

North Brink Practice Website Accessibility Statement

1.0 Accessibility Statement

This accessibility statement applies to the following website, www.northbrink.com. This website is maintained and managed by North Brink Practice. The goal is to ensure that as many patients as possible are able to use the website efficiently on multiple devices. For example, this means that it is possible to:

- Zoom in up to 300% without the text spilling off the screen.
- Navigate most of the website using just a keyboard.
- Navigate most of the website using speech recognition software.
- Listen to most of the website using a screen reader.
- Change colours, contrast levels and fonts.

The website was also created in a such a way that all text is as simple to understand as possible. For advice on how to setup a device to aid in a disability then please visit, mcmw.abilitynet.org.uk.

2.0 Feedback & Contact Information

If the content of the website is required in a different format (such as PDF, large print or easy read) then please contact North Brink Practice using the following information:

1. Email address – secretaries.northbrink@nhs.net
2. Telephone – 01945 660460

Once received then a response will be given within 7 working days. If there is difficulty in reading the map on the 'Contact Us' page then please contact North Brink Practice using the following information:

1. Email address – secretaries.northbrink@nhs.net
2. Telephone – 01945 660460

3.0 Reporting Accessibility Problems with this Website

North Brink Practice is always looking for ways to improve the accessibility of its website. If any problems are identified that are not listed in this document or may not be meeting accessibility requirements then please contact the organisation using the information below:

1. Email address – secretaries.northbrink@nhs.net
2. Telephone – 01945 660460

4.0 Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). More information can be found here, [contact the Equality Advisory and Support Service \(EASS\)](#).

5.0 Contacting North Brink Practice via Phone or in Person

If you are unable to view the website then you can contact North Brink Practice via telephone or visiting and speaking to a receptionist. The organisation has access to audio induction loops as well as interpreting services, including British Sign Language (BSL) interpreters.

1. Telephone – 01945 660460.
2. Opening Hours – Monday to Friday, 8am – 6:30pm.

6.0 Compliance Status

North Brink Practice is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

7.0 Preparation of this Accessibility Statement

This statement was prepared and last reviewed on the 14th August 2020. This website was last tested on 6th August 2020. The test was carried out by North Brink Practice.

A sample of pages on this website were tested. This selection contained various forms of content that is currently available. These included text, images, maps, external links and online forms. Each were tested on various devices and software to ensure accessibility and to identify any potential issues depending on the device; any issues that were identified were corrected appropriately.

This report is available on the website, www.northbrink.com.