

## Website Terms of Service

By visiting Parkway Counselling, you are consenting to our terms and conditions.

### 1 Introduction

These Terms and Conditions govern your use of this website (the "Website") operated by Parkway Counselling ("we", "me", "us", or "our"). By accessing or using the Website, you agree to be bound by these Terms and Conditions. You may not access or use the Website if you disagree with any part of these terms and conditions.

### 2. Age Restriction

This Website and the services offered are intended for adults only. If you are a minor (under 18), you may only use this Website with the supervision and consent of a parent or legal guardian.

### 3. Content and Intellectual Property

The content displayed on the Website, including but not limited to text, graphics, logos, images, and other materials ("Content") is the property of Parkway Counselling or its licensors. You may not modify, publish, transmit, reproduce, create derivative works from, or exploit in any way the Content without our prior written permission.

### 4. User Conduct

You agree to use the Website in a lawful and responsible manner. You agree not to use the Website:

- To upload or transmit any content that is illegal, harmful, threatening, abusive, harassing, defamatory, obscene, hateful, or racially or ethnically offensive.
- To interfere with or disrupt the Website or servers or networks connected to the Website.
- To impersonate any person or entity, or falsely state or otherwise misrepresent your affiliation with a person or entity.
- To attempt to gain unauthorised access to the Website, computer systems, or networks connected to the Website.
- To use the Website for any commercial purposes without our express written consent.

### 5. Disclaimer

The information provided on the Website is for informational purposes only and should not be construed as professional counselling advice. We encourage you to seek the advice of a qualified mental health professional for any personal concerns you may have.

### 6. Confidentiality

We are committed to protecting the privacy of your information. Please refer to our Privacy Policy for details on how we collect, use, and disclose your information.

### 7. Termination

We reserve the right to terminate your access to the Website at any time, without notice, for any reason, including, but not limited to, your violation of these Terms and Conditions.

## **8. Governing Law**

These Terms and Conditions shall be governed by and construed in accordance with the laws of Western Australia, Australia.

## **9. Modifications**

We reserve the right to modify these Terms and Conditions at any time. We will post any changes to the Terms and Conditions on the Website. Your continued use of the Website following the posting of any changes constitutes your acceptance of those changes.

## **10. Disclaimer of Warranties**

The Website is provided "as is" and without warranties of any kind, express or implied. We disclaim all warranties, including, but not limited to, warranties of merchantability, fitness for a particular purpose, and non-infringement.

## **11. Limitation of Liability**

We shall not be liable for any damages arising out of your use of the Website, including, but not limited to, direct, indirect, incidental, consequential, or punitive damages.

## **12. Data Privacy**

Please see the separate Privacy Policy on how data is collected and used on this Website. Parkway Counselling will comply with the Australian Privacy Act regarding user information collection, use, and storage.

## **13. Scope of Practice**

Parkway Counselling is not a crisis or emergency service. If you require emergency assistance, please call 000 or see the resources page on the Website for further services and hotline numbers.

## **14. Payment Terms**

Parkway Counselling uses an online booking system through a third party Halaxy. Parkway Counselling is Please see separate Cancellation Policy for specifics on payments, cancellations and refunds.

## **15. Governing Law:**

Parkway Counselling is governed by Australian Laws and Acts.

## **16. Entire Agreement**

These Terms and Conditions constitute the entire agreement between you and us regarding your use of the Website.

## **17. Contact Us**

If you have any questions about these Terms and Conditions, please contact us at [parkwaycounselling@outlook.com](mailto:parkwaycounselling@outlook.com).