

# North Brink Practice

## Dispensary Newsletter

### December 2024



23rd December 2024

## Help us to help you

As you may have heard in the recent budget, the Government has recently announced an increase to employer National Insurance (NI) contributions. This significant change will affect the care we provide at North Brink Practice.

Our Dispensary is an important income stream that subsidises the practice NHS income, allowing us to provide services locally to you that we could not otherwise afford. In most circumstances we are only allowed to dispense to patients that live over a mile away from a community pharmacy, which means we can only dispense to around a third of our patient list size.

There are around 6600 dispensing patients registered at the Practice and we currently dispense medication to only 2250 patients.

In recent years, the number of dispensing patients has reduced with the onset of online and supermarket pharmacies, which has meant we have introduced services to help retain and support our patients, which in turn helps support our practice.



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## Dispensary services

- Free home delivery - we may be able to deliver to patients who have regular medication.
- Repeat dispensing - we will order your medication, on your behalf, so all you need to remember is to collect every 28 days.
- Dosette boxes - we can prepare your medication into a plastic tray which organises your medicines into separate compartments for different times of the day, for each day of the week.
- Remote delivery - we have collection points in local villages, where you can collect your medication closer to home at a time that is more convenient for you.
- End of life medicines - We can supply all urgent injectable medicines in palliative care whether dispensing patients or not so that nurses can take out palliative treatment to the patient's home rapidly.
- Stoma Care - we can supply all stoma care products to patients, whether dispensing patients or not.

The dispensary is a vital part of the surgery, supported by a knowledgeable team with many years of experience working in General Practice and Pharmacy. Our Dispensary staff are committed to offer a fast, efficient, patient centred service that is closely connected to the practice





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## Benefits of using the Dispensary

**Helping us help you** - every time you use the dispensary you generate income for the practice. This helps us provide extra services for all our patients.

**Patient convenience** - one stop health care medication may be collected before leaving the Practice.

**Safe and efficient service** - the dispensary uses the same computer system as the practice. This allows for rapid transfer of information, reducing your waiting time, and enables your prescription to be checked against your medication and medical history.

**Income generated from the Dispensary contributes to:**

- Longer consultations
- Extra clinical staff
- Free home delivery
- Vital equipment and resources
- Further training for clinical and non-clinical support

We therefore ask, that if possible, you use our Dispensary to support the practice which will ensure we are here to continue to support you in the years to come.

