



PREPARE FOR A POWER OUTAGE

It's always best to be prepared for a power outage, whether it's a maintenance outage or an unexpected outage due to a traffic accident or severe weather. Here are some helpful tips and emergency info.

EMERGENCY INFO

SoCal Edison

800-655-4555

[https://www.sce.com/outage-center/
check-outage-status](https://www.sce.com/outage-center/check-outage-status)

Palm Springs Fire Department Station 4

1300 S La Verne Way

760-323-8182

760-327-1441

Palm Canyon Mobile Home Park

1880 Palm Canyon Drive

760-327-2062

SoCal Edison Account #3-065-9467-56

Local Cooling Centers

<https://capriverside.org/cool-centers>

STAYING SAFE DURING AN OUTAGE

- Determine whether the source of the outage is inside or outside your home. Check for blown fuses or tripped circuits that may be the cause of the loss of power. See if your neighbor has power.
- Switch off the lights (except one). Help prevent damage by unplugging computers, stereos, televisions, air conditioners, and other large appliances.
- Get updates regarding emergency conditions from a battery-powered radio.
- If it's a hot day, find relief from the heat at a nearby cooling center.
- Keep a fully charged cell phone or portable charger on hand. During power outages you may lose phone service, and your cordless phone may also lose power.
- Keep refrigerator and freezer doors closed to help keep food cool. Before eating food items check for spoilage.
- Never light fires or charcoal indoors – they can produce dangerous fumes.
- If you see a downed power line do not touch it. Call 911 immediately.

WHAT TO DO BEFORE AN OUTAGE

The key to staying safe and comfortable during a power outage is preparation. Planning ahead is easier than you think and the best way to ensure everyone's safety until the lights come back on.

Build Your Outage Supply Kit

- First aid kit: Include prescription medications.
- Bottled water: Experts recommend a gallon per person per day.
- Flashlights and batteries: Store them where you can find them easily in the dark.
- Nonperishable food: Choose items that don't require cooking or heating.
- Manual can opener
- Coolers, ice chests and ice packs: Have a few in case of a lengthy outage.
- Special-needs items: Include items for infants, the elderly, the disabled, and pets.
- Battery-operated radio to access news reports.
- Fresh batteries
- External rechargeable battery pack to charge cell phones and electronic devices.

Home Preparation Checklist

- Keep important phone numbers where they can be found easily in an emergency.
- Place flashlights in handy locations where they can be found easily, including near your bed.
- Install surge protectors to help safeguard electronic equipment.
- Familiarize yourself with your home's utility boxes (electricity, water, and gas) and how to turn them off; keep the proper tools to do so handy. Post a note to help you remember how to turn them off in an emergency.
- Frequently back up important work and files on your computer.
- Know how to manually open your automatic garage doors or gates.
- Keep the gas tank or charge level in at least one car half full at all times.
- If you have a portable gas generator, identify an outdoor location where you can safely use it during a power outage, and never use it indoors.
- Make a safety preparedness plan for your family, including a list and location of the above items, and a plan for meeting the special needs of infants, the elderly, those with medical needs, and family pets. Share this plan with someone outside your household.

For more tips: <https://www.sce.com/outage-center/preparing-for-outages>