

MORTIMER MEDICAL PRACTICE PATIENT PARTICIPATION GROUP Meeting update 25.02.21

Remote Deliveries Agreed to remove form matters arising but keep on action plan as it is ongoing and delayed due to **COVID**.

Appointment Figures We have had 3110 January appointments booked, data shows 72 appointments were classed as DNA's which is 2.3%.

Again given the current pandemic situation dismay was registered that there were any DNAs.

Gritting at LS A volunteer to help us grit Leintwardine surgery who we will pay at the end of the session.

Green Impact- Having scrutinised the paper bags that were suggested they were more a gift bag. Confirmed with GC they have to display something to indicate they hold drugs. So we will have to look further into this.

COVID Vaccination Programme We are making good progress with 350 appointment's offered this week to Cohort 6 also the newly added vulnerable people and Learning disabilities. We have confirmation of delivery for the 2nd dose Pfizer vaccine next week for all those receiving their first vaccination from 16-20 Dec 20. We are waiting on clarification on 16-18 year olds as vaccine is not licensed they may be able to have AZ. It has been discussed that some networks and mass sites are booking first and second appointments. This PCN took the decision when it was extended to 12 weeks not to book second straight away as we had no guarantee of vaccine delivery which could result in having to cancel clinics. We will send out invites by text message and phone call for those who do not have a mobile phone registered with us.

The CCG are continually reviewing what they want General Practice to concentrate on with the Vaccination programme. They have been channelling cohorts or parts of the cohort to central booking, for example they picked up Health & Social Care, the 65-70's and more recently Carers.

Staff Update

- Dr Morgan Cadman-Davies new Partner starting 01 Mar 21.
- Charlotte Goodwin has handed in her notice to move onto pastures new. We will be looking to recruit for a Registered General Practice Nurse in the near future.

Questions from patients

COVID vaccine NHS Letter. Some people have been able to book their first and second appointments through a mass vaccination centre via a website, Ludlow Racecourse being one venue. FH couldn't comment on how people are able to book outside the cohorts but it is patient choice if they wish to travel they can. This service **does not include** the Leominster site as it can only be booked using the URL sent from the surgery. There is a scam where a NHS letter has been sent out and when they have clicked onto the link it asks for bank details. Under no circumstances will we ask for bank details to book a vaccine.

Does the Mortimer Medical Practice have a process in place to record military veterans? FH yes it is part of the registration process. There is a question asking if you have served in the Armed forces on the forms and this is recorded in the patient's records.

END C.M PPG Lingen Parish.