers about this feature. By following the steps outlined in this article, you can easily generate and send proof of payment to the necessary parties, ensuring that your financial records are accurate and up-to-date. Image Courtesy: YouTube Capitec bank is committed to ensuring clients' access to reliable banking services. One way is by allowing them to access their proof of payment during transactions. Proof of payment is usually requested by people to whom payments are made; hence, this article takes you through the ins and outs of how to get your proof of payment on the Capitec app.



Photo: @Virojt ChangyenchanSource: Getty ImagesUnlike most South African financial institutions, Capitec bank takes pride in making transparency one of its core values. As a result, it has provided access to proof of payment documents which customers can access at their convenience. Can I get proof of payment from Capitec? Some recipients, especially companies, may require a copy of the proof of payment during transactions. Luckily, Capitec bank allows clients to access the document remotely. So, if you were worried about asking, does the Capitec app have proof of payment? Yes, it does. Furthermore, it is easy to download, print, or share the document in PDF format. How do I get proof of payment for a transaction? Follow these steps to access your Capitec proof of payment on the bank's mobile app: Log in to the app on your mobile phone. Select the transact option. Select the beneficiary option. Click on the menu or the three dots on the right-hand corner of the screen. Select the history option. Select the transaction option. Select the resend payment notification option. These steps will enable you to access the document. So, you need to have the recipient's email address to complete this process. If you wish to send the proof of payment to someone, follow these steps: Browse through your payment history from the payments menu. Select the date range for the specific transaction you wish to access. This step will require you to fill in an email address and provide the recipient's email address. Click on the "Send tab" to complete the process and send the proof of payment to the intended recipient. Alternatively, you can send the proof of payment to your email address and forward it to the recipient later. Capitec Bank ensures your payments are open for cross-referencing anytime you need them. Photo: @d3signSource: Getty ImagesHow do I send proof of payment as a PDF on the Capitec app? You need to download the proof of payment before sending it as a PDF. As a result, that invites the question, how do I download proof of payment? Follow these steps to do so: Go to the Capitec Bank internet banking option. Go through the payments made history from the payment tab. Select a timeline to specify the duration when you conduct the specific transaction. Click on the "view" or "download the proof of payment" options by clicking on either tab. Access the file in your download folder. You might occasionally experience a glitch accessing your proof of payment on the Capitec banking app. In such instances, you should visit the nearest branch for assistance. Alternatively, you could reach out to the bank's customer care by calling 0860102043. False proof of payment from CapitecFraudulent operations are not new in financial institutions; as a result, you need to be keen when confirming the proof of payment document.