



## Hot Springs Village Pickleball Facility – Phase 2

6/15/2020

The Arkansas Department of Health has moved Outdoor Venues to Phase 2.

The following directives are included in Phase 2:

- Lines or cues for entrance, exit, marking purchases, or for other reasons must be marked or monitored for maintaining 6 feet between people.
- Seating must be arranged to maintain a 6-foot distance between members.
- Family groups may sit together.
- Face coverings are required for all persons present, except for children under 10 years of age. Once attendees are maintaining 6 feet of physical distance from others, face coverings may be removed, however, if moving around the face covering must be put back in place.

[The Arkansas Department of Health](#) also requires a person exposed to COVID-19 to complete a 14-day quarantine period, even though they may have a negative test result during the quarantine period.

Contact tracing is a requirement by the Arkansas Department of Health and allows for tracing all points of contact for an individual found to be COVID-19 positive. The Pickleball facility must provide contact tracing.

After discussion of the new directives and information on the requirement for quarantine with the Pickleball Club, the following will be implemented for Pickleball Play beginning no later than Friday, June 19, 2020.

### What's changing:

- Reservations are **strongly encouraged** by calling 501.984.0468.
- Players may show up during reservation blocks and play on unreserved courts on a first come, first serve basis.
- Players may continue to use Money of Card to pay, however, cash and credit card will now be accepted. For players needing to put money on their POA card, please contact Member Services at 501.922.5556.
- The building will be open for check-in and purchases with a limit of three people in the building at a time. Masks are required while inside the building.
- Single individuals interested in playing should email [primesports2006@sbcglobal.net](mailto:primesports2006@sbcglobal.net) for groupings or more information.
- Hours of operation are:
  - Monday – Friday 7:30am to 1:00pm and 6:00pm until 7:30pm
  - Saturday – Sunday 7:30am to 1:00pm.
  - Additional hours can be added as court time is needed.
- Reservations blocks are:
  - 7:30am – 9:00am
  - 9:30am – 11:00am
  - 11:30am – 1:00pm
  - 6:00pm – 7:30pm
- Play is allowed for members and accompanied guests (guests who accompany and play with the member). Guest Play is allowed if member play is not impacted. Accompanied member and guest play is subject to continued availability of courts; and could be discontinued if member play and accessibility is impacted.

**What stays the same:**

- All players must present their POA ID card during check-in.
- Reservations will be accepted for up to seven days in advance with no limit on the number of reservations that can be made. This could be rescinded to reservations after each play, if accessibility to the courts for all members is impacted.
- Reservations are in 90-minute blocks. Check-in will be 15 minutes before each reservation block begins.
- Players will be required to wear a mask during check-in and in the center court area while entering, waiting to enter the court, and exiting the center court area, since social distancing space is limited.
- Players must supply their own masks.
- Players waiting to enter assigned court will be limited to one player per bench and must maintain six feet of social distancing in the center walkway while waiting to play.
- A maximum of five players will be assigned per court.
- No shifting of players between courts will be allowed.
- Participants will be required to sign a waiver to play.
- Individual court gates will be tied open or removed to alleviate the touchpoint from multiple hands.
- A bucket of soapy water refreshed daily will be available on each assigned court for pickleballs. Court gates will be tied open to alleviate the common touchpoint.
- The west pickleball court gate will be used as the entrance and check-in point and the east pickleball court gate will be used as the exit which alleviates the bunching of players during the court reservation turn over time.
- The outside bathroom will be available for use and will be cleaned once per day.
- The facility will be closed early if all reserved times have completed play for the day.