**Bookkeeping Plus**

**635 N. Main St., Ste. E**

**Shelbyville, TN 37160**

**(931) 685-0503**

[www.bkpweb.com](http://www.bkpweb.com)

Dear Client,

Thank you for the privilege of allowing us to provide you with year-round tax services. We are committed to providing you the highest quality of tax preparation and excellent service. This engagement letter expresses the terms and conditions under which we will provide you with tax services, and it outlines each of our responsibilities.

We will prepare your 2019 Federal Tax Return and any required State Income Tax Returns in accordance with appropriate tax laws and regulations. You are responsible for informing us if you have a tax filing requirement in any state. Your returns will be prepared solely from the information provided by **you!** Bookkeeping Plus will use due diligence in collecting information but will not audit the client’s books or records to verify its correctness. As your tax professional, we will use the information you provide and will apply the tax law to the best of our ability to provide a true and correct tax return. To timely file your tax returns, we need all required information no later than April 1, 2020. You may be required to request an extension if we do not receive all required information by the above date. We do not file extensions automatically. If you want us to request an extension, you must notify us no later than April 10th, 2020. Please note that an extension is an extension of time to file the return, and not an extension to pay taxes due. Additional charges may also be assessed when information necessary to complete the preparation of the tax return is not submitted within 15 days of a filing deadline.

Payment of services will be due at the completion of the return. A retainer may be collected before any work begins. Payment must be made in full before return is signed and released for filing. Fees are based on the number or documents and the time required to complete your return. Additional charges may include but are not limited to: research basis of stocks/bonds or investments, multi-state returns filed, accounting for an entire year, tax consultation for estimates, and preparation of amended returns for prior years. Upon preparation of your return and the return or your records our engagement will be complete regarding this matter. However, we will be please to assist you with future matters. If your return is later selected for examination, we will be please to assist you upon your request.

The client at any time can terminate the relationship with Bookkeeping Plus. If Bookkeeping Plus has performed significant work towards preparation of the return, the client is responsible for paying a fee for the time that was invested in the return. This will be charged at an hourly rate of $125 with the minimum fee being $100.00. Original documentation received from client will be released to client after payment is received. In case of termination, any retainer will be forfeited to Bookkeeping Plus.

Bookkeeping Plus stands behind the work that we do and expects clients to contact us first if errors are discovered either by the taxpayer or from taxing agencies. Bookkeeping Plus will use all proper and regular remedies to correct errors and omissions caused by Bookkeeping Plus. Bookkeeping Plus will be not charge for corrections made, and we will pay appropriate penalties **if we are at fault.** However, **we are not responsible for any taxes owed.**

Bookkeeping Plus will retain copies of the records you supplied to us along with our work papers for a period of 10 years. After 10 years our work papers and records may be destroyed. All your original records will be returned to you at the end of this engagement. You should keep all original documents, canceled checks and other data that supports your reported income and deductions in secure storage. These records may be necessary to prove accuracy and completeness of the returns to a taxing authority.

Please review your return(s) or any other form we have prepared for you carefully before signing and filing them. If you have any questions, please contact us. Thank you for allowing us to serve you. We greatly appreciate your business! This Engagement Letter will be in effect for one year from date signed unless the agreement is terminated or amended in writing by the taxpayer or preparer.

I have provided accurate information from my own records, and I have proof of my deductions and income. I give my permission to prepare my tax return(s). I have read, understood, and agree to the terms of this engagement letter. I have received a copy of the Privacy Policy of this firm.

Printed Name Signature Date

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**PRIVACY POLICY**

# YOUR PRIVACY IS SECURE

As a provider of personal financial services, we are required by law to inform our clients of our policies regarding privacy of client information. Your nonpublic personal information is collected from various sources which may include tax organizers, worksheets, client questionnaires, applications, other financial documentation, personal interviews, telephone conversations, transactions with the firm, and consumer reporting agencies if background or credit checks are conducted on your behalf. We have always protected your right to privacy and will continue to make this a top priority.

**WHAT INFORMATION WE DISCLOSE**

For current and former clients, we do not disclose any nonpublic personal information obtained in the course of our practice except as required or permitted by law. Permitted disclosures include, for instance, providing information to our employees and, in limited situations, to unrelated third parties who need to know that information to assist us in providing services to you. In all such situations, we stress the confidential nature of information being shared.

**HOW WE PROTECT YOUR INFORMATION**

We retain records relating to professional services that we provide so that we are better able to assist you with your professional needs and, in some cases, to comply with professional guidelines. In order to guard your nonpublic personal information, we maintain physical, electronic, and procedural safeguards that comply with our professional standards. We will only use a secure portal (Client Center) to electronically transmit documents.

Please call if you have any questions. Your privacy, our professional ethics, and the ability to provide you with quality financial services are very important to us.

If you believe your tax return information has been disclosed or used improperly in a manner unauthorized by law or without your permission, you may contact the Treasury Inspector General for Tax Administration (TIGTA) by telephone at 1-800-366-4484, or by email at [complaints@tigta.treas.gov](mailto:complaints@tigta.treas.gov)

**COMMUNICATION**

Bookkeeping Plus may send a text to your mobile phone or email you appointment reminders, pickup information or questions. We will not text any confidential information to you. All confidential information that is emailed will be password protected for security purposes. You may opt-out of text or email communication by contacting our office.