www.nextstepnutrition.net ("Website") is governed by the following Privacy Policy.

We respect your privacy and are committed to protecting it. The purpose of this Privacy Policy is to inform you what personally identifiable information we may collect and how it may be used. This Privacy Policy applies to this Website.

#### **INFORMATION WE COLLECT**

The Website collects information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household ("Personal Information"). The Website has collected the following categories of Personal Information from you:

#### Identifiers:

This category includes your: real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol ("IP") address, email address, account name, social security number, driver's license number, passport number, or other similar identifiers.

- 1. The Website does collect information in this category.
- 2. The Website collects the following information in this category for the following reasons:
  - i. When completing the form to provide a review for use on the website.

#### **HOW WE COLLECT INFORMATION ABOUT YOU**

- Information You Voluntarily Submit to the Website: We may collect personal information from you such as your name or email address, as described above. This information is all voluntarily submitted by you at the time the information is collected. For example, you may voluntarily submit information to the Website by leaving a comment, subscribing to a newsletter, or submitting a contact form.
- **Information We Collect from Others:** We may receive information about you from other sources. For example, if you use a third-party software through the site, they may transfer information to us for fulfillment.
- Automatically Collected Information: We automatically collect certain information about you and the device with which
  you access the Website. For example, when you use the Website, we will log your IP address, operating system type,
  browser type, referring website, pages you viewed, and the dates/times when you accessed the Website. We may also
  collect information about actions you take when using the Website, such as links clicked.
- **Cookies:** We may log information using cookies, which are small data files stored on your browser by the Website. We may use both session cookies, which expire when you close your browser, and persistent cookies, which stay on your browser until deleted, to provide you with a more personalized experience on the Website.

# **HOW YOUR INFORMATION MAY BE USED**

We may use the information collected in the following ways:

- To operate and maintain the Website;
- To send you promotional information, such as newsletters. Each email promotion will provide information on how to optout of future mailings;
- To send you administrative communications, such as administrative emails, confirmation emails, technical notices, updates on policies, or security alerts;
- To respond to your comments or inquiries;
- To market products through display or affiliate advertisements;
- To market to you on third-party platforms, such as Facebook;

- To provide you with user support;
- To track and measure advertising on the Website;
- To protect, investigate, and deter against unauthorized or illegal activity.

#### THIRD-PARTY USE OF PERSONAL INFORMATION

We may share your information with third parties when you explicitly authorize us to share your information.

The companies listed below are "Service Providers," which are defined as "a sole proprietorship, partnership, limited liability company, corporation, association, or other legal entity that is organized or operated for the profit or financial benefit of its shareholders or other owners, that process information on behalf of a business and to which the business discloses a consumer's personal information for a business purpose pursuant to a written contract, provided that the contract prohibits the entity receiving the information from retaining, using or disclosing the personal information for any purposes other than for the specific purpose of performing the services specified in the contract for the business" or "retaining, using, or disclosing the personal information for a commercial purpose other than providing the services specified in the contract with the business."

The Website may use third-party service providers to service various aspects of the Website. Each third-party service provider's use of your personal information is dictated by their respective privacy policies. The Website currently uses the following third-party service providers:

- Stripe this service is used to serve our ecommerce platform. If you purchase something from the Website, your Personal Information will be shared with this Service Provider. At no time is your banking information passed back from the payment processor to the Website. We receive only information used for order fulfillment.
- GoDaddy this service is used for delivery of email updates and newsletters. We store your name and email address for
  purposes of delivering such communications. GoDaddy will also track information regarding your interaction with our
  emails, such as whether they have been opened or you have clicked on a particular link.
- Practice Better (©Green Patch, Inc.) this service is used to schedule appointments and may collect your contact information. We will store your contact information. If you elect for the scheduling software to place an appointment on your calendar, it may access that software; however, the scheduling software does not pass back any information to us about your calendar.

At this time, your personal information is not shared with any other third-party applications. This list may be amended from time to time in the Website's sole discretion.

Except when required by law, we will not sell, distribute, or reveal your email addresses or other personal information without your consent; however, we may disclose or transfer personal information collected through the Website to third parties who acquire all or a portion of our business, which may be the result of a merger, consolidation, or purchase of all or a portion of our assets, or in connection with any bankruptcy or reorganization proceeding brought by or against us.

