

Lindsay Millett-Glass “LMG” | 404.861.6114 | lindsay.millett.glass@gmail.com

OVERVIEW

I am a learning engineer with a contagious passion for equity and education. I have been in the talent development space for over 13 years, certified in a variety of facilitative practices including virtual teams, FranklinCovey courses, culture competence, and diversity-to-belonging. I excel at forging purposeful connections through empathy, meeting individuals where they are in their inclusion journeys, and advocating for equity and justice in all facets of my work.

QUALIFICATIONS

Facilitation | Culture Assessment | Intercultural Development Inventory Qualified Administrator | Leadership Root Cause Analysis | Systems Thinking | Instructional Design | Coaching | Adult Learning Philosophy

EDIFICATION

CERTIFICATIONS

- Intercultural Development Inventory Qualified Administrator | IDI, LLC | 2024
- Certified Culture Facilitator | Veritas Culture | 2023
- Certified Diversity-to-Belonging Facilitator | Veritas Culture | 2023
- Predictive Index Certification | The Predictive Index, Insight Consulting | 2022
- Certified Facilitator: Leading Others, the 6 Critical Practices | FranklinCovey | 2021
- Certified Facilitator: 7 Habits of Highly Effective People | FranklinCovey | 2021
- Training Design & Delivery | Association for Talent Development | 2021
- Designing Virtual Training Certification | Association for Talent Development | 2020
- Certified Virtual Facilitator | International Institute for Facilitation | 2020
- Adult Learning Theory Certification | Association for Talent Development | 2020

SCHOOLING BACKGROUND

- Metro State University | St. Paul, MN | Instructional Design & Facilitation
- Georgia State University | Atlanta, GA | Creative Writing
- Columbus State University | Columbus, GA | Professional Writing

STRATEGIC EXECUTION IN ORGANIZATIONAL EDUCATION

Throughout my career, I've led learning and development initiatives that are both grounded in strategic vision and actionable execution. At Stoneridge Software, I built the L&D function from the ground up: establishing our first LMS, launching a transformative Consultant Academy, and architecting a company-wide strategy that blended DEI&B, leadership development, and change readiness. My earlier roles at APi Group and its subsidiaries deepened my expertise in designing scalable learning ecosystems, managing enterprise-wide content libraries, and leading training for large-scale system transformations. Whether guiding executive conversations, curating learner engagement, or embedding cultural change, I bring a systems-thinking, values-based approach to education that drives measurable impact and long-term capability growth.

EXPERIENCE

Director of Learning & Development

Stoneridge Software | Saint Louis Park, MN

Dec 2021 - Present

Within the first quarter of my time at Stoneridge, I led the implementation and adoption of the company's first Learning Management System (Cornerstone), successfully launched and led the first large-scale cross-product Consultant Academy which fast-tracked and upskilled brand-new consultants within 10 weeks and built the organization's learning & development strategy and team. Other accountabilities include thought leadership to the executive team and level-by-level training on career pathing, performance, and Diversity, Equity, Inclusion, Belonging, and Justice, change management training, leadership development, and actualizing the organization's DEI&B strategy through upskilling and coaching for teams and individuals. Currently also serving as an advisor for the DEI Committee within the organization, helping them navigate obstacles of culture initiatives in corporations and tech.

Learning & Development Facilitator & Curator

APi Group | New Brighton, MN

Apr 2019 – Nov 2021

I designed and facilitated virtual and in-person workshops and courses that helped leaders across the 15,000+ employee organization enhance in leadership, diversity, equity, inclusion, and project management. I project-managed and marketed a 400+ online learning collection available to all employees utilizing the learning management system (LMS). I also implemented and led the enterprise-wide Book Club which engaged employees in high impact conversations around leadership and emotional intelligence literature.

Learning & Development Leader

American Fire Protection Group, Inc. | Edina, MN

Mar 2012 – Apr 2019

I designed and facilitated the organization's complete training effort for the organization's finance and service business system transformation through training materials and leading multiple instructor-led training sessions both in classroom and on-the-job sessions for 50+ employees at a time. I managed the company's first learning management system across 20+ offices by creating and assigning online learning and development programming. Optimized the onboarding strategy for new hires and programming of Onboarding Champions across the company's locations.

VOLUNTEER LEADERSHIP

Board Member at TechFluent | 2024

TechFluent is a nonprofit organization that serves underrepresented and underserved communities and families by offering free technology, training, and coaching in the Microsoft Business Applications consultation profession. As a current board member, I help guide the organization's alignment to our shared missions of reducing income inequality and promoting diversity within the tech industry through coaching and transferable skill training.

President of APi's Network of Women | 2020-2021

Throughout 2020 & 2021, I served as the President of the women's ERG "APi NOW (Network of Women)". In that role, I promoted the agenda of the community in a way that positively influenced the success of the entire organization's female and female representing population as well as spent time purposefully recruiting new members. It was my responsibility to uphold the group's mission of engagement, education, and mentorship and I built solid relationships with the group's executive sponsor, advisors, and regional chapter leaders to increase credibility and visibility to the organization.

REFERENCES

Maureen “Mo” Berkner Boyt | Founder & CEO | The Moxie Exchange & Everyday Inclusion

“Lindsay is that rare individual who is a bridge builder. She builds bridges between L&D research & models to actionable, practical learning and outcomes. She builds bridges between executives & high-level strategy to ongoing, daily tactics and execution. She builds bridges between individuals with wildly different backgrounds, experiences, and views to a common ground and mutual respect. I’m proud to know and work with her.”

Sue Whitney | Sr. Product Marketing Manager | Levridge

“The person I consider to be an outstanding leader is LMG because of the way she can connect with so many different types of people across roles, gender, work experience, race, orientation – it doesn’t matter, her leadership creates bridges for her and for others.”

Natalie Do | Payroll Manager | Luminator Tech Group

“Lindsay always comes to mind when I hear ‘leader, coach, advocate, mentor, female empowerment.’”

Cassidy Fields | Senior Instructional Designer | Stoneridge Software

“To say Lindsay is a remarkable leader would be an understatement. She brings a rare combination of integrity, adaptability, and strategic foresight to everything she touches.”

Morgan Radunz | Senior Learning & Development Specialist | Stoneridge Software

“Lindsay sets the example for managing a team: with a philosophy that prioritizes people as humans first, employees second, which has allowed me to enjoy my work while staying efficient and effective.”

Leah Baker | Senior Brand & Content Manager | Stoneridge Software

“Lindsay has a knack for making complex topics feel clear, approachable, and relevant. From leading company-wide education to building targeted training programs, she brings a mix of clarity, empathy, and strategy to everything she does.”