

Frequently Asked Questions

1. Do you have somewhere for us to stay?

-We have 3 different facilities available for volunteer groups to stay when they come and work with us. 2 are in Silsbee, within ten minutes of the IConnect Offices. The third is in Orange County, for our volunteers that will be working in that area.

Lumberton Lodging

Primary Lodging (Crestwood Baptist)- Holds 50 Volunteers per week. 4 permanent shower stalls located in an adjacent building. Sleeping quarters used to be Sunday School Rooms that have been cleared out for lodging use. Bathrooms located near sleeping quarters. Washer and Dryer available. Laundry Soap provided. Full Kitchen available for volunteer use and storage. Wednesday night meal provided by Crestwood. WiFi available.

Secondary Lodging (YYAFA)- Holds up to 100 Volunteers per week. 4 permanent shower stalls located indoors and a shower trailer with 7 stalls located adjacent to the building. Sleeping quarters are in the large gymnasium. Bathrooms located off the side of the gymnasium. Very small washer/dryer combo located inside the shower trailer. Full Kitchen available for volunteer use and storage. Wednesday night meal provided by Crestwood Baptist Church. WiFi available, but signal tends to be weak.

Orange County Lodging

Primary Lodging (Malloy Center, If Available)- Holds 72 Volunteers. Multiple dorm rooms equipped with bunk beds, volunteers are responsible for bringing linens. Men's and Women's restrooms each contain 4 permanent showers, toilet stalls, large mirrored area with multiple sinks. Laundry room equipped with a washer and dryer. Large dining/conference room and small conference room available. Full commercial kitchen available for volunteer use and storage.

Secondary Lodging (Port of Orange)- Holds around 100 Volunteers. Building will be exclusively for volunteer use. It is a very large building with a large amount of space to utilize. Multiple semi-private rooms available. 16 permanent showers, 8 upstairs and 8 downstairs. Separate restrooms for men and women. Kitchen available.

2. How much does lodging cost?

- Lodging for our volunteers is free.

3. Do you provide meals?

- We are not able to provide meals for our volunteers, but we do urge you to bring supplies to utilize the kitchen spaces at our lodging facilities. Many of our groups bring a person(s) whose service job of the week is to plan and execute meals. And as stated above, all our volunteers are invited to join Crestwood Baptist Church for their Wednesday night meal.

4. Are the lodging sites individual rooms or shared space?

- Both Lumberton (Silsbee) sites are large spaces shared by the groups. At Crestwood, the rooms are separated for men and women. At the YYAFA, everyone shares the gymnasium space.

5. Do you provide air mattresses or beds?

- At both Crestwood and YYAFA, we have many cots available for volunteer use. We have a few donated air mattresses. Please have groups bring whatever bedding or linens they desire to be comfortable during their stay.

6. Is there internet access available?

- Crestwood and YYAFA both have WiFi available. The WiFi signal at YYAFA tends to be weak because of the size of the facility. The IConnect offices also have WiFi available.
7. What do we wear?
 - Volunteers are urged to bring old clothing that won't be missed if it's damaged. One of our volunteers who travels down to help us regularly says that she buys 10 cent pants at Goodwill and then throws them away after they've been used or stained.
 8. What if we have no construction knowledge?
 - We use any and all volunteer help that we can find. Skilled and unskilled. We sometimes train people to do tasks like hanging drywall or laying floors. But at the very least, there is always painting to be done.
 9. Will there be someone to tell us what to do and answer our questions?
 - Yes. We have project managers who will accompany volunteers to the site and familiarize them with whatever task is at hand. The project managers will sometimes stay and work with volunteer groups and other times, once the volunteers are comfortable, will leave them to check on other sites and then check back in on their progress throughout the day.
 10. How do we reserve our lodging space?
 - The group or team leader must fill out the Volunteer Registration form on the website for IConnect to guarantee them a place to stay. Once that is done, your space is secured, and our calendar auto populated with all the pertinent information.