# **WEBSITE ANALYTICS**

This Website uses Google Analytics and FaceBook Pixel to analyze traffic to the Website. In order to track usage, Google Analytics and FaceBook Pixel places a cookie with a randomly generated Client ID on your browser. Google and FaceBook use your personal information such as your IP address in order to capture reporting for the Website regarding usage. You may opt-out of Google Analytics through a Browser Add-on at <a href="https://tools.google.com/dlpage/gaoptout">https://tools.google.com/dlpage/gaoptout</a>.

# **ANONYMOUS DATA**

From time to time, we may use anonymous data, which does not identify you alone, or when combined with data from other parties. This type of anonymous data may be provided to other parties for marketing, advertising, or other uses. Examples of this

anonymous data may include analytics or information collected from cookies.

# **PUBLICLY VISIBLE INFORMATION**

If you leave a review or comment on the Website, certain information may be publicly visible.

### **COOKIES**

The Website uses cookies to store visitors' preferences, record user-specific information on what pages users access or visit, ensure that visitors are not repeatedly sent the same banner ads, customize Website content based on visitors' browser type or other information that the visitor sends. Cookies may also be used by third-party services, such as Google Analytics, as described herein.

Users may, at any time, prevent the setting of cookies, by the Website, by using a corresponding setting of your internet browser and may thus permanently deny the setting of cookies. Furthermore, already set cookies may be deleted at any time via an Internet browser or other software programs. This is possible in all popular Internet browsers. However, if users deactivate the setting of cookies in your Internet browser, not all functions of our Website may be entirely usable.

#### **ADVERTISING**

# **Display Ads**

We may use third-party advertising companies to serve content and advertisements when you visit the Website, which may use cookies or provide other personal information.

To opt out of display advertising, visit <a href="http://optout.networkadvertising.org/">http://optout.networkadvertising.org/</a>.

# **Retargeting Ads**

From time to time, the Website may engage in remarketing efforts with third-party companies, such as Google, Pinterest, Facebook, or Instagram, in order to market the Website. These companies use cookies to serve ads based on someone's past visits to the Website. This means, after visiting the Website, you may see an ad for our services. However, your personally identifiable information is not used by any remarketing service other than to present you offers from the Website. We use the following third-party service providers for remarketing:

Facebook: Opt-out of Facebook remarketing here

Google: Opt-out of Google remarketing here

Pinterest: Opt-out of Pinterest remarketing here

# **Sponsored Content Tracking Pixels**

This Website may engage in sponsored campaigns with various influencer networks, brands, and agencies. All sponsored content is duly disclosed in accordance with the FTC's requirements. From time to time, these sponsored campaigns utilize tracking pixels (aka web beacons), which may contain cookies to collect data regarding usage and audience. This information is collected by the sponsoring company to track the results of the campaign. No personally identifiable information collected by the Website is used in conjunction with these tracking pixels.

# **Affiliate Program Participation**

The Website may engage in affiliate marketing, which is done by embedding tracking links into the Website. If you click on a link for an affiliate partnership, a cookie will be placed on your browser to track any sales for purposes of commissions.

#### **Newsletters**

On the Website, you may subscribe to our newsletter, which may be used for advertising purposes. All newsletters sent may contain tracking pixels. The pixel is embedded in emails and allows an analysis of the success of online marketing campaigns. Because of these tracking pixels, we may see if and when you open an email and which links within the email you click. Also, this allows the Website to adapt the content of future newsletters to the interests of the user. This behavior will not be passed on to third parties.

# **SENSITIVE PERSONAL INFORMATION**

At no time should you submit sensitive personal information to the Website. This includes your social security number, information regarding race or ethnic origin, political opinions, religious beliefs, health information, criminal background, or trade union memberships. If you elect to submit such information to us, it will be subject to this Privacy Policy.

# **CHILDREN'S INFORMATION**

The Website does not knowingly collect any personally identifiable information from children under the age of 16. If a parent or guardian believes that the Website has personally identifiable information of a child under the age of 16 in its database, please contact us immediately at <a href="mailto:info@nextstepnutrition.net">info@nextstepnutrition.net</a> and we will use our best efforts to promptly remove such information from our records.

# **CONTACT INFORMATION**

At any time, please contact us at <a href="mailto:info@nextstepnutrition.net">info@nextstepnutrition.net</a> for questions related to this Privacy Policy.

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