

### Trash/Recycling Update

We're pleased to announce Fairgrove Township will be contracting with Green For Life Environmental (GFL) for solid waste collection. GFL has a substantial presence in Michigan, from the Detroit-Metro area to the Upper Peninsula. We will be serviced from their Saginaw location, with backup support provided from their Flint location.

The Township is in the process of concluding our contract with our current firm. While minor issues are nearly inevitable, our goal is to make the transition to GFL as seamless as possible.

The transition period will run from May 17, 2021 through June 6, 2021. To handle the current backup of trash and recycling, the first GFL service date will be **Tuesday, May 18, 2021**. Both trash and recycling will be collected. Similar collections (trash and recycling) will take place Monday, May 24, and Tuesday, June 1 (a day later than normal due to the Memorial Day holiday). Trucks should arrive in the Township about 7:00 a.m. and will remain until all trash and recycling is collected. At least initially, **have your materials at the curb by 7:00 am.** If your materials are uncollected by 5 p.m., please contact a Township official. We have already notified GFL of areas with a history of repeated missed pickups (i.e. Country Lane, Dunham Road, etc) to avoid continued problems.

A 30-yard container will remain at the Township Hall parking lot through June 6 to ensure anyone missed during the transition will have a place to dispose of trash. Please use the container responsibly and respectfully. It cannot be loaded above its brim – if you can see trash above the top, it's too full. The first container was loaded well above the clearly marked "full" line, requiring the overflow to be transferred by hand from the first container to the second. All we ask is:

- A. If you place trash in the container and see it's nearly full, please contact any Township official. We will get another container within a day.
- B. If you find the container full, please contact any Township official to ensure we are aware of the situation. Do not place your trash in a full container - check back tomorrow for a new container.
- C. Please do not place large items (furniture, carpeting, building materials, appliances) in the container. It is not intended for these items.

Be aware - if another container is overfilled, no more will be ordered.

The second phase of the process will be normal collections. The new collection day will be **Monday**. As always, trash will be collected weekly. One large item per week is included in our contract with GFL, so you may place your large items at the curb beginning May 24.

GFL manages semi-weekly recycling differently than our former contractors. The GFL recycling unit will come to the Township weekly, but will only collect the north portion on Week A, and only the southern part on Week B. The exact A-B dividing line has not yet been determined, but will be communicated to residents sometime before June 1. That communication will also include the GFL supervisor phone number for problem resolution as described following.

Within a few weeks you should see a pattern in your trash/recycling collection. If your trash is collected around, say, 1:30 pm for a few weeks, you can expect it to always be collected around that time. Once the best collection route is determined, it won't change. So, in this case, if it's getting toward 3:00 pm and your trash is still at the road, you should call the supervisor number. The call will put you directly in

contact with an on-site (in the township) GFL supervisor who will handle missed pickups. Because of this on-site supervisor system, GFL has assured us service issues are quickly resolved.

We recognize and are grateful for your patience and understanding during the past several months. Our months-long efforts to obtain improved service from our former contractor were unfortunately unsuccessful, which has led to this change. We thank you for your continued patience during this transition.

To help us in our efforts for a smooth transition we also ask for your cooperation in two ways.

1. Let us know if you've been missed. If your materials have not been collected by 5 p.m., please contact any Township official. If you leave a message, please include your address.
2. Please help us communicate this information to residents. If you have Township friends, family or neighbors who do not use electronic media, please contact them and let them know the details of the transition plan. They should call one of their Township officials if they have questions.

Thank you-

Fairgrove Township Board