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Is ticketmaster safe to buy tickets from

Is it safe to buy tickets from someone through ticketmaster. Is it safe to buy resale tickets from ticketmaster. Is ticketmaster a good place to buy tickets. Are tickets transferred through ticketmaster legit. Can tickets transferred through ticketmaster be fake. Does ticketmaster sell fake tickets. Is it safe to buy verified resale tickets from ticketmaster.

Fans who regularly attend live events know one thing is for sure — you can never be too safe when it comes to where and who you’re buying tickets from. But time and time again, fans experience the letdown of arriving at an event, only to find out their tickets are counterfeit, whether they purchased them from someone claiming to have legitimate tickets for sale on social media or third-party sites or unofficial marketplaces like Craigslist. The bottom line is, fans deserve access to legit tickets — ones that will get them into the event. No one should ever be turned away at the venue due to fake or counterfeit tickets, but unfortunately, it happens. To help keep you safe from those selling illegitimate tickets, we put together a few tips on how to protect yourself from ticketing scams. Best Practices When protecting yourself during the ticket-buying process, here are three main tips to keep in mind: When possible, buy tickets from official sources. With any event, the official primary ticketer — like Ticketmaster — is the best place to buy tickets. Ticketmaster is the safest and most secure marketplace to buy tickets, including resale tickets. Always double-check your URL. When buying tickets, make sure you’re visiting ticketmaster.com, or are using the official Ticketmaster mobile app. Furthermore, beware of clicking through to sites from Google search results that may look like Ticketmaster — always make sure you’re purchasing tickets from Ticketmaster’s official website. Be careful when buying from individuals on social media or other unofficial platforms. If you choose to purchase tickets from individual sellers, social media, third-party online exchanges, auction sites or bulletin boards, use extreme caution. Common Scams Always exercise caution when buying tickets on third-party sites, as information and tickets found on another website or via social media may not be legitimate. Additionally, be careful when dealing with an individual seller who claims they may have tickets for sale, and be wary of the payment method they may ask you to use. Be cautious when purchasing tickets from unknown individuals — especially if they ask for a method that’s a direct transfer of money and doesn’t clearly specify you’re making a purchase. Same goes for giving someone your credit card information over the phone, which is never recommended. Another common type of ticket scam occurs when a seller asks you to pay them using a gift card. Ticketmaster will never ask you to purchase a Ticketmaster Gift Card or any type of third-party gift card to use as a form of payment for tickets. Learn more about common gift card ticket scams here. Furthermore, do not purchase tickets before a tour has gone on sale. Third-party sites or individual sellers often list tickets for sale when they don’t actually have them — a rampant practice also known as speculative ticketing. Finally, be wary of printed tickets, as scammers can distribute copies of the same ticket to multiple buyers. Mobile Entry is the easiest and safest way to access tickets to your events, and a majority of Ticketmaster tickets for high-profile shows at stadiums and arenas are digital. Most of Ticketmaster’s mobile tickets are also powered by unique barcodes that refresh every 15 seconds to help prevent theft or copies, keeping your tickets safe and secure. Fan Support and Fake Contact Info Ticketmaster is the safest and most secure marketplace to buy tickets to events. However, there are scammers out there sharing fake information about Ticketmaster. When looking for contact information for Ticketmaster, always make sure you’re getting this info from Ticketmaster’s official website. It’s important to contact us directly via Ticketmaster.com or the Ticketmaster app. There are several ways for fans to connect with Ticketmaster. Our dedicated online Fan Support page (help.ticketmaster.com) offers extensive information on frequently asked questions and popular topics. If you cannot find the answers you need on Fan Support, you can connect with a Ticketmaster representative via email or chat directly from our website or app. Our contact page and instructions on how to officially and safely contact Fan Support can be found here. Ticketmaster News Ticketmaster / 20/07/2023 A phenomenon we often hear about. But let’s see in detail what secondary ticketing is, what risks it entails and why it is never a good idea to buy tickets for a live event outside of official channels. Secondary ticketing is the unauthorized resale of tickets that have been purchased by the official primary channels for live events, such as concerts, festivals, sporting events, theater performances and comedy performances. In this illegal market, original ticket holders resell their tickets at a higher price than the original one, often much higher than the purchase price.

