

Evolution Swim School Terms & Conditions

Effective Date: 8th May 2025

1. Introduction

By enrolling in swimming lessons with Evolution Swim School, you agree to abide by the following Terms & Conditions. These terms are designed to ensure a safe, enjoyable, and effective learning environment for all participants.

2. Enrolment and Payment

- **Booking Confirmation:** Your booking is confirmed upon receipt of payment.
- **Payment Methods:** We accept payments via direct debit and block bookings.
- **Block Bookings:** Available for private adult lessons, minimum of six lessons at £33.50 per lesson.
- **Direct Debit:** Payments are collected monthly.
- **Cancellations:** Please refer to our cancellation policy for details.

3. Health and Safety

- **Medical Conditions:** Inform us of any medical conditions that may affect participation.
- **Illness:** Do not attend lessons if you or your child are unwell.
- **Pool Rules:** Follow all pool rules and instructor guidance at all times.

4. Supervision

- **Parental Responsibility:** Parents/guardians are responsible for their children before and after lessons.
- **Instructor Supervision:** Children are under the supervision of instructors only during their scheduled lesson times.
- **Poolside Access:** For safeguarding and safety reasons, parents/guardians are not permitted to remain on poolside during lessons. They may enter poolside only **five minutes before the lesson begins** and **five minutes before it ends** to assist with transition if needed.

5. Photography and Video Consent

- **Consent:** By enrolling and completing payment, you agree to our Terms & Conditions, which include consent for photography and video recording.
- **Opt-Out:** Parents/guardians may opt out at any time by notifying us via email or in writing.
- **Usage:** Images and videos where children are clearly visible will only be used for promotional purposes with explicit consent.
- **Safeguarding:** No photos or videos will be taken in changing areas or used inappropriately.

6. Additional Support Needs (ASN)

- **Inclusivity:** We are committed to inclusivity and provide swimming opportunities for children with Additional Support Needs.
- **Communication:** Staff are informed of individual requirements through communication with parents and carers to ensure a supportive environment.
- **Training:** While we do not offer specialised ASN-specific lessons, our staff are dedicated to accommodating the needs of all swimmers.

7. Teacher Conduct and Safeguarding

- All teachers are fully PVG (Protecting Vulnerable Groups) checked to ensure the highest standards of safeguarding and safety for all participants.
- In line with best practice for swimming instruction, teachers may use minimal manual manipulation during lessons. This will only be done when the instructor considers it beneficial and the most effective way to support the swimmer's learning and progress. Our instructors are trained to apply this approach respectfully, professionally, and with the swimmer's comfort and safety as the priority.

8. Changes to Terms & Conditions

- **Updates:** We may update these Terms & Conditions from time to time. Any changes will be posted on our website.
- **Notification:** Where appropriate, we will notify you of significant changes via email.

9. Contact Us

For any questions or concerns regarding these Terms & Conditions, please contact us at:

- **Email:** info@evolutionswimschool.co.uk