

Evolution Swim School Terms & Conditions

Effective Date: 8th May 2025

1. Introduction

By enrolling in swimming lessons with Evolution Swim School, you agree to abide by the following Terms & Conditions. These terms are designed to ensure a safe, enjoyable, and effective learning environment for all participants.

2. Enrolment and Payment

- **Booking Confirmation:** Your booking is confirmed upon receipt of payment.
- **Payment Methods:** We accept payments via direct debit and block bookings.
- **Block Bookings:** Available for private adult lessons, minimum of six lessons at £32.14 per lesson.
- **Direct Debit:** Payments are collected monthly.
- **Cancellations:** Please refer to our cancellation policy for details.

3. Health and Safety

- **Medical Conditions:** Inform us of any medical conditions that may affect participation.
- **Illness:** Do not attend lessons if you or your child are unwell.
- **Pool Rules:** Follow all pool rules and instructor guidance at all times.

4. Supervision

- **Parental Responsibility:** Parents/guardians are responsible for their children in the changing rooms and on the poolside before and after lessons.
- **Instructor Supervision:** Children are under the supervision of instructors only during their scheduled lesson times.
- **Poolside Access:** For safeguarding and safety reasons, parents/guardians are not permitted to remain on poolside during lessons. They may enter poolside only **five minutes before the lesson begins** and **five minutes before it ends** to assist with transition if needed.

5. Photography and Video Consent

- **Consent:** By enrolling and completing payment, you agree to our Terms & Conditions, which include consent for photography and video recording.
- **Opt-Out:** Parents/guardians may opt out at any time by notifying us via email or in writing.
- **Usage:** Images and videos where children are clearly visible will only be used for promotional purposes with explicit consent.
- **Safeguarding:** No photos or videos will be taken in changing areas or used inappropriately.

6. Additional Support Needs (ASN)

- **Inclusivity:** We are committed to inclusivity and provide swimming opportunities for children with Additional Support Needs.
- **Communication:** Staff are informed of individual requirements through communication with parents and carers to ensure a supportive environment.
- **Training:** While we do not offer specialised ASN-specific lessons, our staff are dedicated to accommodating the needs of all swimmers.

8. Changes to Terms & Conditions

- **Updates:** We may update these Terms & Conditions from time to time. Any changes will be posted on our website.
- **Notification:** Where appropriate, we will notify you of significant changes via email.

9. Contact Us

For any questions or concerns regarding these Terms & Conditions, please contact us at:

- **Email:** info@evolutionswimschool.co.uk