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In addition, in some cases, the resale tickets are not valid, which means that the ticket will be refused upon entry to the event. Official ticket retailers are those who, through a contractual agreement with the main supplier (the owner or organizer or venue of the event), have received permission to sell tickets for a given event. Official ticket retailers, such as Ticketmaster, guarantee the validity of issued tickets and assistance in the event of unforeseen or problematic purchases. Outside the official channels these dynamics are not guaranteed, as the unofficial reality of resale, or marketplace, are limited to act as a link, without having any control over the primary issue of tickets sold/ purchased. For this reason, Ticketmaster recommends buying tickets only from official circuits, without relying on reality/circuits that do not guarantee any kind of assistance to the final buyer. Actually it is very simple: always visit the official website of the organizer, location, event or artist. Here you will surely find a link to the official sales channel. After buying a ticket, never post it anywhere with the visible barcode, as someone might use that barcode to access the event. If you want to share your tickets, never show the barcode. Only if you buy a ticket through the official sales channel, you will know for sure that you are paying the correct original price, there are no hidden costs or increased prices. Some secondary sellers, however, double or even triple the official ticket price. In addition, by buying from an official channel, you will know that the entrance to the event is guaranteed 100% and in case of cancellation for any reason, the seller guarantees a refund of the money spent. In case of changes related to the event, such as times, venue or other information, the official seller will inform the buyers as soon as possible. Another aspect to consider is the management of personal data: official channels are required to manage them according to the laws governing this type of procedure (GDPR), while secondary ticketing channels, or individuals, cannot guarantee 100% transparency on data management. If you want to buy tickets for an event that is sold out, be careful! Tickets may still be available at official channels, or be put back on sale later. It is also possible for an event to be moved to a larger location or for an extra date to be added to a tour. Follow the social media of the event, the organizer, the artist or the location and subscribe to the newsletter of the official channels. This will help you to be informed quickly in case tickets become available again. You bought tickets for concerts, but you can't attend anymore? Don't worry, if you have purchased a ticket for a concert or other event and show on Ticketmaster.it and the event organizer has enabled the resale service, you can resell it easily and safely on our website. Once the ticket has been resold, the bearer of the original order will be refunded the face price and the pre-sale of the ticket itself (service fees and any shipping costs excluded), net of the cost of the resale service. For more information on how to resell tickets on Ticketmaster.it easily and safely visit our dedicated page. We know how important it is for you to have a ticket that gives you access to an event you've been waiting for. When the tickets are sold out, or in other cases where they are not available on official channels, surely you have wondered if it is worth buying them through channels other than the official ones of Ticketmaster.

Here are 5 reasons why this is not a good idea. Buying on unofficial channels can not be sure that the ticket is valid. You are exposed to buying a copy of a fake or duplicate ticket from a person or platform that makes copies of a Ticketmaster ticket or alters the format of our tickets almost identically. It is important to note that at the entrance of the area, these tickets will be identified as invalid and the complaint can only be made to the person or platform that sold it to you. Often a considerable increase is applied to the resale price of tickets. It is obvious that when tickets are no longer available, many fans decide to pay any amount or advance to secure the ticket at all costs. Retailers know this and it is very common to ask for deposits to reserve a ticket. In most situations, these retailers do not even have a real ticket, they only ask for this payment by bank transfer, but then block fans or disappear at the time when they should deliver the alleged ticket. It is not safe to buy a ticket this way just for the unnecessary expense of money it may involve, ending up being a scam. There is no assistance in case of unexpected events. If you purchase fake, duplicate or point-of-sale tickets other than our official channels, Ticketmaster has no way to enforce your rights as a consumer. For example, in cases of refunds for postponement or cancellation of an event, we may only make the corresponding payment or transfer to those who purchased the ticket or tickets directly from our official channels. The revenues of the artist you are going to see in concerts and festivals, as well as of all the staff dedicated to producing the best experiences for fans, are covered by the price of tickets paid. When you pay more than the ticket price on the market and unofficial channels, your money doesn't go to the artist you're a fan of or the people who work at the event, but it ends up in the pockets of people who have nothing to do with the experience. Buying on official channels ensures that your money goes to the right people and are functional to the success of the live event. When you buy through unofficial channels, your personal data such as names, bank accounts or addresses becomes vulnerable. This is because sales channels are not obliged to follow any GDPR regulations. By purchasing your tickets through Ticketmaster channels, your data is fully protected and encrypted so that no one can misuse it. We therefore advise you to pay close attention to your personal information.