

Crestbrook HOA Resources Guide

This brief guide is designed to help residents find answers to common questions and better navigate life in the Crestbrook community. It was created in response to frequent inquiries received by the Board and is intended to serve as a helpful reference for you, and perhaps a neighbor or two.

- **Parking Rules**

- The HOA does not enforce local parking ordinances and does not have the authority to do so. Parking regulations are established and enforced by **Fairfax County**.
- Fairfax County provides a helpful parking resource guide that covers topics such as boat, trailer, and RV parking; parking too close to intersections, fire hydrants or driveways; abandoned vehicles; and answers to frequently asked questions, including who to contact for specific concerns.
- County Parking Resource Guide:
 - <https://www.fairfaxcounty.gov/transportation/parking/parking-restrictions-and-related-issues>

- **Street Maintenance & Snow Removal**

- **VDOT (Virginia Department of Transportation)** is responsible for all roadway maintenance within the community. This includes street signage, potholes, surface repairs, and snow removal.
- To report a roadway issue or determine the appropriate VDOT point of contact, please use the link below:
 - <https://my.vdot.virginia.gov/>

- **Sidewalk Maintenance & Snow Removal**

- With the exception of snow removal, sidewalks in the community are maintained by the **Fairfax County Department of Public Works**.
- Sidewalk or walkway maintenance issues can be reported using the county's online form:
 - <https://www.fairfaxcounty.gov/publicworks/report-walkway-problem>

- **Snow removal from sidewalks is the responsibility of individual homeowners** for the sidewalk in front of their property. This service is not provided by the HOA, however if you ask nicely, your neighbor may help!
- **Trash Vendors, Recycling, and Litter Prevention**
 - As of January 2026, there are **four trash service providers** known to service the Crestbrook neighborhood. Pricing, availability, and collection days may vary depending on your location within the neighborhood and the provider used by the majority of your street.
 - Please contact the vendors directly for the most up-to-date information:
 - **American Disposal:** <https://www.americandisposal.com/>
 - **Republic Services:** <https://www.republicservices.com/>
 - **Evergreen Disposal of Virginia:** <https://www.evergreendisposalva.com/>
 - **Bates Trucking and Trash Removal:** <https://www.batestrucking.com/>
 - This list is provided as a courtesy only. The HOA does not endorse or recommend any specific trash service provider, and the list may not be exhaustive. Residents are encouraged to conduct their own research when selecting a provider.
 - Fairfax County provides dedicated glass recycling containers; if your trash service provider does not accept glass as part of recyclables, you can drop off glass bottles and jars at the purple containers. Their locations can be found at <https://www.fairfaxcounty.gov/publicworks/recycling-trash/glass> .
 - Most recycling services do not accept plastic bags and other ‘soft’ plastics; clean plastic bags can be dropped off for recycling at the Giant supermarket at Town Center Plaza (at intersection of Dranesville Road and Route 7).
 - Our neighborhood is frequently visited by large flocks of crows and they are skilled at ripping through trash bags and pulling out items. Please compact your trash and recycle as much as possible so the bin lid can be fully closed.
- **Animal Control**
 - Sightings of incapacitated or dead deer, presumed rabid raccoons or foxes, or loose or otherwise uncontrolled dogs can be reported via Fairfax County police non-emergency number 703-691-2131 if safety is being jeopardized.
 - Fairfax County Animal Services:

- <https://www.fairfaxcounty.gov/animalservices>
- Fairfax County implements a Deer Management Program in Sugarland Run stream valley park adjoining our neighborhood. Details of the program can be found at <https://www.fairfaxcounty.gov/wildlife/archery-program>
- **Utilities**
 - Electric and water/sewer utilities in Crestbrook are provided by **Dominion Energy** and **Fairfax Water**, respectively.
 - **Fairfax Water:** <https://www.fairfaxwater.org>
 - **Dominion Energy:** <https://www.dominionenergy.com>
 - Multiple providers offer cable, internet, and broadband services in the Crestbrook area. Residents can view the most up-to-date list of available providers using the **FCC National Broadband Map:**
 - <https://broadbandmap.fcc.gov/>
 - While water service is provided by Fairfax Water, **insurance coverage for the water service line running between the street and the home** is optional and is **the responsibility of the homeowner**. This coverage is not always included in standard homeowners insurance policies. Residents are encouraged to review their coverage and consider whether additional protection is needed. There are a variety of home utility insurance programs available through Dominion Energy.
 - If electric transformers or other utility boxes are located on your property, please ensure that growing vegetation does not make access difficult – when repairs are needed, nobody wants to spend time on cutting back trees and shrubs.
- **Virginia 8-1-1 (Miss Utility)**
 - Calling 811 is a free, legally required, and essential step before starting any digging project, including landscaping, fencing, or gardening. This helps prevent damage to underground utility lines.
 - Striking a utility line can result in service disruptions, property damage, injury, fines, or worse.
 - Homeowners are strongly encouraged to call 811 or schedule a locate request before any digging. More information is available at:
 - <https://va811.com>

- HOA Comms and Neighborhood Social Media Platforms
 - Please make sure that our management agent, Lisa Cornaire of Spectrum Property Management, has your updated phone number and email address. We use email to send out notifications about community events such as yard sales and HOA meetings.
 - Neighbors can also communicate with each other through Nextdoor and Facebook (<https://www.facebook.com/groups/4869737606374142>). Please note, however that the neighborhood's Facebook page is privately administered by a homeowner at their own initiative. The HOA does not provide oversight of it.

Fairfax County Times Newspaper

- Fairfax County Times is a free local newspaper typically delivered on Fridays. In many cases, delivery begins automatically and does not require homeowners to sign up for a subscription.
- Homeowners who wish to **stop delivery** may request cancellation by contacting the representative below:
 - **Piyanut Bryan**
Phone: 703-904-1004 ext. 708
Email: pbryan@wspnet.com
- Additional contact information is available on the Fairfax County Times website:
 - <https://www.fairfaxtimes.com/site/contact.html>

- **Mailbox Details**

- Check out this link and learn the proper installation requirements.
 - <https://www.usps.com/manage/mailboxes.htm>

Congratulations on making it through this guide!

We encourage you to put this information to work; make the call, follow the links, and act. Your involvement keeps our community safer, cleaner, and more valuable for years to come. Thank you for being an engaged Crestbrook homeowner.